



Model

iFLH-14000W

iFLH-16000D

iFLH-16000W

iFLH-18000D

iFLH-18000W

iFLH-18000Q



# iFLOW AHU MANUAL

## WiFi & ZONING

INTELLIGENT SMART IoT TECHNOLOGIES  
**iFLOW HYDRONIC AIR HANDLER**  
NEW GENERATION OF HEATING & COOLING



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# i Introduction

## 1. Introduction Safety

Ensure the instructions and requirements provided in this manual are read and understood before installation. Failure to comply with these instructions can cause product and property damage, serious injury or death.

Pay attention to the following safety symbols and words:



## DANGER

Indicates an imminently hazardous situation, which if not avoided, will result in death or serious injury.



## WARNING

This product can expose you to chemicals including lead, lead compounds, and carbon bisulfide which are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).



## CAUTION

Indicated a potentially hazardous situation, which if not avoided, may result in minor or moderate injury. It is also used to alert against unsafe practices and hazards involving property damage.

## 2. Summary of air handler

The iFLOW hydronic air handlers are designed to deliver the highest performance rating of any air handler regardless of the hot water source. This unique hydronic furnace is built for use in residential and commercial applications.

## 3. Installer's checklist

- Be sure to bleed all air from all system components and piping prior to start-up.
- It is recommended to install purge valves between the air handler and water heater's isolation valves.
- If connected to domestic piping creating an open system, make sure all piping, components, and solder are lead-free and approved for potable-use.

## CAUTION

Return air opening shall not be installed on the back side of unit.

## IMPORTANT

The maximum ambient temperature must not exceed 122°F (50°C)

- Ensure fan assembly is clear of any obstruction
- Check that air filter is installed upstream of air conditioning coil.
- If the appliance is installed with air conditioning, the A/C refrigerant charge and system operation must be verified by a certified/ licensed mechanic prior to commissioning.

## WARNING

This Air Handler Unit (AHU) is not intended for installation in a unconditioned space where the potential may exist for the water and/or drain lines to freeze.

## CAUTION

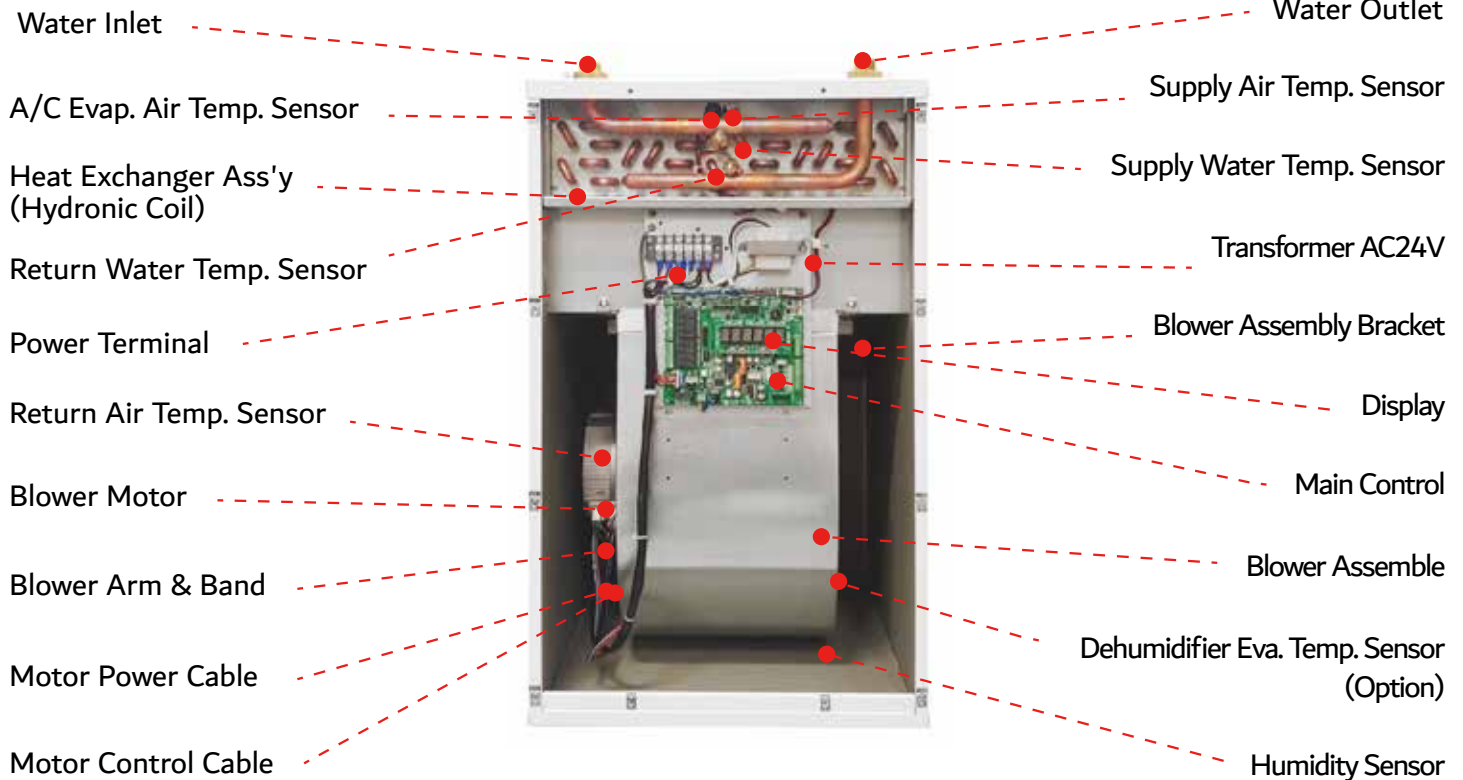
The air handler must be installed such that electrical components are away from water (spraying, splashing, etc.) during operation and service.

## IMPORTANT

A field fabricated auxiliary drain pan with a drain pipe connection is recommended in all configurations.

# i Product Description

## 1) Components



### Cabinet:

All cabinets are made of high quality, and durable heavy gauge galvanized steel. The inside of the cabinet is fully insulated with ½" polyethylene sheets. This prevents moisture and mold growth, as well as unwanted heat loss due to an R-Value. The smaller cabinet size and shape is designed to maximize installation flexibility.

### Heating Coils:

All iFLOW heating coils are constructed of potable, water-grade copper for use in plumbing systems. Lead-Free solder has been used for assembly on all components. All coils and internal piping conform to ASTM B-68, ASTM B-88 and/or B-743 standards. Carefully engineered, high-density aluminium fins allow for maximum heat transfer across smaller coils. This provides warmer, more comfortable heating with lower air flow for minimal operating noise.

### Fan Motor:

All iFLOW air handlers are equipped with variable speed ECM motors. This allows for separate heating, cooling, and continuous run speeds. They reduce electrical-use and are dynamically balanced for extra quiet operation. Blowers are mounted with four screws on rails for easy removal and service. Multi-directional motors allow for mounting in any direction.

### Circulating Pump:

All air handlers require a field supplied single speed or 3-speed pump, to be controlled by the iFLOW circulator control. This the speed of the pump increases or decreases depending on the information provided by the temperature sensors. The pump also provides maximum performance when used in conjunction with an instantaneous water heater or a storage-type water heater.

### Check Valve:

A spring-loaded check valve must be installed either with the field-supplied pump or externally to prevent the by passing of water to the appliance.

### Multi-Function Control Board:

This intelligent control board comes factory installed. No dip switches are required or included with the iFLOW control board. Easy programming allows for user-friendly startup and service/maintenance. Some of the parameters the user is able to configure are: heating output, CFM for heating, cooling and continuous low-speed fan, outdoor design temperature and circulating pump speed.



## **2) Standard Features and Benefits:**

- Highest performance at 98% efficiency (CAN/CAS P.9-11 Performance Ratings: TPF 0.98)
- Ultra-efficient heat-exchanger design with high-density aluminum fins
- Offers installation flexibility allowing for up-flow, down-flow or horizontal applications
- Cost effective and extremely quiet variable speed ECM fan motor / constant CFM
- Slide-out blower rail assembly for easy maintenance & removal with 4 screws
- 6 fully modulating models: 3 'standard duct' models (S, M, L) & 3 high-static pressure models (S, M, L)
- Easy installation: Lightweight, "one-man job" with Optional EZEE Plumbing Kit
- Approved for potable water ('open') systems with built-in anti-stagnation and DHW priority included in the control board
- Air and water supply and return temperature sensors included
- Humidity sensor included for cooling fan speed modulation
- Freeze Protection/ Evaporator Temperature Sensor
- Outdoor temperature sensor included
- Intelligent iFLOW control board
- All models are compatible with mercury or digital thermostats
- Supports the use of two stage and inverter-driven variable speed cooling equipment
- Accessories are controlled by AC24V power
- LED light indicates alarm, test mode and normal operation
- Auxiliary contacts (dry contact) for boiler or water heater activation
- Bottom or left or right side return air supply
- 0" clearance to combustibles
- Cabinet lined with 1/2" Polyethylene High-Density Insulation
- Cabinet manufactured with heavy gauge galvanized steel and powder-coated to prevent corrosion

### **INTELLIGENT PUMP CONTROL:**

- Pump modulation control
- Low flow pump exercise function (Water Circulation / Seize Protection)
- Low ambient freeze protection

### **INTELLIGENT CONTROL:**

- Boiler demand control
- Installer & user-friendly interface
- Informative display: error code, temperature, humidity, fan & pump speed
- Easily configure all parameters smartphone App.
- 22 segment LED indicator / all input & output signals: built-in programmable and diagnostic control display
- Outdoor reset function / outdoor temperature sensor
- Full modulation a single or two stage settings for heating & cooling
- Humidity control / humidity sensor
- $\Delta T$  auto-adjustment air and water (air and water flow control)
- Fan "ON" delay & Fan "OFF" heat purge control

- DHW priority & dual mode (heating and DHW)
- High & low limit safety control: air temperature sensor
- Home freeze protection: low ambient temperature sensor
- Evaporator freeze protection: compressor protection
- Virtual thermostat mode with the smartphone app
- Smart zoning control (saving gas & hydro)
- Maximize heat pump performance / (AVOID) Peak Time AVOID Electricity Function
- Hybrid heating system switching control and backup with heat pump
- Communication with NAVIEN Tankless Water Heater

### **OPTIONS:**

- Multi-system central control for building HVAC systems
- Wi-Fi connection with a smartphone (Free app available on iOS and Android)
- Remotely adjust and monitor operation through web integrated plug-in control, or directly via a smartphone connection
- All-in-one package (EZEE plumbing kit and stand) for easy Installation: iFLOW AHU with any TLWH/TWH

### **Freeze Protection:**

iFLOW Air handlers include a freeze protection sensor that will temporarily disable the outdoor condenser for 5 minutes if the evaporator coil outlet temperature drops below 40°F/4°C. This will allow the system to warm up and return back to normal operating conditions.

To protect the hydronic heating coil from freezing, the pump will operate for a minimum of 30 seconds. Dirty air filters, oversizing of A/C equipment, improper A/C installation or poor duct design will also play a role in the evaporator coil freezing.

### **Water Circulation / Pump Exercise:**

In section 4.2.5.1 Prevention of Stagnation of the 'CAN/CSA-B214-12 Installation Code for Hydronic Heating Systems', it states: "a means shall be provided to prevent the stagnation of potable water in a hydronic system by recycling or flushing the contents not less than once every 24 hours."

The iFLOW controller is defaultset to turn on the circulating pump to cycle the total volume of potable water in the system, once every 24 hours. This will prevent stagnation and protect the pump from seizing. There is a test button to verify that this operation is working. The setting can be adjusted to circulate more frequently if desired.

### **Alarms:**

In the event of a service problem (i.e. temperature sensor failure, low ambient temperature, cooling lockout, etc.), the iFLOW air handler will notify the user/owner with an audible alarm and red light. The alarm on the control board can be silenced by turning the power off for 5 seconds and then back on.

### Set Back Recovery:

If a programmable thermostat with setback is used or a sudden increase in temperature is required, the iFLOW intelligent control board will modulate the air handler to its maximum output to speed temperature delivery. The next cycle will return to normal operation. See "Heat Boost Delay" Parameter.

### Test Mode:

Entering 'test mode' on the controller will allow the technician to test the iFLOW air handler heating and cooling mode parameters. Once completed, push the test button again to return to normal operation.

### Heating:

The iFLOW air handler will automatically change the fan and pump speeds to control the temperature output of the unit and cycle-time length. This will allow the heat output of the air handler to match the current heat loss of the home. Maximum 'matching' performance is achieved when used in conjunction with the outdoor sensor. This leads to a longer runtime, providing superior warmth and comfort.

### Cooling/Dehumidifying:

The iFLOW air handler uses a modulating blower fan to regulate humidity levels. The blower fan speed decreases in high humidity to remove moisture quicker. The blower fan speed increases under normal conditions to provide optimal cooling. The balance of the two is always met. Optimal humidity levels result in increased comfort for the homeowner, and at the same time reduces cooling loads and operating costs.

## 3. Equipment selection and sizing

iFLOW air handlers are available in 3 models. Please use the following charts to determine which best suits the application:

1. Obtain/calculate/determine a proper heat load for the home
2. Determine the inlet water temperature from water heater(or boiler)
3. Determine the duct layout/ available duct size
4. Be sure the system air flow rate matches the air flow rate of the selected air handler

### System Design Resource Note:

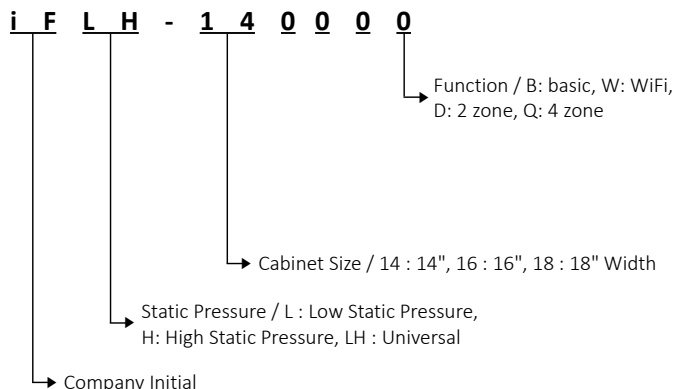
From the CAN/CSA-B214-12 Installation Code for Hydronic Heating Systems, section 4.2.2.1 Heat-source output, it states: "the heat-source output shall be not less than the heat load indicated in the system design."

4.2.2.2 Dual-purpose water heater

### Model No. Description

Model No.	Description	WiFi @ IoT	Zoning	Temperature Control
iFLH-140000	iSmart Control	No	No	Room Thermostat
iFLH-160000				
iFLH-180000				
iFLH-14000W	iSmart Control	WiFi @ Internet/ Paring Mode	No	Room Thermostat or Smart Mode with Smartphone
iFLH-16000W				
iFLH-18000W				
iFLH-16000D	iSmart Control	WiFi @ Internet/ Paring Mode	2 Supply Zone 2 Return Zone	Room Thermostat or Smart Mode with Smartphone
iFLH-18000Q			4 Supply Zone 4 Return Zone	

### Model No. Description



### Model No. Format

Model No. Initial	Size	Function Initial
i F L H	14, 16, 18	B, W, D, Q, 0

## i Specification

Description		iFLH-140000	iFLH-160000	iFLH-180000
Heating Capacity @ Entering Water Temperature	120°F	27,834 BTUH	34,211 BTUH	42,376 BTUH
	130°F	33,478 BTUH	41,357 BTUH	50,966 BTUH
	140°F	37,729 BTUH	48,379 BTUH	59,632 BTUH
	150°F	44,998 BTUH	55,485 BTUH	68,334 BTUH
	160°F	50,869 BTUH	62,632 BTUH	77,065 BTUH
	170°F	56,941 BTUH	69,769 BTUH	85,648 BTUH
	180°F	62,786 BTUH	76,982 BTUH	94,633 BTUH
Flow Rating	LPM / GPM	11.4 / 3	11 / 2.9	10.6 / 2.8
Return Air Temp.	°C / °F	22 / 72	22 / 72	22 / 72
E. S. P.	inWC	0.6 / 1.2	0.6 / 1.6	0.6 / 1.6
Airflow	SCFM	941 / 824	1222 / 1009	1423 / 1093
Cooling Capacity	Ton	1 - 2	1.5 - 3	2 - 4
Cabinet Size (W x D x H)	in	14 x 18 3/4 x 27 1/8	16 x 20 3/4 x 27 1/8	18 x 25 3/4 x 29 1/8
	mm	356 x 476 x 689	406 x 527 x 689	457 x 654 x 740
	Material	Cold Roll Steel Sheet Metal / Powder Coated		
Weight	kg	28.6	32	42
	lb	63	71	92.5
Supply Air Opening (W x D)	in	13 x 14	14 x 16	16 x 20
	mm	330 x 356	356 x 406	406 x 508
Return Air Opening (H x D)	in	12 x 16	13 x 18	14 x 23
	mm	406 x 304	457 x 330	584 x 355
Electrical	ACV/Hz/Ph	AC 120V 60Hz 1Ph	AC 120V 60Hz 1Ph	AC 120V 60Hz 1Ph
Motor	HP	1 / 2	1 / 2	3 / 4
	Type	ECM Eon	ECM Eon	ECM Eon
	W	431 / 393	519 / 516	592
Piping Connection	Supply	3/4" Male NPT Thread / 1/2" Soldering Connection		
	Return	3/4" Male NPT Thread / 1/2" Soldering Connection		
Hydronic Heating Coil		Aluminum Ultra Efficiency Fins, Copper Tubing		

## Water Heating Capacity (BTUH) / Water Pressure Drop (Feet)

### IFLH-140000

H.Ex. Rows	Entering Water Temp.	3 GPM						4 GPM					
		CFM					W.P.D	CFM					W.P.D
		400	600	700	800	950		400	600	700	800	950	
4	120°F	17,365	21,756	23,654	25,347	27,834	2.9	18,425	23,097	25,653	27,246	29,906	4.3
	130°F	20,756	26,235	28,105	30,632	33,478	2.9	21,365	27,743	30,014	32,954	36,183	4.3
	140°F	24,142	30,754	33,521	36,065	37,729	2.8	24,845	32,469	35,478	38,549	42,376	4.2
	150°F	27,587	35,329	38,013	41,365	44,998	2.8	28,326	37,254	40,024	44,287	48,598	4.2
	160°F	30,965	39,865	43,247	46,759	50,869	2.8	31,824	41,987	45,726	49,976	54,843	4.1
	170°F	34,329	44,432	48,628	52,125	56,941	2.7	35,327	46,743	51,214	55,643	61,176	4.1
	180°F	37,734	49,032	54,573	57,683	62,786	2.7	39,836	51,458	56,429	61,398	67,497	4.0

### IFLH-160000

H.Ex. Rows	Entering Water Temp.	3 GPM						4 GPM					
		CFM					W.P.D	CFM					W.P.D
		600	800	900	1000	1250		600	800	900	1000	1250	
4	120°F	24,625	27,865	29,865	31,087	34,211	3.7	28,268	30,042	31,986	34,109	38,287	5.7
	130°F	28,218	33,572	35,724	37,429	41,357	3.7	33,625	36,256	38,524	41,162	46,456	5.7
	140°F	32,865	39,218	41,625	43,843	48,379	3.7	38,245	42,367	45,412	48,235	53,971	5.5
	150°F	37,536	45,075	47,536	50,327	55,485	3.6	42,765	48,559	52,369	55,149	61,864	5.5
	160°F	42,125	50,732	53,425	56,798	62,632	3.6	47,325	54,632	58,489	62,268	69,832	5.4
	170°F	46,852	56,579	59,425	63,266	69,769	3.5	51,869	60,861	64,542	69,345	77,846	5.4
	180°F	51,425	62,329	65,325	69,747	76,982	3.5	56,465	67,054	72,369	76,486	85,742	5.3

### IFLH-180000

H.Ex. Rows	Entering Water Temp.	3 GPM						4 GPM					
		CFM					W.P.D	CFM					W.P.D
		600	800	1000	1200	1450		600	800	1000	1200	1450	
4	120°F	28,963	34,245	35,648	38,946	42,376	5.6	30,125	36,203	38,224	42,376	46,638	6.9
	130°F	33,412	39,632	42,820	46,981	50,966	5.5	34,845	41,952	45,996	50,996	56,173	6.8
	140°F	37,954	45,126	50,157	54,844	59,632	5.5	39,652	47,623	53,756	59,465	65,789	6.7
	150°F	42,503	50,520	57,489	62,529	68,334	5.4	44,321	53,304	61,533	68,255	75,223	6.7
	160°F	47,127	55,963	64,732	70,931	77,065	5.3	49,032	59,123	69,325	76,905	84,896	6.6
	170°F	51,608	61,412	72,078	78,842	85,648	5.3	53,741	64,745	77,199	85,627	94,441	6.5
	180°F	56,129	66,846	79,354	87,055	94,633	5.2	58,429	70,487	84,923	94,336	104,056	6.4

#### 4. Suitable applications: Choosing the right heat source

The iFLOW air handler can be installed with various types of heat sources and heating systems. The following are its primary applications:

1. Air handler with tankless water heater
2. Air handler with conventional tank-type water heater
3. Air handler with heating boiler
4. Air handler with combi boiler
5. Air handler with heat pump + tankless water heater
6. Air handler with heat pump + tank-type water heater
7. Air handler with heat pump + boiler
8. Air handler with heat pump + combi boiler

Refer to the installation manual for diagrams of each type of installation.

#### Hybrid Heating System

##### Definition:

A hybrid heating system is a dual-energy system using gas OR electricity. The most common hybrid systems use a combination of a furnace and heat pump to heat and cool a home. They can be a fuel-saving alternative to traditional heating systems using only a gas furnace. Hybrid systems use outdoor conditions to automatically adjust to the most efficient method of heating, gas OR electricity. Heat pump systems operate on electricity and are significantly more energy efficient when compared to gas-operated furnaces. The heat pump is effective alone at low temperatures close to 20 degrees Fahrenheit. At that point, a gas furnace will kick in and help heat the home.

You can save money with a heat pump. Heat pumps are an excellent source of energy-efficient heat for your home, with the added benefit of cooling your home in the summer months. With significant savings over electric heat, heat pumps can reduce your energy bill without changing the comfort level in your home.

##### Defrost cycle:

When the ambient temperature outside gets very cold (close to 0°C or below) the moisture in the air freezes on the outdoor unit's heat exchanger as the fan blows the air across it. A heat pump has a cycle called a "defrost cycle," which removes the frost from the outdoor coil. A heat pump unit will defrost regularly when frost conditions occur. The defrost cycle should be long enough to melt the ice, and short enough to be energy-efficient. When a heat pump goes into defrost mode, the heat pump shifts temporarily into the cooling mode to reverse the flow of refrigerant through the coils. The reversing valve activates and runs the refrigerant backward. Instead of extracting heat from the outdoor air and putting it into the house, it extracts heat from the house and sends it into the cold outdoor air.

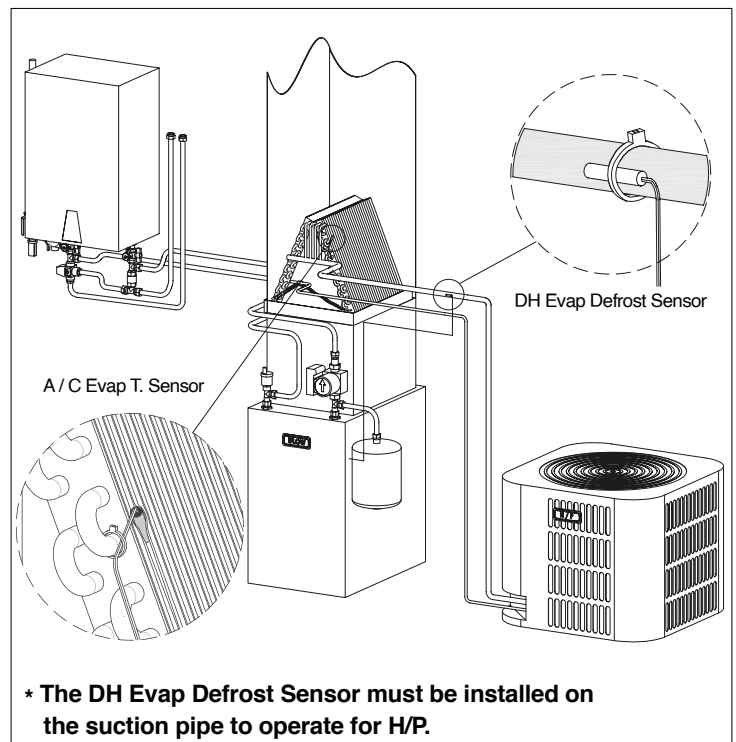
#### iFLOW Hybrid heating System:

##### Definition:

The iFLOW Hybrid Heating System Control uses a dual-energy system that uses gas AND electricity at the same time. This heating system combines an iFLOW Hydronic Air Handler, using any water heat source and a heat pump. It has the capability of running both at the same time. The air heated as it passes across the hydronic coil and the heat pump evaporator coil. The evaporator coils sit on top of the iFLOW hydronic air handler.

##### Benefit:

The main benefit of the iFLOW Hybrid Heating System is its ability to provide variable capacity heat, which is sufficient to provide the total heat loss of a house regardless of the heat pump capacity. Therefore, the defrost cycle will be long enough to melt the ice, and short enough to be energy-efficient.



#### iFLOW installed with a Heat Pump in Hybrid Heating Mode:

When installing the iFLOW Hydronic Furnace with a Heat Pump, you must purchase the optional iFLOW "D.H. Evap. Temp. / Defrost Sensor", part number 30ETS02B. This 'D.H. Evap. Temp. / Defrost Sensor' must be installed on the suction line pipe of the heat pump for the iFLOW to operate. The iFLOW will not work with the heat pump without this sensor. The 'D.H. Evap. Temp. / Defrost Sensor' connects near the upper center of the PCB. See diagrams below.

## SMART MODE / SMART TEMPERATURE CONTROL MODE

In the General Parameters Setting Mode, the SMART MODE/SMART TEMPERATURE CONTROL MODE can be selected to provide the functions of the Smart Temperature Control without a thermostat.

When the SMART MODE/SMART TEMPERATURE CONTROL is selected, the return air temperature sensor in the air handler will sense an average air temperature from the space NOT the room air temperature where the thermostat is located. This will provide better control and comfort.

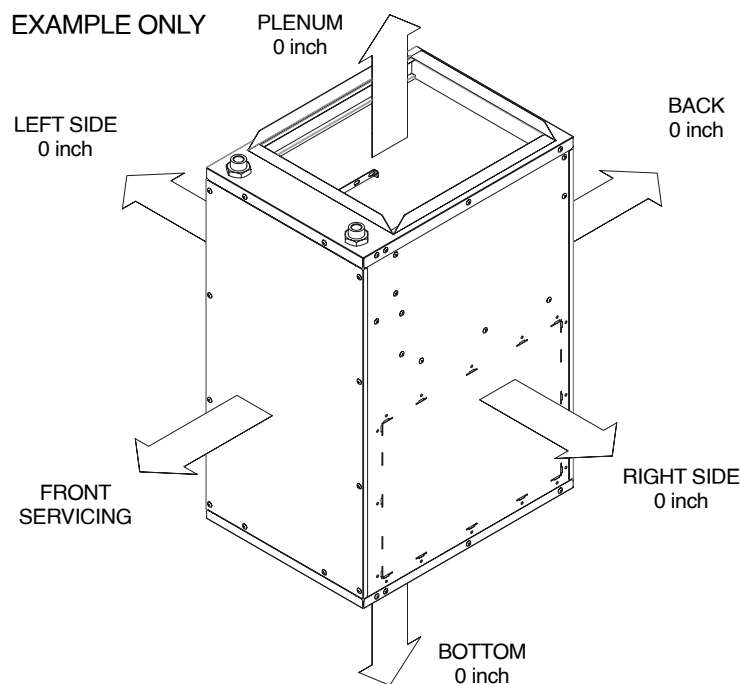
When the SMART MODE/SMART TEMPERATURE CONTROL is selected the blower is always active while using this function. The blower will run at the continuous blower speed setting selected.

## AIR CONDITIONING AND HEAT PUMPS USED WITH ZONING SYSTEMS

It is recommended that when zoning, air conditioning and heat pump units used (with iFLOW air handler models iFLH-16000D, iFLH-18000D and iFLH-18000Q with zoning) shall be variable speed inverter type models. These units can ramp up or down in small increments depending on the load.

Refer to Cooling Parameter Mode to set the blower speed requirements for each zone and the minimum and maximum blower speeds for cooling mode.

0" clearance is allowed for all other sides of the cabinet and for the first 36" of ductwork. Ensure adequate clearance is left for the installation of ductwork, plumbing, and electrical connections.



## Installation

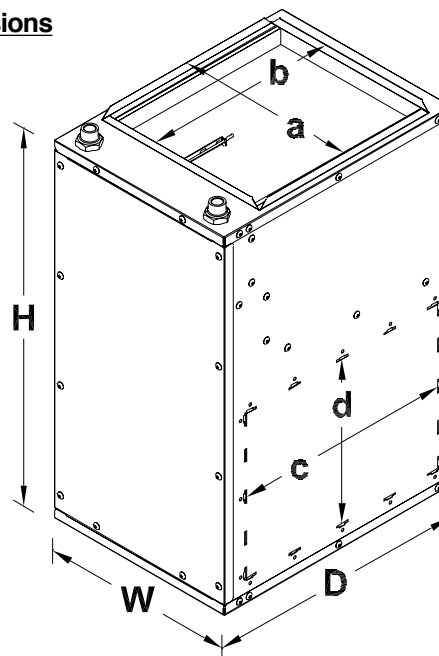
### 1) Location requirements and clearances:

- The installer shall comply with all local, state/provincial and national code requirements that apply to the installation of this equipment.
- The air handler must be installed in such a way that electrical components are protected from water during operation and service.
- If installed in an unconditioned space, sealant should be applied around where the electrical wires, refrigerant tubing, and condensate lines enter the cabinet. This appliance shall not be installed in a non-conditioned space where the potential may exist for the appliance, water lines and/or drain lines to freeze.
- If installed with air conditioning in a suspended application, ensure a drain pan with a proper slope is installed.

### Recommended Clearances:

Be sure to provide a minimum of 24" clearance to the front panel of the iFLOW air handler.

### 2) Dimensions



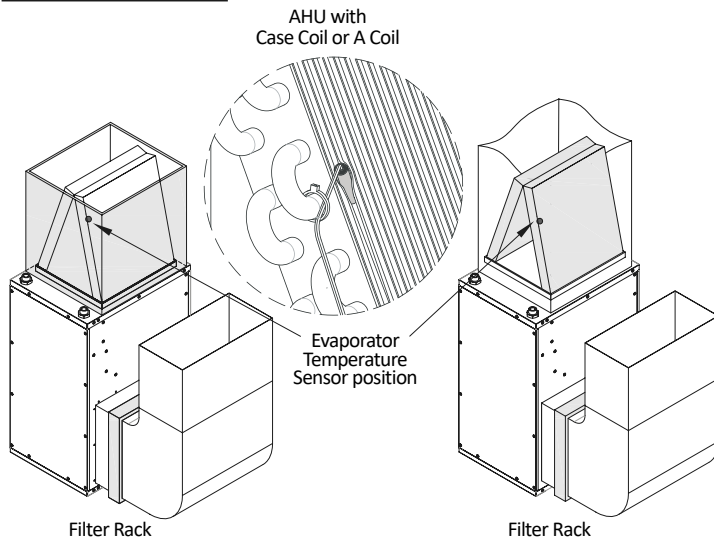
Model	Unit	Width	Depth	Height	a	b	c	d
14" Cabinet	in	14	18 3/4	27 1/8	13	14	16	12
	mm	355.6	476.3	689	330.2	355.6	406.4	304.8
16" Cabinet	in	16	20 3/4	27 1/8	14	16	18	13
	mm	406.4	527.1	689	355.6	406.4	457.2	330.2
18" Cabinet	in	18	25 3/4	29 1/8	16	20	23	14
	mm	457.2	654.1	739.8	406.4	508	584.2	355.6



### 3) Installation examples:

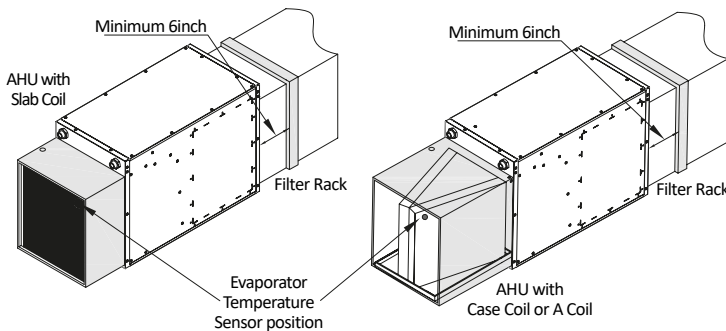
The iFLOW air handler is multi-positional and therefore can be mounted in any position. If installed with air conditioning, proper positioning of the evaporator coil and drain line must be considered to install correctly.

#### Vertical Installation

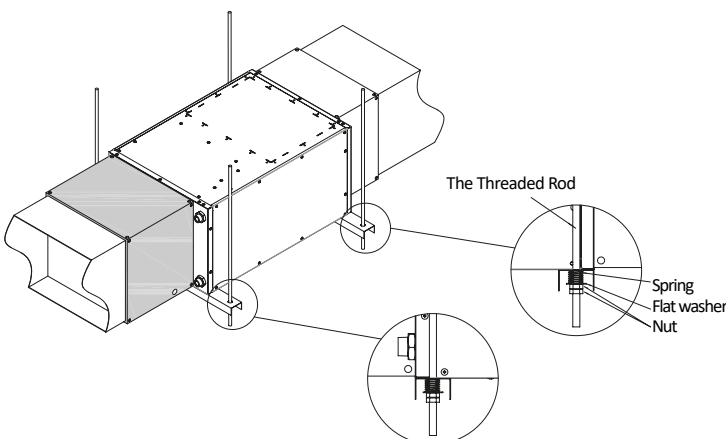


#### Horizontal Installation

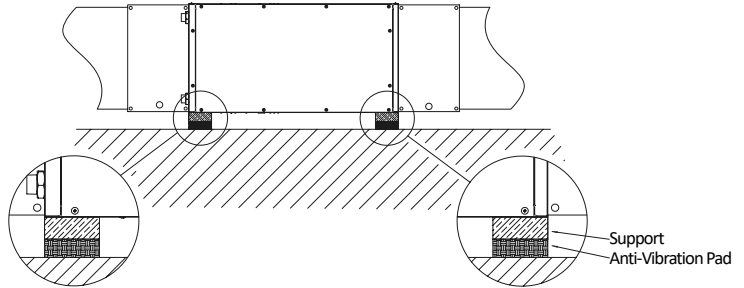
The evaporator coil must be installed on the supply side of the air handler.



#### Hanging Installation



#### Ceiling Installation



### 4) Water Heater / Boiler Piping:

When installing the iFLOW air handler with a heating boiler or combi-boiler in a closed loop system, refer to the boiler manufacturer's instructions for proper installation with an air handler. Depending on the boiler selected and system design, it may be required to use a primary/secondary piping arrangement to de-couple the flow through the boiler from the flow through the air handler.

#### Air-removal device:

Provisions shall be made for the removal of air in the heat-distribution piping system. The air-removal device shall be located in the area of the heat-distribution piping system where the air is likely to accumulate (often the highest point in the system).

#### Required Components:

Expansion tank, isolation valves, air eliminator, dirt collector/filter/strainer (if other heating loads are being heated by the same boiler), make-up water and low loss header (optional).

#### Sensor Installation

A/C Evaporator Temperature Sensor: **Air outlet on the Evaporator coil** (See Installation Illustration: Page 12)

#### Zone Air Temperature Sensor:

Zone supply side: Air outlet of the damper

Zone return side: Air inlet of the damper (if there is a dedicated return duct with the damper)

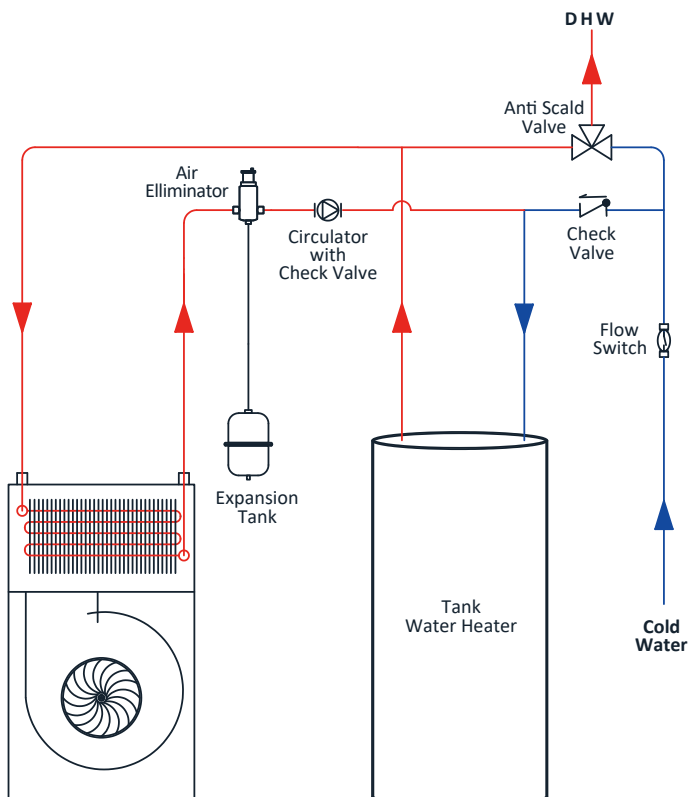
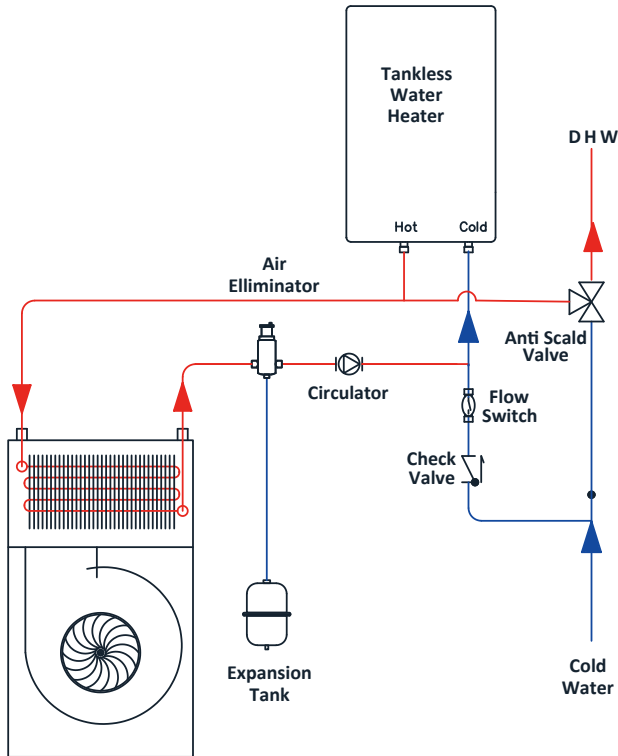
### 5) Domestic Piping:

Notes: When installing the iFLOW air handler with a water heater, refer to the manufacturer's guidelines on coupling the water heater with an air handler. Use components and piping that are allowable with potable use. Lead-free solder must be used on all joints. When both top and side connections are present on the water heater, the side connections should be used for the space-heating loop. The heating loop connections should be positioned horizontally in a vertical section of the domestic water line for both the inlet and outlet. Refer to the piping diagram for details. Minimize the distance and piping between the water heater and the iFLOW air handler. If the main water line has an installed check valve, a potable expansion tank must be installed to provide room for the expansion of water.



## 6) Installing the iFLOW air handler with a tankless/tank water heater:

Check with the tankless water heater manufacturer prior to installation to ensure it can be used for combo space heating applications. Make sure to check that the valves, including but not limited to the purge and isolation valves are properly installed. If connecting to a tankless water heater, the circulating pump needs to be sized correctly.



## 7) Electrical requirements and making connections:

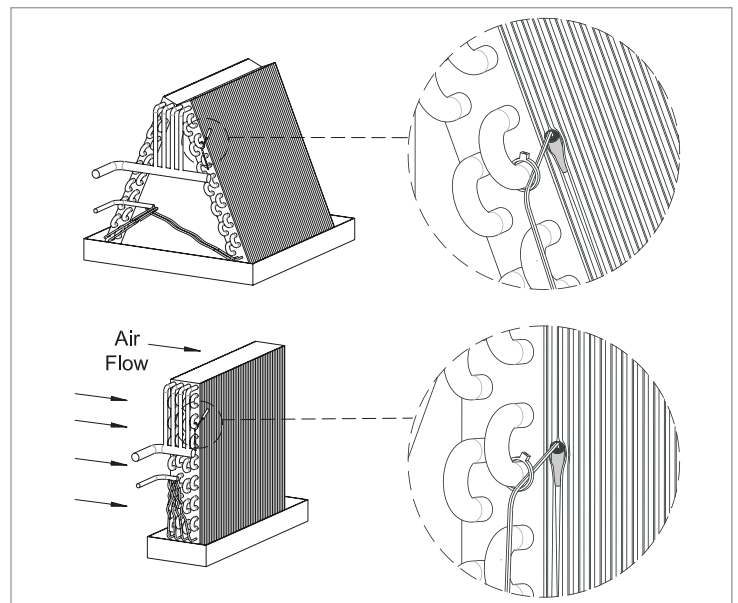
This unit requires single phase AC 120V power to operate and must be hardwired. To connect, follow these directions:

1. To avoid electrical shock, turn off electrical power at the breaker dedicated to the air handler. Ensure the power remains off while any wiring connections are being made.
2. Remove the iFLOW front access panel.
3. Route the field supplied line voltage wiring to the iFLOW air handler.
4. Using CSA & UL listed wire nuts, connect the field supplied wires to the air handler (black to black and white to white).
5. Connect ground wire to GND terminal.
6. Repeat the process for the circulating pump (connect to terminal block).
7. Route low voltage thermostat wire to the unit; connect to thermostat terminal on control board.
8. Re-secure the front access panel.

## 8) Temperature sensors:

The iFLOW air handlers come equipped with 5 wire sensors that plug into connectors on the control board for easy servicing.

1. Supply water sensor: mounted on the supply end of the water heating coil.
2. Return water sensor: mounted on the return end of the water heating coil.
3. Supply air sensor: mounted above the water heating coil exchanger to detect supply air temperature and freezing temperatures.
4. Return air sensor: factory installed in return air path blower. If you install a slab coil on the return air side, you must install the return air sensor before(or upstream of) the slab coil.
5. Outdoor temperature sensor: modulates air handler operation based on outdoor temperature. Provides outdoor reset function.
6. A/C Evap sensor: mount on the A coil, or on the slab coil. It should be installed on the surface of the cold air outlet on the evaporator or the U-bend pipe. Refer to the figure below.



## 9) A/C Evaporator Coil Freeze Protection and the Importance of Wiring the A/C Compressor to the Proper and Dedicated A/C Connector on the iFLOW PCB:

The iFLOW Hydronic Furnace incorporates advanced freeze protection for your A/C evaporator coil. When the iFLOW A/C Evaporator temperature sensor sees an air temperature of 37°F (3°C) or below, the iFLOW will immediately interrupt the power supply to the A/C compressor for 5 minutes. It will however maintain the blower 'ON' to move air flow across the evaporator coil to warm it and to prevent freezing. When the iFLOW A/C Evaporator Temperature sensor sees a temperature of 45°F (7°C) or more than 3 minutes has expired since initial compressor interrupt, it will allow the compressor to begin again. There is a minimum off period of 3 minutes to prevent on/off damage to the compressor.

As such, when installed properly, there should be no concern about freezing the evaporator coil, damaging the A/C compressor nor freezing the hydronic coil with an iFLOW Hydronic Furnace. To ensure full protection however, you **MUST** follow the 2-Step installation explanation below:

### Step 1

To ensure the iFLOW will be able to interrupt the A/C compressor when needed to protect the equipment, **the A/C compressor must be wired to the dedicated A/C terminal on the PCB** (see figures C-1 & C-2). The location on the PCB of this dedicated A/C connector varies by model; please consult the wiring diagram section of this installation manual for details.

The 24V output signal for the A/C compressor **MUST NOT BE CONNECTED** to the thermostat connection on the PCB (see figure D). If the 24V signal for the A/C compressor is connected to the thermostat connection on the iFLOW PCB, the 24V signal will come from the thermostat and there is no way for the iFLOW to interrupt the compressor, thus you will have **NO A/C FREEZE PROTECTION**. In addition, there is a high likelihood of damage to the PCB and the hydronic coil. There will be **NO WARRANTY** for PCB damage nor freezing damage to the hydronic coil resulting from improper field wiring.

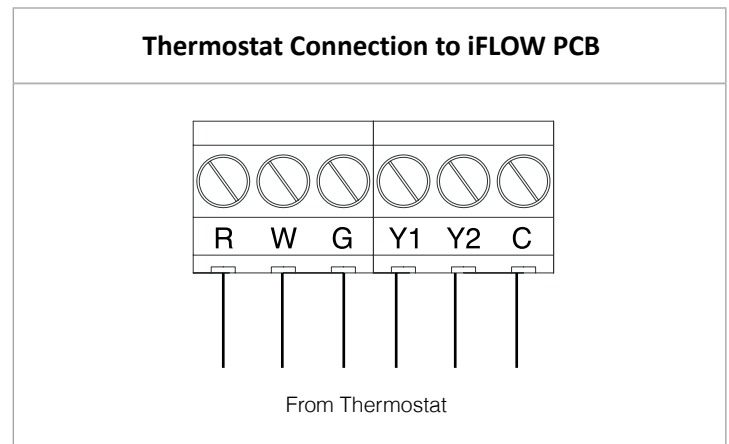
**FIGURE D:**

### Incorrect Wiring:

**No A/C Evap Coil Freeze Protection;**  
**No warranty for damaged PCB or freezing of the hydronic coil**

**FIGURE C-1:**

### Correct Wiring:

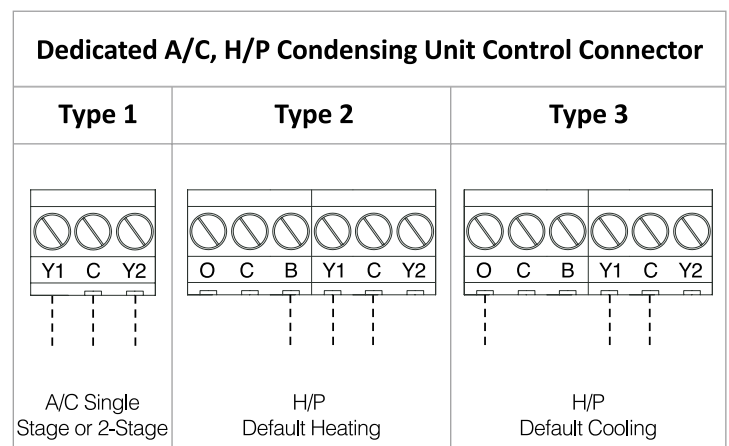


**FIGURE C-2:**

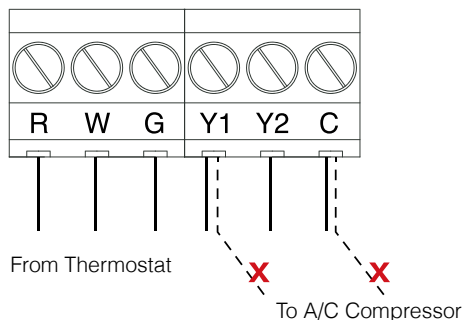
### Correct Wiring:

**A/C compressor interrupt enabled**

**Location of connector may vary by model**



## CAUTION

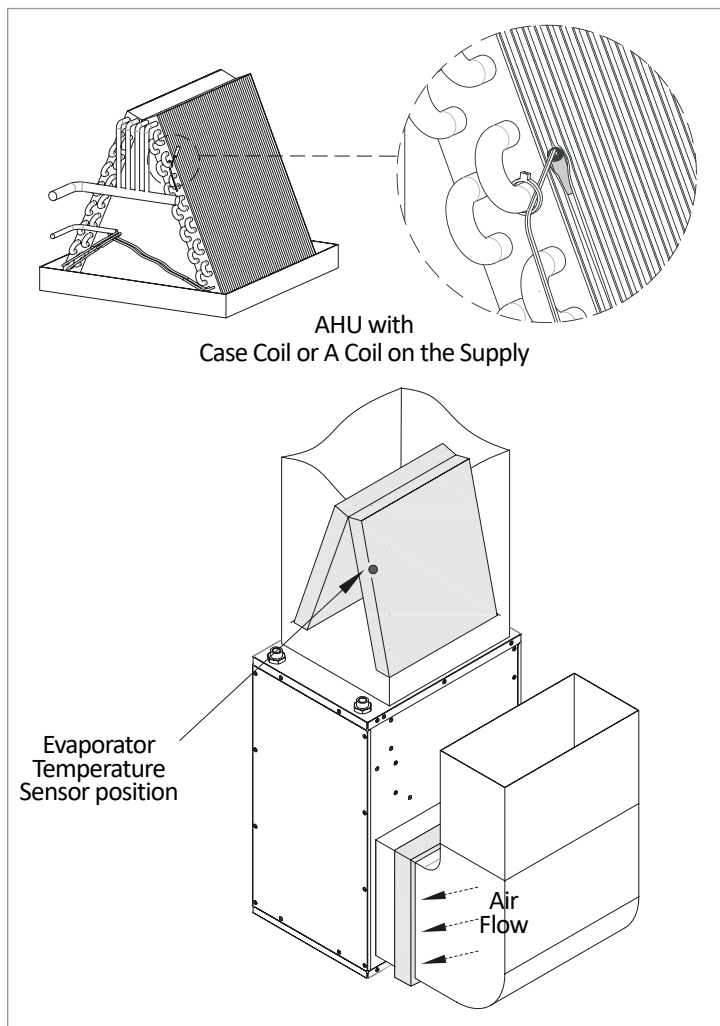


**CAUTION**  
**DO NOT DO!**

## Step 2

To ensure the iFLOW can protect the A/C evaporator coil from freezing up, iFLOW has an “A/C EVAP Temperature sensor” (part number: 30ETS01B) that must be attached to A/C coil in a way that it is able to sense the accurate air temperature coming directly off (downstream of) the A/C evaporator coil. Figure E below depicts the location of the A/C Evaporator Temperature sensor when using a cased coil or an A-coil in the supply duct and Figure F depicts the location of the A/C Evaporator Temperature sensor when using a slab coil in the return duct. In both cases, insert the sensor in between the fins on the coil.

**FIGURE E:**

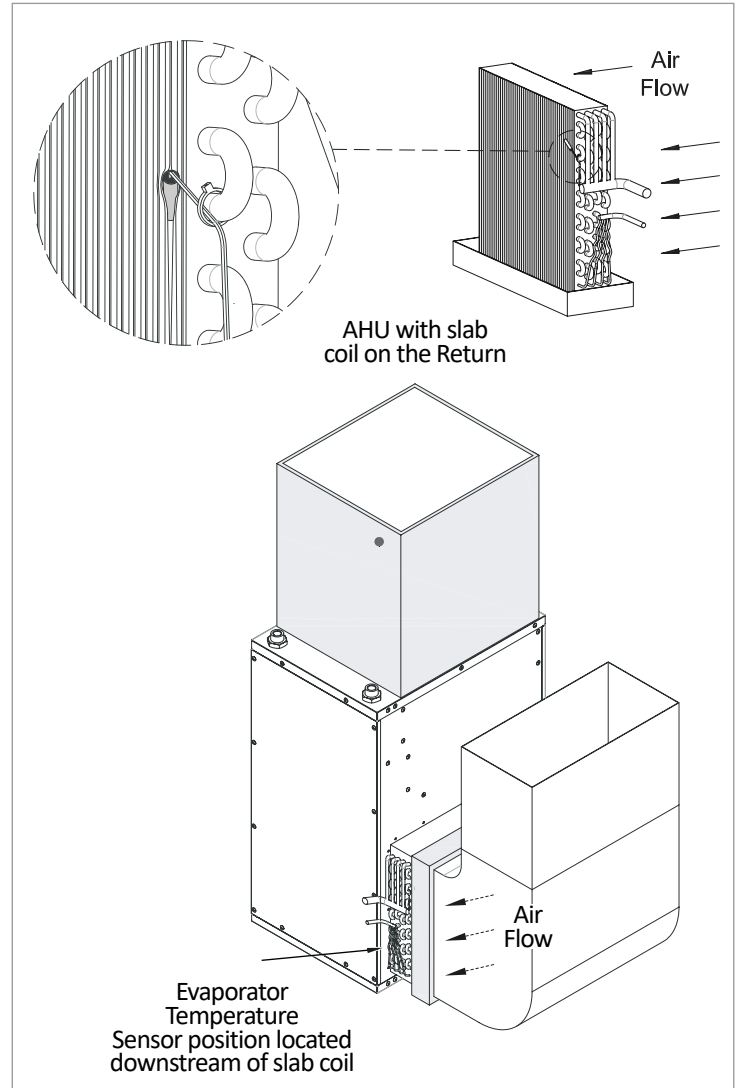


## IMPORTANT

Connecting the iFLOW to your home network Wi-Fi router:

Your iFLOW Hydronic Furnace models W, D and Q include a Wi-Fi module that enables internet connectivity through your home network. Download the free app (available in iOS and Android versions) to remotely monitor your unit. Please note however that if you have a dual band Wi-Fi router, connect the iFLOW Wi-Fi module only to the 2.4 GHz band; it will not operate if connected to the 5.0 GHz band. Again, ensure you connect your iFLOW unit to your router's 2.4 GHz band.

**FIGURE F:**



## IMPORTANT

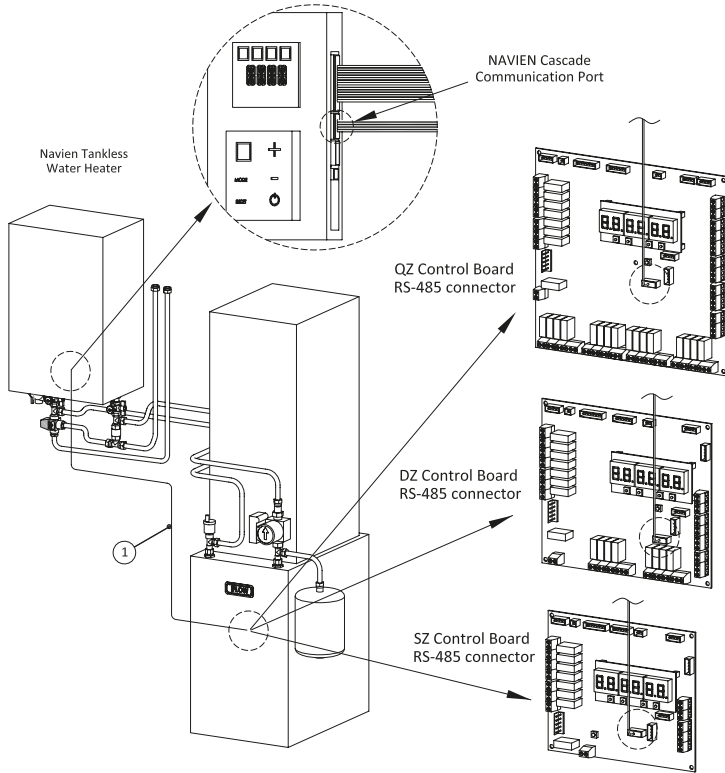
Position the sensor in the A-coil in the supply duct as shown above in Figure E. To relocate the A/C evaporator temperature sensor to a slab coil in the return duct, follow the following steps. From the factory, the sensor is placed loose on top of the hydronic coil. Follow the wire back towards the PCB and disconnect the sensor at the black male/female connector located between the sensor and the PCB. Gently push the sensor back through the rubber grommet; the sensor is now free. Relocate the sensor as shown above in Figure F. Once the sensor is relocated, reconnect the wire. If necessary, use any thermostat wire to extend the length of the sensor wire. When running the wire back to the original connector, ensure the wire runs around and not in front of the PCB and transformer.

The connection port on the iFLOW PCB for the A/C Evaporator Temperature sensor varies by model but is generally located near the top center of the PCB. Please consult the PCB schematic in the installation manual for details.

If steps 1 & 2 are followed, the iFLOW delivers A/C evaporator and hydronic coil freeze protection.

## 10) Installing the iFLOW air handler with a Navien tankless water heater:

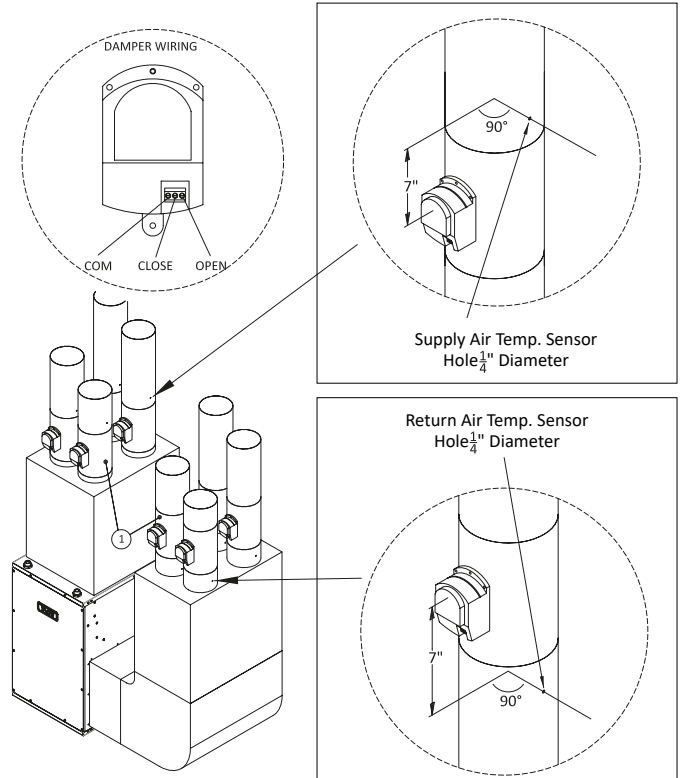
Use the optional communication cable between the iFLOW AHU and the Navien tankless water heater. Connect the thermostat to the iFLOW AHU at the thermostat connector. Connect the communication cable from the iFLOW AHU to the cascade communication port on the Navien Water Heater Panel. **The parameter P28 of the NAVIEN TL WH should be set to ON** ( Refer to Navien Tankless Water Heater Installation Manual)



No	Description	Part #	Model	Remark
1	iFLOW Communication Cable	30NWCC05		Length: 5m
2	iFLOW Communication Cable	30NWCC10		Length: 10m

## 11) Zone Damper

Zone Temperature Sensor Installation and Control Wiring

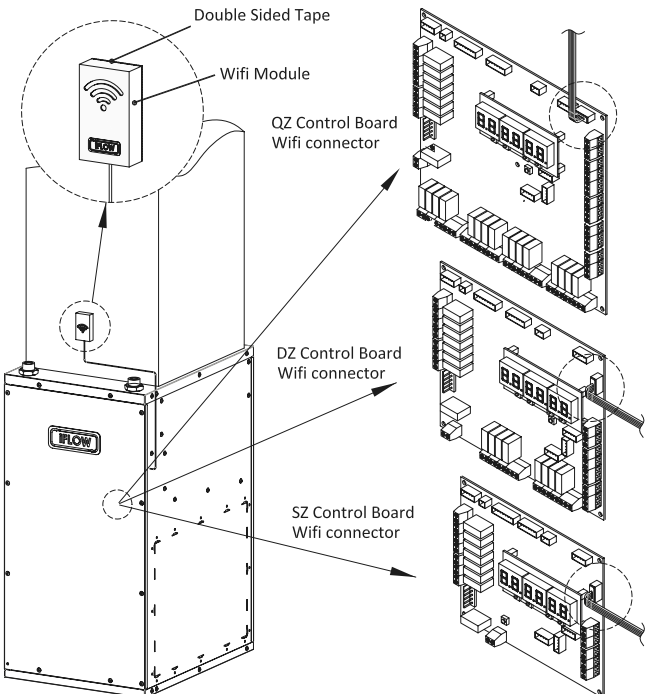


No	Description	Part #	Model	Remark
1	6" Damper	2000D06A		AC24V 5W
2	7" Damper	2000D07A		
3	8" Damper	2000D08A		

## 12) Wi-Fi Module connect to iFLOW control boards

WiFi Module sold separately.

Refer to set up manual, how to use with smartphone



No	Description	Part #	Model	Remark
1	WiFi Module	30WFA00A		Option

# i START-UP

## 1) Procedure:

Do not start the boiler or water heater until ALL air has been purged from the water lines and air handler pump.

1. Fill the boiler loop or water heater with water. Do not start it.
2. Purge all air from the heating boiler or domestic hot water system (Hold the UP & ENTER button for 10 seconds and then the circulator will alternate power ON and OFF for about 10 minutes to purge air).
3. Purge all air from the space heating loop by closing the isolation valve on the return leg of the loop and open the drain to purge the air. Open the return leg isolation valve and then close the drain valve.
4. If a bleed screw is not present, it is recommended to run the pump on speed #3 for 1 minute. If air is still present, switch from speed #1 to #3 every 10 seconds for a minute.
5. Start the boiler or water heater according to the manufacturer's instructions. Set the design water temperature and wait for the system to satisfy and shut off.
6. Turn on the power to the iFLOW air handler and set the room thermostat to 'heat' to energize the fan and pump. If noise is still present after one minute, repeat step #3 to purge air.
7. Check supply and return pipes for temperature differences to make sure there is flow. There should be a noticeable difference in temperature. Use caution when supply water temperature is above 120° F.

## 2) Flushing the heat exchanger:

Flushing the hot water coil prior to startup is required to remove any residual material from the installation or manufacturing processes as well as to remove any air from the system. Take precautions while flushing the air handler to prevent the multi-function control board and other electrical components from getting wet.

The iFLOW air handler requires an external circulating pump to be installed and should be installed with an external purge valve.

### Flushing is a 3-step process:

- 1) Use a bucket or hose to dispose of water during the flushing process. First, flush the return line by closing the inlet valve (supply) and opening the outlet valve (return). Open the purge valve. Close the purge valve once flushing is complete.
- 2) Second, flush the supply line and coil by closing the outlet valve (return) and opening the inlet valve (supply). Open the purge valve. Close the purge valve once flushing is complete.
- 3) Third, apply power to the air handler. Open inlet and outlet valves. Engage the pump and open the purge valve. Verify proper flow direction - inlet valve should become warm before the outlet. Close the purge valve once flushing is complete. Operate the pump for 5 minutes immediately after flushing the system to purge remaining air from the pump bearing chamber.

## 3) Sequence of operation:

**Cooling:** When the thermostat calls for cooling, the circuit between R and G is completed. The normally open contacts close and the air handler blower motor operates. The circuit between R and Y is also completed; this closes the contact on the outdoor condenser unit. The air handler fan turns off 45 seconds after the call for cooling is completed.

**Heating:** When the thermostat calls for heat, the circuit between R and W is completed, activating the hot water circulating pump. A dry switching relay labeled "T T" can be used to activate a boiler or combi boiler. After the circuit between R and W is completed, a time delay follows before the circuit between R and G is completed, which will then activate the air handler blower motor.

**Freeze protection:** If the temperature of the water in the hot water coil drops below 40°F/4°C, the circuit between R and W is completed. This will activate the circulating pump until the water temperature reaches 70°F.

**Pump timer/ exercise function:** The iFLOW control is equipped to turn on the circulating pump to cycle the total volume of potable water in the system if the pump has not been turned on within the past 24 hours. This function is skipped while the A/C condensing unit is operating.

## How to Access and Configure the iFLOW Intelligent Controller

The controller has 6 modes:

1. Information	4. Heating Parameters
2. Error Codes	5. Cooling Parameters
3. General Parameters	6. Test Mode

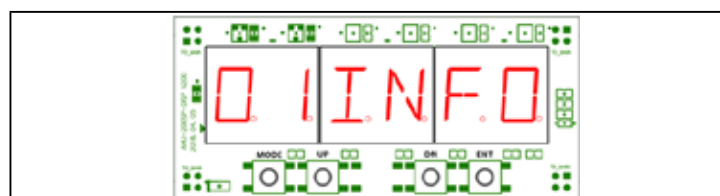
The controller has 4 buttons used to navigate those modes:

**MODE:** Press the 'MODE' button to scroll between the different modes, numbered 1-6 (see above).

**ENT:** Press the 'ENT' (enter) button to confirm the mode you wish to enter. Press 'enter' to also confirm any changes or commands that you selected using the 'up' and 'down' buttons (see below) while in each mode.

**UP & DN:** Once you are in a 'mode', press the 'UP' and 'DN' (down) buttons to scroll all menu lists of the various information.

### Information Mode



### How to access Information display:

Push the 'MODE' button until the screen reads 01 INFO. Press 'ENT' (enter) to confirm you wish to enter the information mode. Use the 'UP' and 'DN' (down) buttons to scroll through the menu of information available. The information available varies depending on the model of air handler. The 4 characters on the right indicate the value. If the outdoor sensor is not installed, 999 will be displayed.

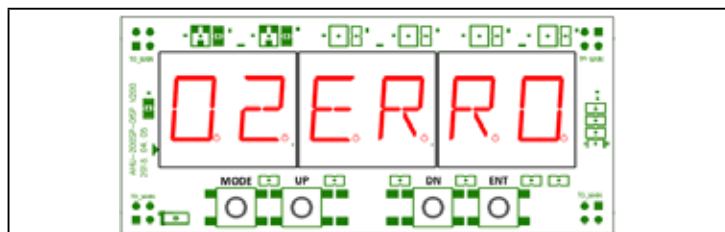


Display	Description	Explanation
01 46%	Blower Motor Speed	Indicates present operation as a percentage of the total fan motor capacity
02 56%	Pump Speed	Indicates present pump operation as a percentage of the total capacity of the pump
03 58F	Water Temperature $\Delta t$ (Delta T)	Indicates the difference between the supply and return water temperature in °F
04 48F	Air Temperature $\Delta t$ (Delta T)	Indicates the difference between the supply and return air temperature in °F
05 26F	Outdoor Temperature	Displays the outdoor air temperature in °F
06 164F	Supply Water Temperature	Displays the temperature of the water entering the hydronic coil heat exchanger, in °F
07 102F	Return Water Temperature	Displays the temperature of the water exiting the hydronic coil heat exchanger, in °F
08 89F	Supply Air Temperature	Displays the temperature of the air exiting the air handler into the plenum, in °F
09 72F	Return Air Temperature	Displays the temperature of the air entering the air handler from the return duct, in °F
10 39F	A/C Evaporator Temperature	Displays the current temperature of the air sensor attached downstream of, but near the evaporator coil in °F
11 36F	Dehumidifier Evaporator Temperature	Displays the current temperature of the sensor located in the dehumidifier evaporator, in °F
12 57%	Humidity Value	Measured value of the current humidity in the return section of the unit
13 OFF	Flow Switch On/Off State	Indicates whether the external flow switch, which is wired to the control board, is activated or not (ON = flow; OFF= no flow)
14 ON	Pump Relay State	Indicates whether the external pump (field supplied) should be in operation (is power supplied by relay to pump?) (ON = should be operating; OFF= should not be operating)

Display	Description	Explanation
15 OFF	Boiler TT State	Indicates whether the air handler is currently sending a dry contact call for heat to the connected boiler (ON = calling boiler on; OFF= not calling boiler on)
16 OFF	A/C Y1 Relay State	Indicates whether the air handler is sending an AC 24V cooling call to the A/C condensing unit
17 OFF	A/C Y2 Relay State	Indicates whether the air handler is sending an AC 24V cooling call to the A/C condensing unit
18 OFF	H/P W1 Relay State	Indicates whether the air handler is sending an AC 24V heating call to the H/P condensing unit
19 OFF	H/P W2 Relay State	Indicates whether the air handler is sending an AC 24V heating call to the H/P condensing unit
20 OFF	Dehumidifier Relay State	Indicates whether the humidifier is in the 'on' or 'off' state (is relay supplying 24V or not?)
21 36%	Humidifier Relay State	Indicates whether the external humidifier, which is wired to the control board, is in the 'on' or 'off' state (is relay supplying 24V or not?)
22 45%	Water Adjustment Valve	Reserved for future cool functionality
23 ON	Communication Connection Status	RS485 Communication Cable State with Navien Tankless Water Heater (ON/OFF)
24 16.48	Time (24 hr HH:MM)	Current time display (24 hour clock = HH:MM)
25 56%	Zone 1 Supply Damper State	Zone 1 Supply Damper Opening Ratio (0%= Fully Closed ~ 100%=Fully Opened)
26 72F	Zone 1 Supply Temperature	Zone 1 Supply Air Temperature, in °F
27 46%	Zone 1 Return Damper State	Zone 1 Return Damper Opening Ratio (0%= Fully Closed ~ 100%=Fully Opened)
28 74F	Zone 1 Return Temperature	Zone 1 Return Air Temperature, in °F
29 56%	Zone 2 Supply Damper State	Zone 2 Supply Damper Opening Ratio (0%= Fully Closed ~ 100%=Fully Opened)

Display	Description	Explanation
30 72F	Zone 2 Supply Temperature	Zone 2 Supply Air Temperature, in °F
31 46%	Zone 2 Return Damper State	Zone 2 Return Damper Opening Ratio (0%= Fully Closed ~ 100%=Fully Opened)
32 74F	Zone 2 Return Temperature	Zone 2 Return Air Temperature, in °F
33 56%	Zone 3 Supply Damper State	Zone 3 Supply Damper Opening Ratio (0%= Fully Closed ~ 100%=Fully Opened)
34 72F	Zone 3 Supply Temperature	Zone 3 Supply Air Temperature, in °F
35 46%	Zone 3 Return Damper State	Zone 3 Return Damper Opening Ratio (0%= Fully Closed ~ 100%=Fully Opened)
36 74F	Zone 3 Return Temperature	Zone 3 Return Air Temperature, in °F
37 56%	Zone 4 Supply Damper State	Zone 4 Supply Damper Opening Ratio (0%= Fully Closed ~ 100%=Fully Opened)
38 72F	Zone 4 Supply Temperature	Zone 4 Supply Air Temperature, in °F
39 46%	Zone 4 Return Damper State	Zone 4 Return Damper Opening Ratio (0%= Fully Closed ~ 100%=Fully Opened)
40 74F	Zone 4 Return Temperature	Zone 4 Return Air Temperature, in °F

## Error Codes



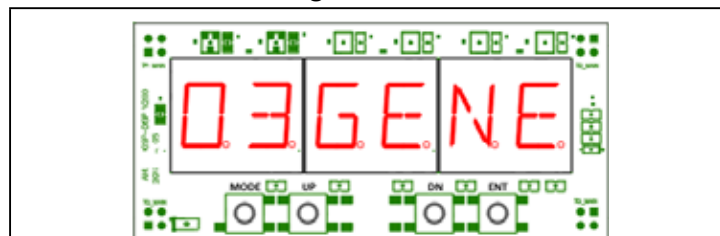
### How to access Error codes:

Push the mode button until the screen reads **02ERR0**. Press 'ENT' (enter) to confirm you wish to enter the Error code mode. Use the 'UP' and 'DN' (down) to scroll through the last 10 errors which will be numbered 01 to 10, with 01 being the most recent. The 3 numbers on the right will indicate which error code is present. If more than 10 errors occur, the oldest error will be deleted from the memory.

Display	Description	Explanation
01 0000	EXAMPLE OF LAST 10 ERROR CODES	
02 0000		

Display	Description	Explanation
03 0000	EXAMPLE OF LAST 10 ERROR CODES	
04 0000		
05 0000		
06 0000		
07 0000		
08 0000		
09 0000		
10 0000		

## General Parameter Settings Mode



### How to access Error codes:

Push the mode button until the screen reads **03GENE**. Press 'ENT' (enter) to confirm you wish to enter the General Parameters Mode. Use the 'UP' and 'DN' (down) buttons to scroll through the menu of General Parameters, numbered 01-20 and press enter to select. The 1-3 characters on the right indicate the value. Use the up and down buttons to change the range of the value and press 'ENT' (enter) to confirm and 'MODE' to exit.

Item	Display	Range	Default
Temperature Unit of Measure Set	01 0001	0=°C, 1=°F	1
Select the temperature units of measure you wish to display: Celsius or Fahrenheit			
Humidifier	03 0045	35 – 65%	45%
Select the rate of humidity, below which, the humidifier will operate.			

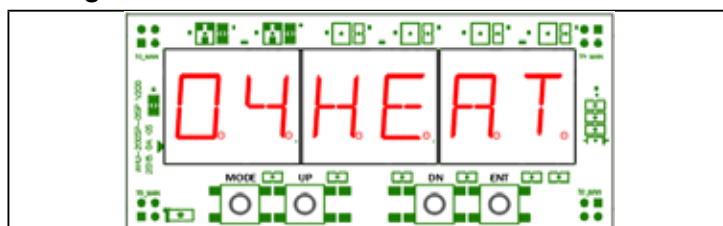


Item	Display	Range	Default
'Heating OFF' Indoor Temperature Limit	040085	74 – 90 °F	85°F
Select the indoor temperature, above which, the heating will automatically stop.			
'A/C Cooling OFF' Indoor Temperature Limit	050065	60 – 70 °F	65°F
Select the indoor temperature, below which, the cooling will automatically stop.			
Pump Exercise Frequency Set Up (Anti-Stagnation)	060024	0 – 24 Hours	24
CSA B214 requires pump circulation once every 24 hours (default). Some jurisdictions may require a shorter time interval based upon local codes (ex.: if the pump must cycle once every 8 hours, set at 060008).			
Pump Exercise Duration Set Up	070030	30 – 600 sec	30
Determines the duration the pump runs for during the Exercise cycle (above). The circulation time should be adjusted according to the pipe length between the heat source and the iFLOW AHU to ensure full circulation.			
TT Function Selection	080000	0=W/H, 1=Boiler	0
Reserved	090000		
Heat Boost Delay	100030	0 – 60 min	30
Use this function to quickly increase the heat delivery. If the room temperature does not rise more than 2°F within the set time, the Heat Boost function will engage and run at maximum until the room thermostat is satisfied. Set the parameter above for the duration the heating will operate at normal before boosting.			
Continuous Circulation ('G' Call) Blower Speed	110010	5 – 50 %	10
Set the blower speed when running on 'G' / Fan On / Continuous Circulation			

Item	Display	Range	Default
'Maximum Heating ON' Coldest Outdoor temperature	120005	0 – 32 °F	5
Enter the coldest outdoor temperature, below which, you expect the heating to run a maximum.			
Heat Source Minimum Firing BTUh	130020	6 ~ 30 KBTU/h	20
Enter the heat source's minimum firing capacity BTUh.			
Building's Total Heat Loss	140050	15 – 60/75/95K BTU (depending on model)	45/55/65 (depending on model)
Enter the home's estimated heat loss. Identifies the target maximum BTUH output required for the AHU.			
Number of Supply Zones	150004	Range: 1 ~ 4 SZ=1, DZ=2, QZ= 3 or 4	SZ=1, DZ=2, QZ=4
Sets the number of supply zones for the controller to expect.			
Reserved		Future Cool Function	
Zone Air Mix Function	170000	0=OFF, 1= ON	0
The Zone Air Mix Function is used to measure the temperature of each zone when heating or cooling is requested. Any stratified air is mixed before operating the heat / AC source (i.e.: in summer, circulate hot air from upper floors with cold air in basement).			
Zone Air Mix Temperature Differential	180003	0 – 10 °F	3
When the Zone Air Mix Function (above) is selected and once the stratified zone mixing has been completed, the iFLOW AHU will operate the heat / A/C source only if the mixed temperature of any zone differs by more than the differential (set using this function) from the zone setpoint temperature.			
Damper Opening Duration	190007	1 – 60 Second	7
Enter the time (in seconds) that it takes for the zone dampers to initialize and fully open. iFLOW will ensure the AHU blower does not come on until the dampers are fully open and that power supplied to the dampers does not exceed that time. The iFLOW dampers have a 7 second 'closed to open' duration so that is default. Other damper manufacturers are typically slower so adjust 7 to a higher number.			

Item	Display	Range	Default
Smart Mode	200000	0= OFF, 1=ON	0
<p>There are 2 way to deliver temperature to the home: 1) Thermostat Mode and 2) Smart Mode. Thermostat mode relies on the room thermostat to provide a signal for the air handler to come on and turn off. Smart Mode by-passes the room thermostat and instead circulates air continuously through the home and relies on the return air temperature to indicate if more or less heating/cooling required. The ECM blower is default set at 10% but can be set as low as 5% to minimize energy consumption. See 'General' parameter #11 (Continuous Circulation ('G' Call) Blower Speed) to adjust. WiFi mode must be set to 'internet'. Also use this function when zoning but do not have a thermostat for every zone (i.e.: in a retrofit, when you cannot run new wire).</p>			
Wi-Fi Mode	210001	0=Internet, 1=Pairing	1
<p>There are 2 ways to connect to, and communicate with the iFLOW Air Handler using the iFLOW App: through the internet or by pairing. Through the internet requires the contractor or homeowner to connect the iFLOW Air Handler to the homeowner's local home Wi-Fi network. Pairing connects your smartphone to the air handler without a local network (similar to pairing a phone to a car's stereo). In pairing mode, the phone must be in close proximity of the iFLOW unit.</p>			
Emergency Mode	220000	0=OFF, 1=Heat, 2=Cool	0
<p>Use this setting to override the thermostat and run the heating or cooling automatically in an emergency. Provides emergency heating or cooling should there be a thermostat failure.</p>			
Schedule Mode	230000	0=OFF, 1=ON	0
<p>Use this mode to select whether you want to use the iFLOW scheduling function.</p>			
Day	24 SUN	1:SUN 2:MON 3:TUE 4:WED 5:THU 6:FRI 7:SAT	SUN
Set current day of the week			
Time	2544.MM	HH:0~24, MM:0~59	Current Time
Set current time (24 hour clock)			

## Heating Parameter Mode



### How to access Heating Parameter:

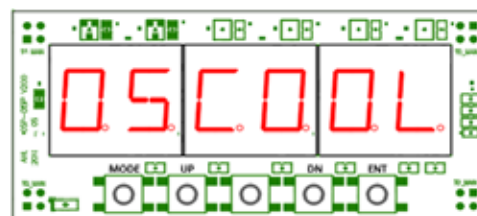
Push the mode button until the screen reads **04HEAT**. Press 'ENT' (enter) to confirm Heating Parameter Mode. Use the 'UP' and 'DN' (down) buttons to scroll through the menu of heating parameters, numbered 01-16. The 1-3 characters on the right indicate the value. Use the up and down buttons to change the range of the value and press 'ENT' to confirm and 'MODE' to exit.

Item	Display	Range	Default
Minimum Pump Speed	010045	35 ~ 100 %	45 %
Used for advanced adjustment & troubleshooting only. Sets the pump speed when a W1 heating call is received.			
Minimum Blower Motor Speed Control	020020	10 ~ 100 %	20 %
Used for advanced adjustment & troubleshooting only. Sets the blower motor speed when a W1 heating call is received.			
Reserved	030000		
Maximum Pump Speed	040080	35 ~ 100 %	80 %
Used for advanced adjustment & troubleshooting only. Sets the pump speed when a W2 heating call is received.			
Maximum Blower Motor Speed Control	050060	10 ~ 100 %	60 %
Used for advanced adjustment & troubleshooting only. Sets the blower motor speed when a W2 heating call is received.			
Blower ON Delay Time	0625.0	0.5 ~ 25.0 minutes	25.0 minutes
Used for advanced adjustment & troubleshooting only. On a call for heat, iFLOW delays blower motor operation until the hydronic coil receives heat from the heat source (avoids blowing any cold air).			
Blower OFF Delay Time	070090	0 ~ 180 Seconds	90 Seconds
Used for advanced adjustment & troubleshooting only. Delays blower motor shut off once a call for heat is completed to maximize efficiency. iFLOW continues to circulate the blower to deliver any residual coil heat to the home. Use this function in combination with Setting #8 'Post Purge Function' below. Set #8 to "1"			
Post Purge Function	080001	0: OFF 1: ON	1
Used for advanced adjustment & troubleshooting only. Sets the pump to continue to run after a heat demand to maximize efficiency by extracting all residual heat from the heat source. iFLOW continues to circulate the pump to deliver any residual heat to the hydronic coil, instead of the heat source post-purging its residual waste heat through the exhaust vent. Use this function in combination with Setting #7 'Blower Off Delay Time' above.			

Item	Display	Range	Default
Circulator Selection	090000	0:iFLOW 1: NPE A2	0
<p>When installing an iFLOW Hydronic Furnace with a Navien NPE-A2 (or S2) model, supply and install the iFLOW-Navien Communication Cable for interface between the two devices (iFLOW Part #: 30NWCC05 or 30NWCC10). The Navien H2Air Kit is not required. The NPE-A2's internal pump can only be used for either domestic hot water (DHW) recirculation OR space heating, but cannot be used for both.</p> <p>If you wish to use the Navien NPE-A2's internal pump for DHW recirculation, you will need to supply and install an external, non-ECM hydronic pump to supply hot water to the iFLOW for space heating. Connect power to that external pump from the C (hot) &amp; N (neutral) contacts on the 120V power supply strip inside the iFLOW above the PCB. Keep this Parameter 9 setting to '0' (default). For easiest installation, use the iFLOW EZEE Plumbing kit.</p> <p>If you wish to use the Navien NPE-A2's internal pump for space heating, set this Parameter 9 setting to '1', and the iFLOW will command the NPE-A2 to start its internal pump on a call for space heating via the communication cable. For easiest installation, use the iFLOW EZEE-NP Plumbing kit.</p>			
	100000		For cool future function
Coldest Indoor 'Maximum Heating ON' Temperature	110068	60 ~ 80 °F	68°F
<p>Set a base temperature such that if the return air temperature goes below that temperature (default is 68°F), the unit will run at maximum capacity. This temperature should be below any daytime or nighttime 'setback'.</p>			
Heat Source Type(s)	120000	0, 1	0
<p>0 : Hot Water Only (water heater, boiler or combi-boiler) 1: Hot Water + heat pump (Hybrid)</p>			
Outdoor Temperature for 'H/P Heating OFF'	130032	0 ~ 41°F (-18 ~ 5°C)	32°F
<p>Based on the performance capacity and economic balance points of your Heat Pump, set the lowest outdoor temperature at which you wish the heat pump to operate. When the iFLOW receives a call for heating, it will first check the outdoor temperature: if the outdoor temperature is at or above this set temperature, iFLOW will call on the Heat Pump for heating. If the outdoor temperature is below this set temperature, iFLOW will call on pump for hydronic heating from the hot water source.</p>			
'Peak Rate Period 1 Start' - H/P Stop	140000	00:00~24:00	00:00
Electricity Off-peak On time Set			
'Peak Rate Period 1 Finish' - H/P Start	150000	00:00~24:00	00:00
<p>Use this function to start operating the heat pump again at end of the 'peak' period 1 (started above).</p>			

Item	Display	Range	Default
'Peak Rate Period 2 Start' - H/P Stop	160000	00:00~24:00	00:00
<p>If the electric utility has peak rates, use this function to stop operating the heat pump at the beginning of the 'peak' period 2. (Refer to your electric utility's Time-of-Use Pricing and Schedule)</p>			
'Peak Rate Period 2 Finish' - H/P Start	170000	00:00~24:00	00:00
<p>Use this function to start operating the heat pump again at end of the 'peak' period 2 (started above).</p>			
Zone 1 Blower Speed (Heating Mode)	180025	0 ~ 100 %	25%
<p>Set the blower motor speed for zone 1 as a percentage of the home's total heat loss or CFM requirement. For example, if the home's total heat loss is 60MBH and Zone 1 accounts for 20MBH (1/3) of that loss, the percentage would be 33%. If the home's total CFM requirement is 1200 CFM and Zone 1 accounts for 400 CFM (1/3) of that loss, the percentage would be 33%.</p>			
Zone 2 Blower Speed (Heating Mode)	190025	0 ~100 %	25%
<p>Set the blower motor speed for zone 2 as a percentage of the home's total heat loss or CFM requirement (see Zone 1 above for details).</p>			
Zone 3 Blower Speed (Heating Mode)	200025	0 ~ 100 %	25%
<p>Set the blower motor speed for zone 3 as a percentage of the home's total heat loss or CFM requirement (see Zone 1 above for details).</p>			
Zone 4 Blower Speed (Heating Mode)	210025	0 ~ 100 %	25%
<p>Set the blower motor speed for zone 4 as a percentage of the home's total heat loss or CFM requirement (see Zone 1 above for details).</p>			

### Cooling Parameter Mode



### How to access Cooling Parameter:

Push the mode button until the screen reads **05COOL**. Press 'ENT' (enter) to confirm Heating Parameter Mode. Use the 'UP' and 'DN' (down) buttons to scroll through the menu of heating parameters, numbered 01-16. The 1-3 characters on the right indicate the value. Use the up and down buttons to change the range of the value and press 'ENT' to confirm and 'MODE' to exit.

Item	Display	Range	Default
Minimum Blower Motor Speed Setting	010040	20 ~ 60 %	40%
Used for advanced adjustment & troubleshooting only. Sets the blower motor speed when a Y1 cooling call is received.			
Maximum Blower Motor Speed Setting	020065	20 ~ 80%	65%
Used for advanced adjustment & troubleshooting only. Sets the blower motor speed when a Y2 cooling call is received.			
Blower OFF Delay Time	030060	0 ~ 255 sec	60 Sec
Used for advanced adjustment & troubleshooting only. Sets a delay of the blower motor shutting off after a call for cooling is completed. To maximize efficiency, iFLOW continues to circulate the blower to deliver any residual coil cooling to the home.			
Zone 1 Blower Motor Speed (Cooling Mode)	040025	0 ~ 100 %	25%
Set the blower motor speed for zone 1 as a percentage of the home's total cooling load or CFM requirement. For example, if the home's total cooling load is 30MBH and Zone 1 accounts for 10MBH (1/3) of that loss, the percentage would be 33%. If the home's total CFM requirement is 1200 CFM and Zone 1 accounts for 400 CFM (1/3) of that loss, the percentage would be 33%.			
Zone 2 Blower Motor Speed	050025	0 ~ 100 %	25%
Set the blower motor speed for zone 2 as a percentage of the home's total cooling load or CFM requirement (see Zone 1 above for details).			
Zone 3 Blower Motor Speed	060025	0 ~ 100 %	25%
Set the blower motor speed for zone 3 as a percentage of the home's total cooling load or CFM requirement (see Zone 1 above for details).			
Zone 4 Blower Motor Speed	070025	0 ~ 100 %	25%
Set the blower motor speed for zone 4 as a percentage of the home's total cooling load or CFM requirement (see Zone 1 above for details).			
Zoning with A/C (or Heat Pump) Type Selection	080001	0=single or 2 stage compressor 1= Variable speed/inverter with single zone	1
Multiple zone ducting with: 0= a single or 2-stage A/C (or H/P): all zones' dampers will open on any call for cooling to allow for maximum air flow. 1= Variable speed/inverter A/C (or H/P) with 1 zone open at a time.			

## Test Mode



### How to access Test codes:

Push the mode button until the screen reads **06TEST**. Press 'ENT' (enter) to confirm the test mode. Use the 'UP' and 'DN' (down) buttons to scroll through the menu of tests, numbered 01-20. Use the up and down buttons to change the values. Press 'MODE' to exit.

Item	Display	Test Operation
Blow Motor Speed Control	010000	0 ~ 100%
Press enter while 01 is flashing. Display will flash 0. Use 'UP' or 'DN' buttons to change blower speed value from 0-100%. Blower will speed up and down as you increase or decrease the value, respectively.		
Pump Speed Control	020000	0 ~ 100 %
Press enter while 02 is flashing. Display will flash 0. Use 'UP' or 'DN' buttons to change value from 0-100% pump speed. Pump will speed up and down as you increase or decrease the value, respectively.		
VO Relay Test	03 OFF	
Press enter while 03 is flashing. Display will show OFF. Use 'UP' or 'DN' button to turn on. Relay test will start immediately. Press enter to exit.		
Boiler T T Relay Test	04 OFF	
Press enter while 04 is flashing. Display will show OFF. Use 'UP' or 'DN' button to turn on. Boiler TT Relay will start immediately. Press enter to exit.		
H / P Relay W1 Test	05 OFF	
Press enter while 05 is flashing. Display will show OFF. Use 'UP' or 'DN' button to turn on. H/P Relay W1 Test will start immediately. Press enter to exit.		
H / P Relay W2 Test	06 OFF	
Press enter while 06 is flashing. Display will show OFF. Use 'UP' or 'DN' button to turn on. H/P Relay W2 Test will start immediately. Press enter to exit.		
A / C Relay Y1 Test	07 OFF	
Press enter while 07 is flashing. Display will show OFF. Use 'UP' or 'DN' button to turn on. A/C Relay Y1 Test will start immediately. Press enter to exit.		

Item	Display	Test Operation
A / C Relay Y2 Test	08 OFF	
Press enter while 08 is flashing. Display will show OFF. Use 'UP' or 'DN' button to turn on. A/C Relay Y2 Test will start immediately. Press enter to exit.		
VC Realy Test	09 OFF	
Press enter while 09 is flashing. Display will show OFF. Use 'UP' or 'DN' button to turn on. Dehumidifier Relay Test will start immediately. Press enter to exit.		
Humidity Relay Test	10 OFF	
Press enter while 10 is flashing. Display will show OFF. Use 'UP' or 'DN' button to turn on. Humidifier Relay Test will start immediately. Press enter to exit.		
Flow Switch Test	11 OFF	
Press enter while 11 is flashing. Jumper terminals FS on the right side of the control board. The display will flash ON if it is working correctly. You can also open a hot water faucet; this should trip the switch to ON.		
VO/VC Function Test	12 OFF	
Reserved	13 0000	Future cool function
Zone 1 Supply Damper Test	14 OPEN	
Press enter while 14 is flashing. Display will flash OPEN. Use 'UP' or 'DN' button to change value from OPEN to CLOSE damper position. Zone 1 supply damper will open/close as you increase or decrease the value OPEN → 90 → 80 → 70 → 60 → 50 → 40 → 30 → 20 → 10 → CLOSE		
Zone 1 Return Damper Test	15 CLOS	
Press enter while 15 is flashing. Display will flash OPEN. Use 'UP' or 'DN' button to change value from OPEN to CLOSE damper position. Zone 1 return damper will open/close as you increase or decrease the value OPEN → 90 → 80 → 70 → 60 → 50 → 40 → 30 → 20 → 10 → CLOSE		
Zone 2 Supply Damper Test	16 90	
Press enter while 16 is flashing. Display will flash OPEN. Use 'UP' or 'DN' button to change value from OPEN to CLOSE damper position. Zone 2 supply damper will open/close as you increase or decrease the value OPEN → 90 → 80 → 70 → 60 → 50 → 40 → 30 → 20 → 10 → CLOSE		

Item	Display	Test Operation
Zone 2 Return Damper Test	17 90	
Press enter while 17 is flashing. Display will flash OPEN. Use 'UP' or 'DN' button to change value from OPEN to CLOSE damper position. Zone 2 return damper will open/close as you increase or decrease the value OPEN → 90 → 80 → 70 → 60 → 50 → 40 → 30 → 20 → 10 → CLOSE		
Zone 3 Supply Damper Test	18 60	
Press enter while 18 is flashing. Display will flash OPEN. Use 'UP' or 'DN' button to change value from OPEN to CLOSE damper position. Zone 3 supply damper will open/close as you increase or decrease the value OPEN → 90 → 80 → 70 → 60 → 50 → 40 → 30 → 20 → 10 → CLOSE		
Zone 3 Return Damper Test	19 60	
Press enter while 19 is flashing. Display will flash OPEN. Use 'UP' or 'DN' button to change value from OPEN to CLOSE damper position. Zone 3 return damper will open/close as you increase or decrease the value OPEN → 90 → 80 → 70 → 60 → 50 → 40 → 30 → 20 → 10 → CLOSE		
Zone 4 Supply Damper Test	20 50	
Press enter while 20 is flashing. Display will flash OPEN. Use 'UP' or 'DN' button to change value from OPEN to CLOSE damper position. Zone 4 supply damper will open/close as you increase or decrease the value OPEN → 90 → 80 → 70 → 60 → 50 → 40 → 30 → 20 → 10 → CLOSE		
Zone 4 Return Damper Test	21 50	
Press enter while 21 is flashing. Display will flash OPEN. Use 'UP' or 'DN' button to change value from OPEN to CLOSE damper position. Zone 4 return damper will open/close as you increase or decrease the value OPEN → 90 → 80 → 70 → 60 → 50 → 40 → 30 → 20 → 10 → CLOSE		
Air Flow Test Zone 1	22 40	Range: 0~100%
Press enter while 22 is flashing. Blower will open Zone 1 damper and start delivering air through from 0~100%.		
Air Flow Test Zone 2	23 40	0 ~ 100 %
Press enter while 23 is flashing. Blower will open Zone 2 damper and start delivering air from 0~100%.		
Air Flow Test Zone 3	24 40	Range: 0~100%
Press enter while 24 is flashing. Blower will open Zone 3 damper and start delivering air through from 0~100%.		
Air Flow Test Zone 4	25 40	Range: 0~100%
Press enter while 25 is flashing. Blower will open Zone 4 damper and start delivering air through from 0~100%.		



# i Service and Maintenance

## 1) Maintenance:

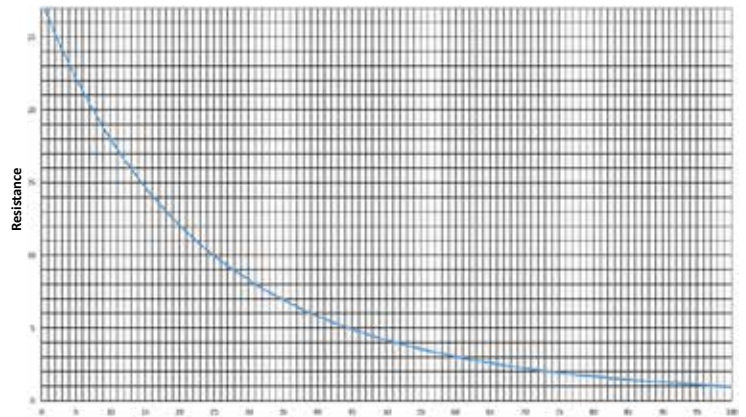
At the beginning of each season, the air handler should be serviced by a qualified installer or service technician.

- **Filter:** This filter should be inspected and replaced as required.
- **Coils:** the heating and air conditioning coils should not require regular maintenance IF a regular filter maintenance schedule is followed. In the event, the filter is damaged or plugged and dust has fouled the coil, replace the filter and carefully vacuum the heating and/or A/C coil.
- **Circulator:** The circulating pump is water lubricated and should not require regular maintenance. The system control has a pump exercise function during prolonged periods of no heat to avoid seizing.
- **Blower:** The blower requires regular cleaning due to the build-up of dust. In the event the filter is damaged, refer page 52 ~ 53 for disassembly.

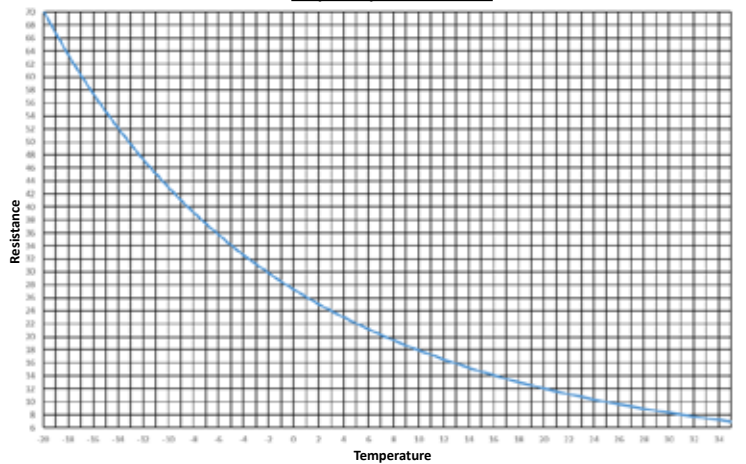
## 2) Checking Temperature Sensors:

1. Remove cables from the temperature sensor.
2. Check the sensor resistance and compare the actual values with the curve on the chart.
3. Replacement of a sensor is required in the case of severe deviation.

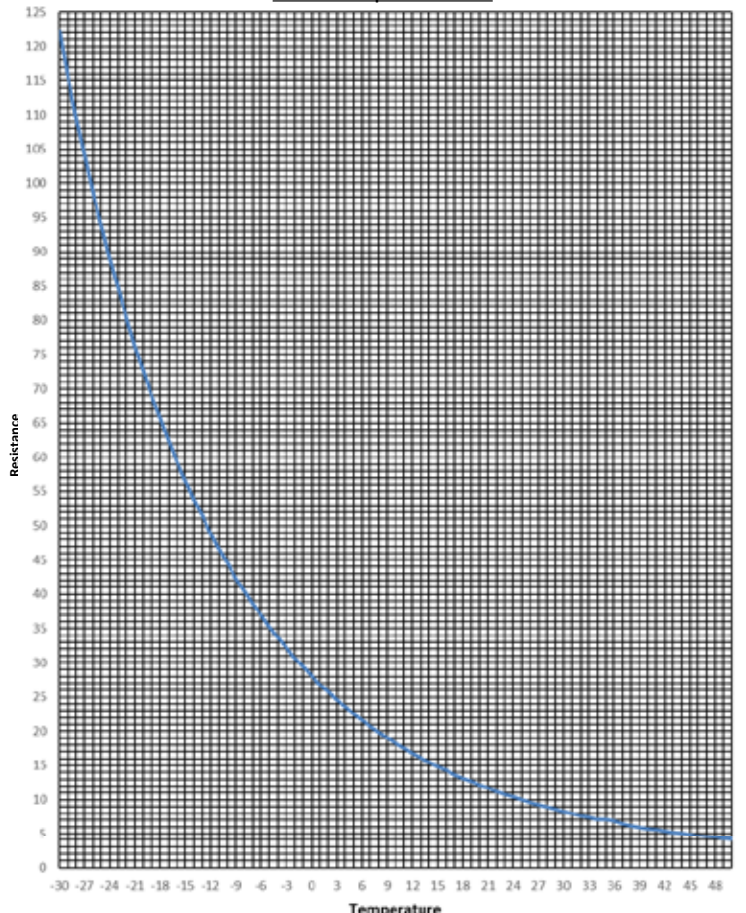
Water Temp. Sensor Chart



Evap. Temperature Sensor

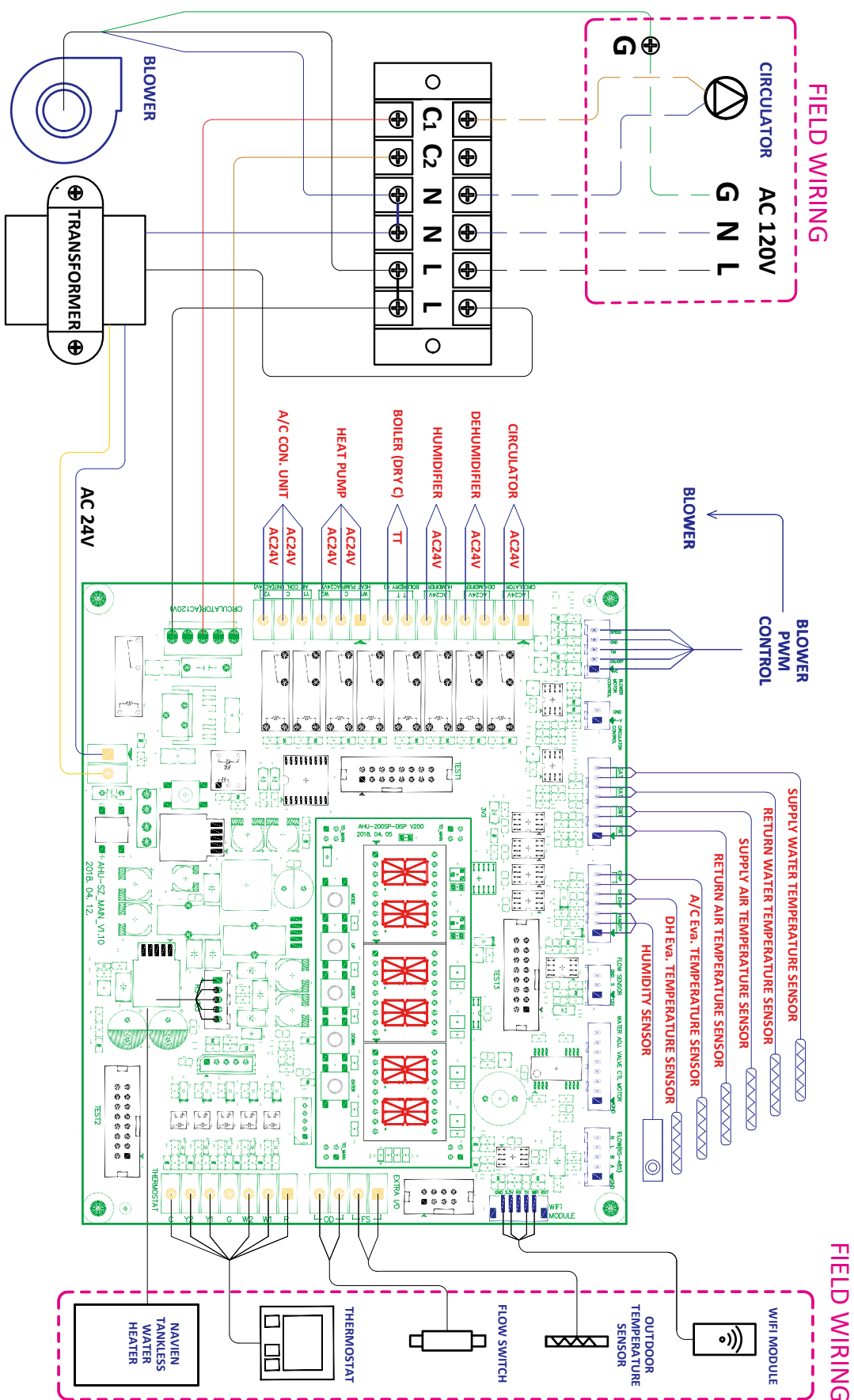


Outdoor Temp. Sensor Chart



### **3) Wiring Diagrams: SZ Field Installation Wiring Diagram**

# SINGLE ZONE Wiring Diagram



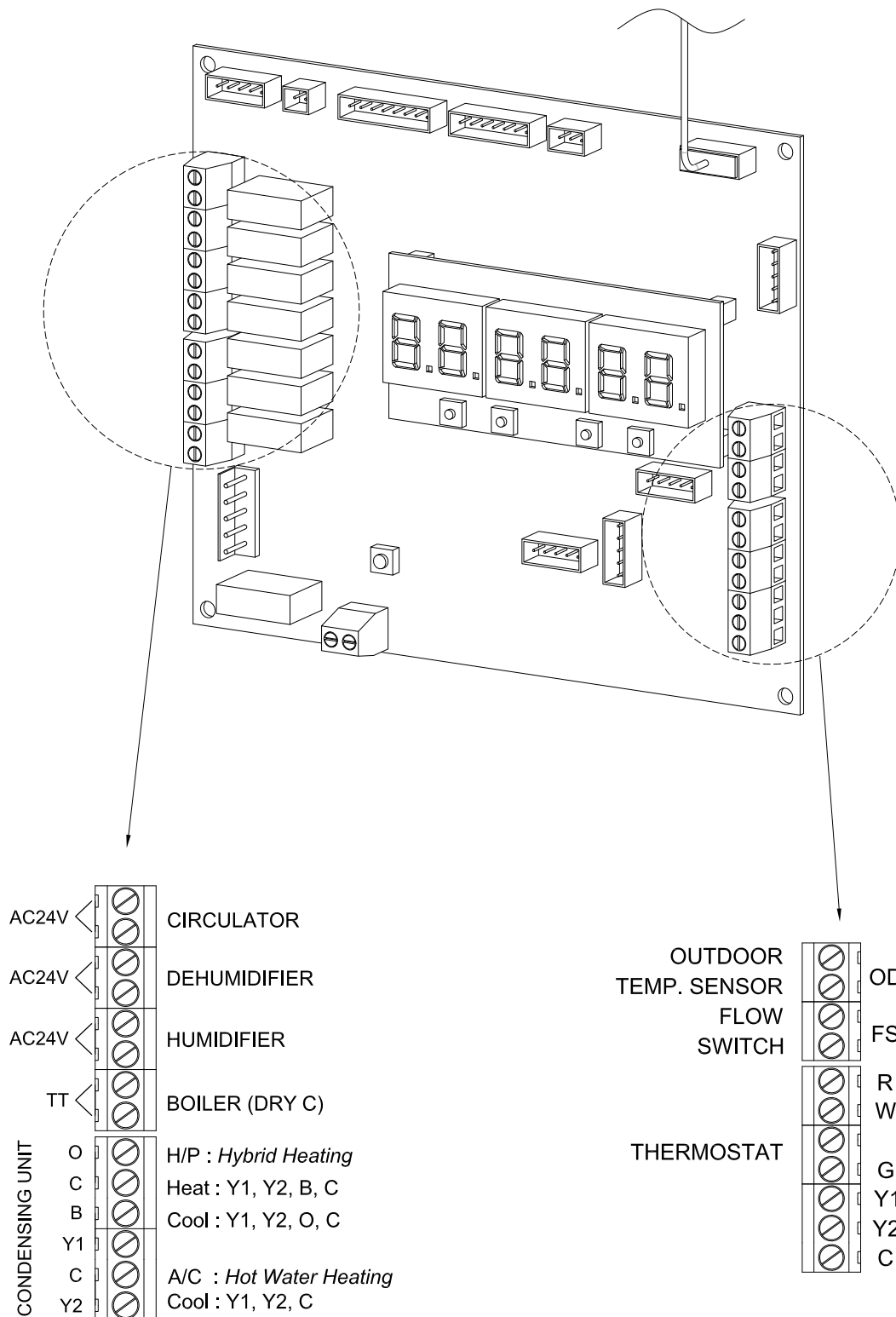
**Find and use the dedicated A/C 24V output connector on the iFLOW control board marked 'A/C'. DO NOT wire the A/C to the Y & C contacts at the thermostat connector.**

**LEGEND**    **L** : LINE/HOT    **N** : NEUTRAL    **G** : GROUND    **C1** : CIRCULATOR SPEED CONTROL    **C2** : CIRCULATOR RELAY CONTROL



## SZ Field Installation Wiring Diagram

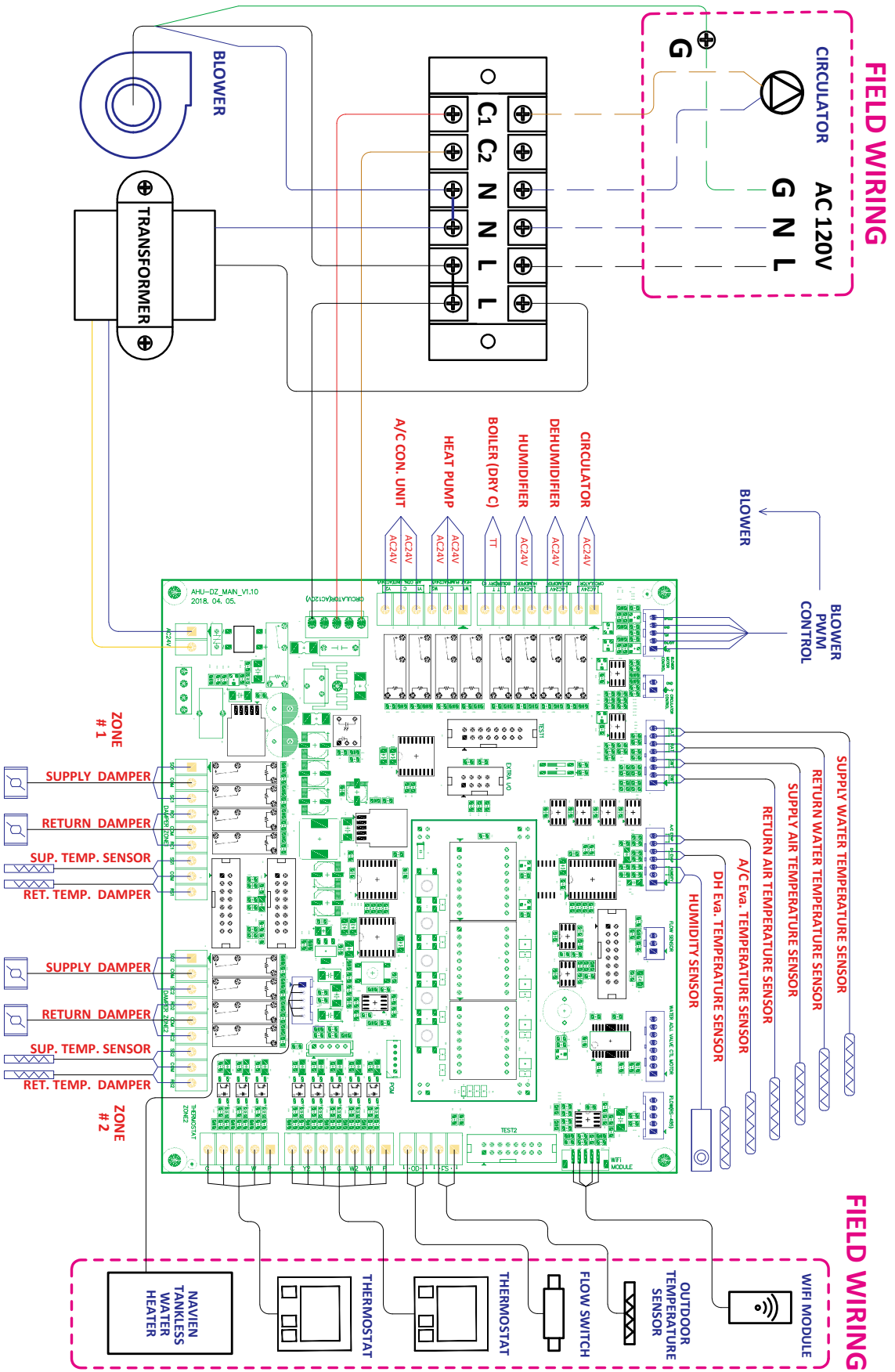
### SINGLE ZONE CTL BOARD



See Details: Page 31

## DZ Field Installation Wiring Diagram

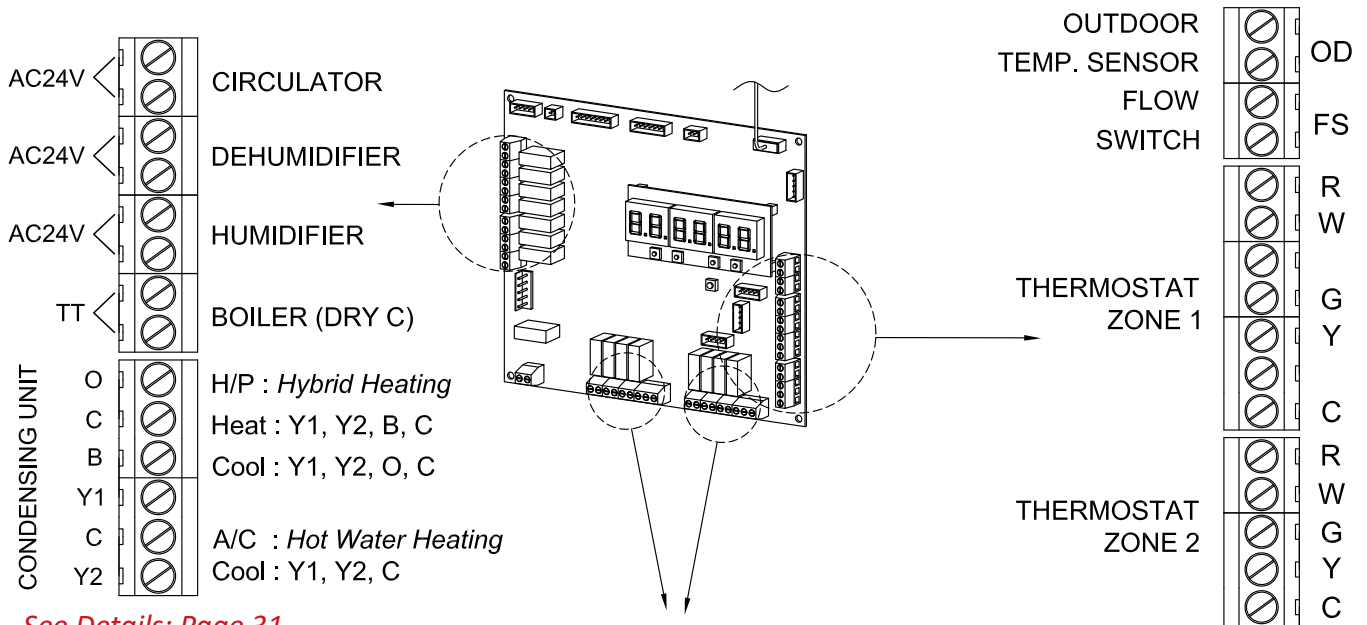
# DOUBLE ZONE Wiring Diagram



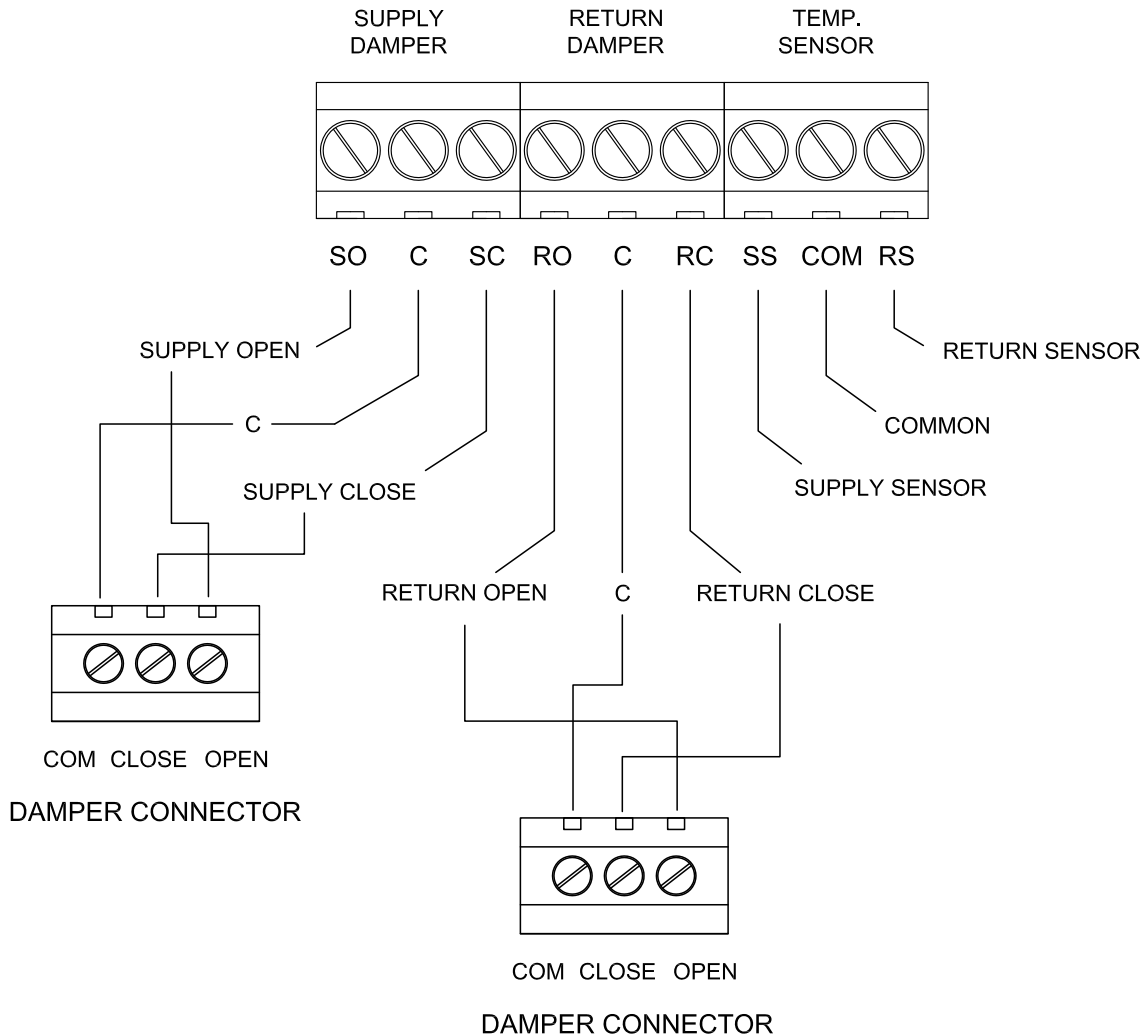
Find and use the dedicated A/C 24V output connector on the iFLOW control board marked 'A/C'. DO NOT wire the A/C to the Y & C contacts at the thermostat connector.

## DZ Field Installation Wiring Diagram

### 2 ZONE CTL BOARD

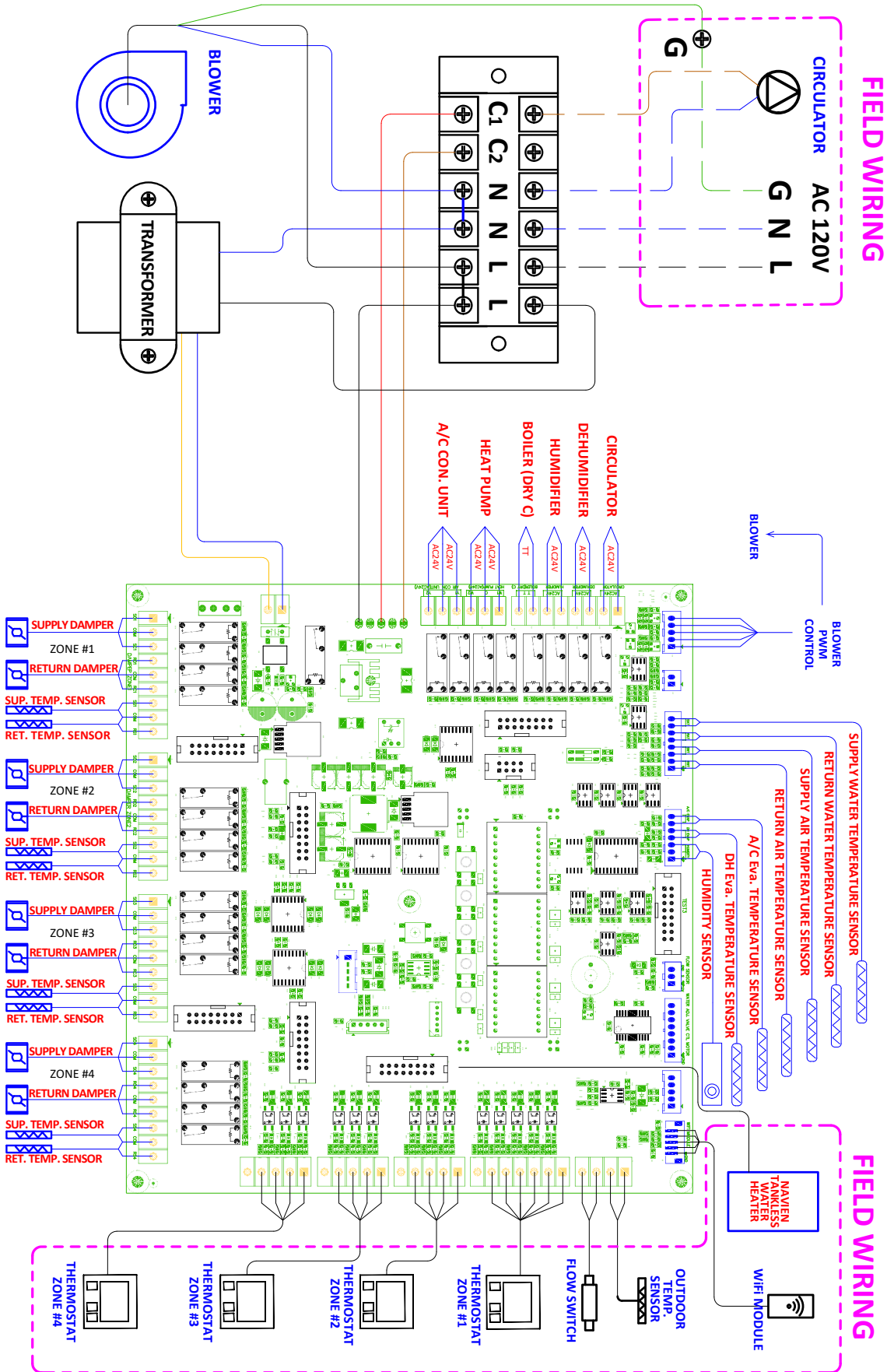


See Details: Page 31



# QZ Field Installation Wiring Diagram

## QUAD ZONE Wiring Diagram

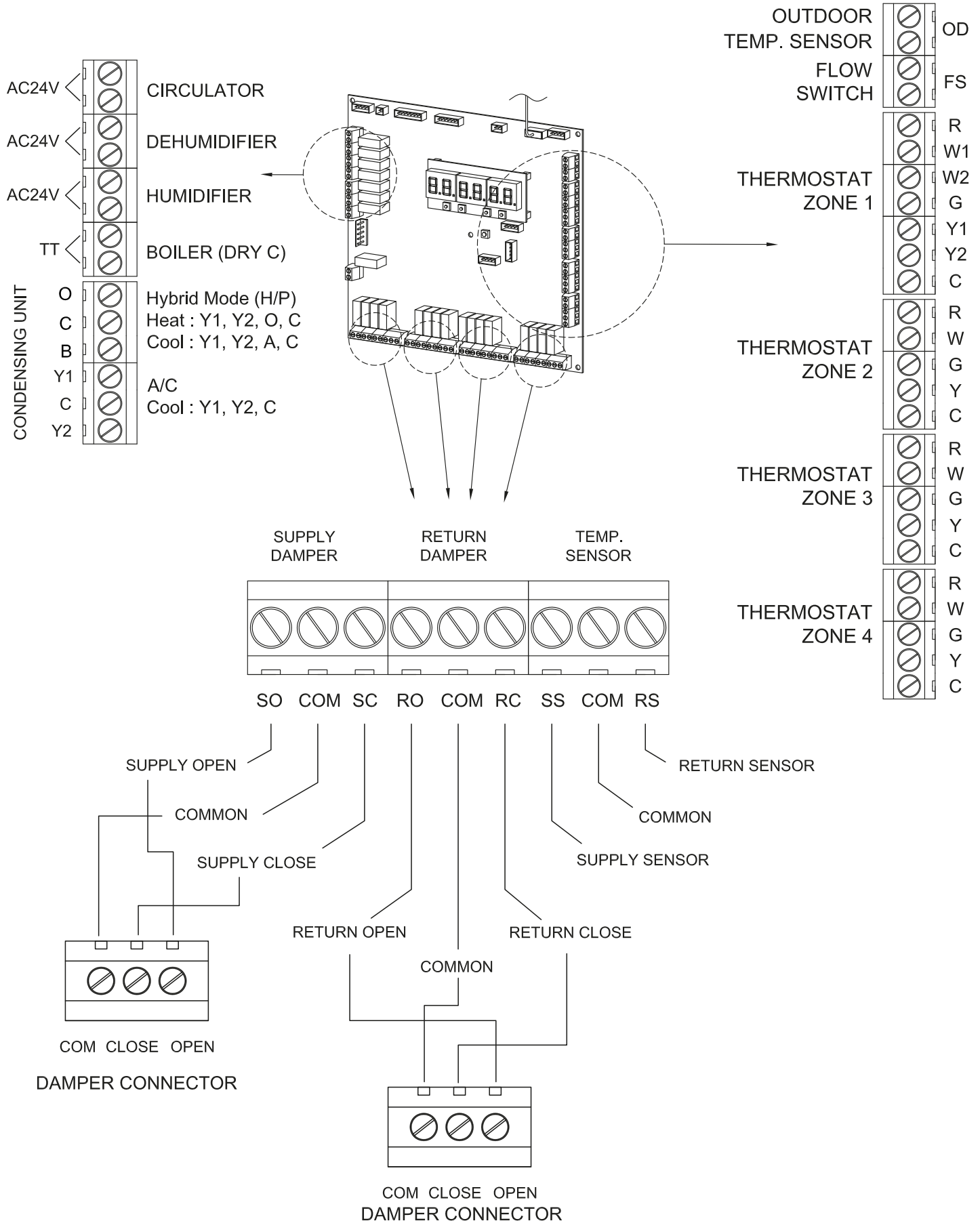


Find and use the dedicated A/C 24V output connector on the iFLOW control board marked 'A/C'. DO NOT wire the A/C to the Y & C contacts at the thermostat connector.

**LEGEND** L : LINE/HOT N : NEUTRAL G : GROUND C1 : CIRCULATOR SPEED CONTROL C2 : CIRCULATOR RELAY CONTROL

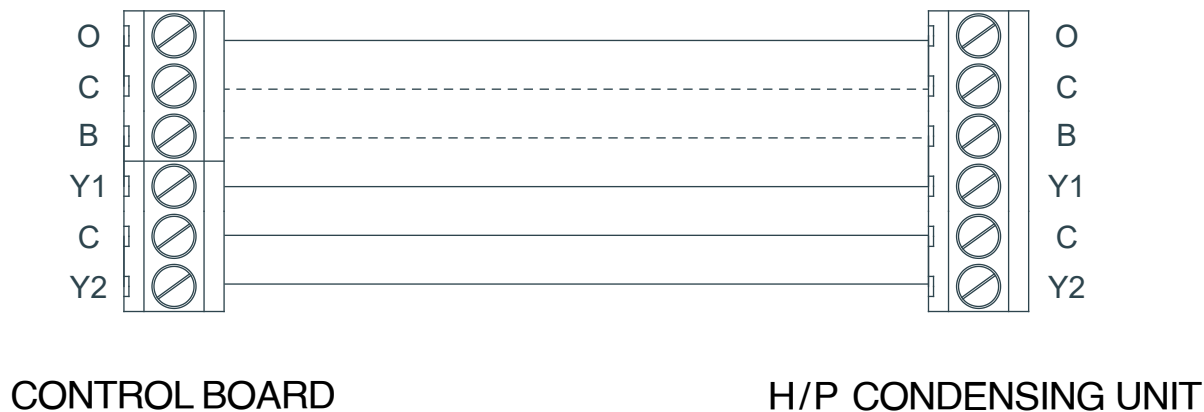
## QZ Field Installation Wiring Diagram

### 4 ZONE CTL BOARD



## Hybrid Mode (H/P)

It should be connected O or B depending on H/P type.



## A/C



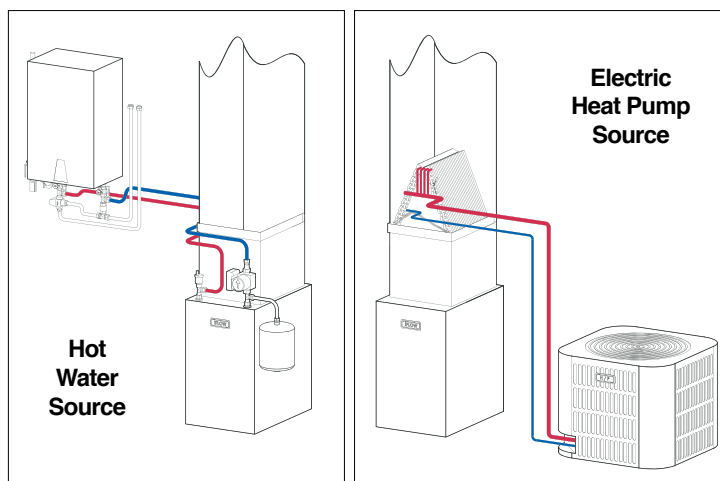
#### 4) iFLOW Set up and Wiring of an iFLOW with a Heat Pump

When using an iFLOW with a Heat Pump, the iFLOW can toggle heating sources between the refrigerant-based, electric heat pump and the hot water-based system (a tankless or tank-type water heater, a combi-boiler, or a boiler for example). The homeowner gets the benefit of being able to select the most efficient and/or the most economical system; unfortunately however, both sources cannot run simultaneously.

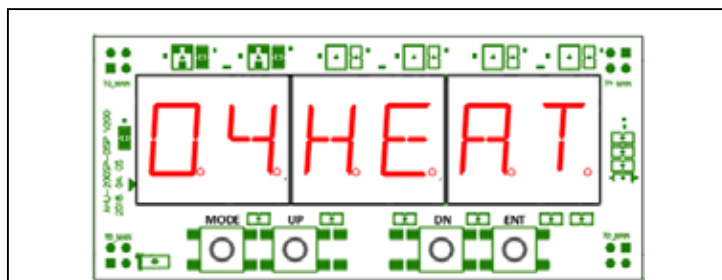
So how does a homeowner decide which system to operate at which time of the heating season? That is a more involved question and beyond the scope of this document. What is fact however is this: as the outdoor temperature drops, especially below freezing, the heating capacity and the efficiency of heat pumps drop as well. As such, iFLOW uses an outdoor temperature sensor to determine the switchover point. The iFLOW outdoor temperature sensor is part # 30OTS01A. Alternatively, if using an iFLOW Wi-Fi enabled unit, the outdoor temperature can be sourced by geo-location.

To setup this functionality, the iFLOW needs to know the heating will be supplied by 2 sources, the hot water-based system, and the heat pump. iFLOW calls this 'Hybrid Mode'. To set Hybrid mode, adjust Mode 4, Parameter# 12 to '1' (it is default set at '0').

If your electric utility provider has 'peak rate' periods, the homeowner can choose not to run the electric heat pump during those specific peak periods, avoiding peak electricity rates. Those are set at Mode 4/Parameters 14~17.

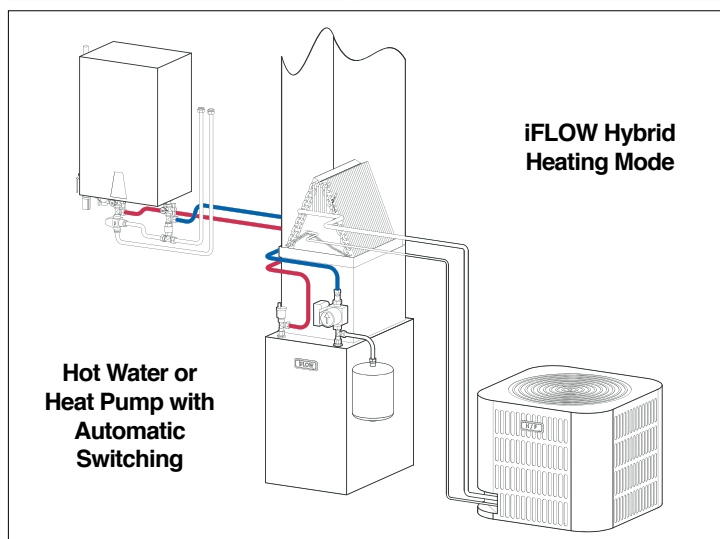


##### Mode: 04 HEATING Parameter: 12 Switch to 1



Item	Display	Range	Default
Heat Source Type(s)	12000	0, 1	0
0 : Hot Water Only (water heater, boiler or combi-boiler) 1: Hot Water + heat pump (Hybrid)			
Outdoor Temperature for 'H/P Heating OFF'	130032	23 ~ 41°F (-5° ~ 5°C)	32°F

Set the lowest temperature at which you wish the heat pump to operate (Balance Point Consideration: H/P COP and cost of electricity at that temperature vs. gas efficiency and cost of gas). Below that temperature, iFLOW will switch to the gas hot water source.



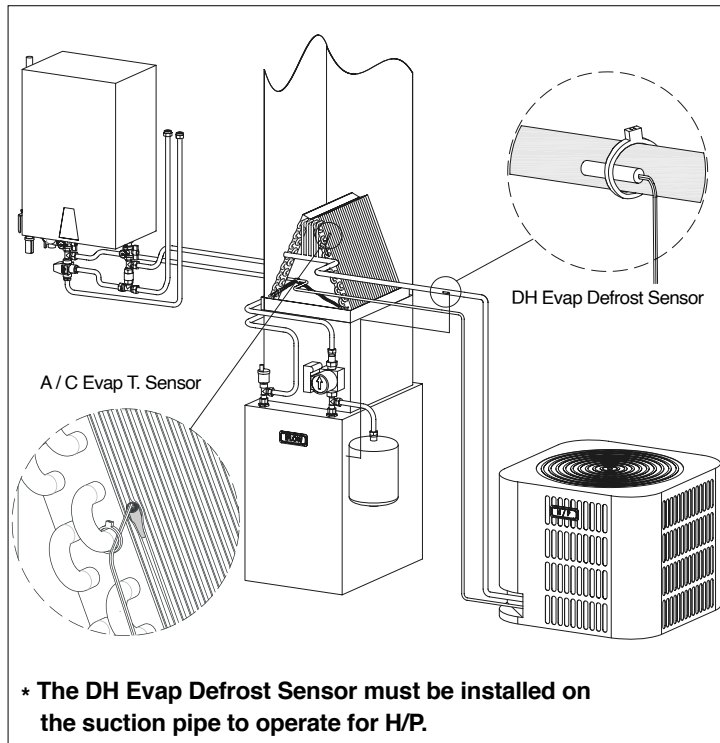
At Mode 4/Parameter 13, the homeowner sets the temperature at which they wish to switchover (default is 32°F/0°C) from heat pump to water-based heating. On a call for heat from the thermostat, if the actual outdoor temperature is above the set switchover temperature, iFLOW will operate the heat pump for heating. If below, iFLOW will draw from the water-based heat source by calling on the circulator for heating. Please reference the installation manual on how to access these modes and parameters or see the excerpt above.



### iFLOW D. H. Evaporator Temperature Sensor:

The installer must field supply and install the optional iFLOW D.H. Evaporator Temperature Sensor (part number 30ETS02B) and install it on the suction line of the heat pump. iFLOW uses this D.H. Evaporator Temperature Sensor to detect the operational state of the reversing valve. It must be installed for the system to operate. It is installed on the suction line, close to the evaporator (see diagram to the right).

iFLOW expects the majority of installations will not be paired with a heat pump, thus this sensor is not included as a standard item unfortunately.



### Type of Thermostats:

When pairing a heat pump with an iFLOW Hydronic Furnace, you DO NOT NEED any special or proprietary heat pump thermostat. iFLOW provides full functionality even with a basic thermostat; all iFLOW needs is R, W, G, & Y for full performance. iFLOW does not require staging, auxiliary, emergency or backup functionality from the thermostat, thus multiple thermostat contacts like W2, Y2, O, B, E, Em, Aux, etc. will not be used when connecting to the iFLOW.

## CAUTION

### Thermostat/iFLOW/Heat Pump Wiring:

Unfortunately it seems there is no wiring standardization within the heat pump industry. As most heat pumps are imported to North America, variances may occur by country of origin. Overall operation will be similar but detailed specifics will vary and as such, iFLOW cannot definitively assist with wiring diagrams. iFLOW will provide guidelines as 'suggestions' but DO NOT assume these are correct as they can vary by heat pump manufacturer.

When installing an iFLOW with a heat pump, Y is not considered a call for 'cooling'; it is considered a call for the 'compressor on'. **The installer must know whether the heat pump's default mode is heating or cooling. If unsure, simply call for 'compressor on' by jumping C and Y at the iFLOW PCB thermostat connection and then observe what temperature is being delivered to the evaporator: if hot, 'Heating' is the default mode; if cold, then 'Cooling' is the default mode.**

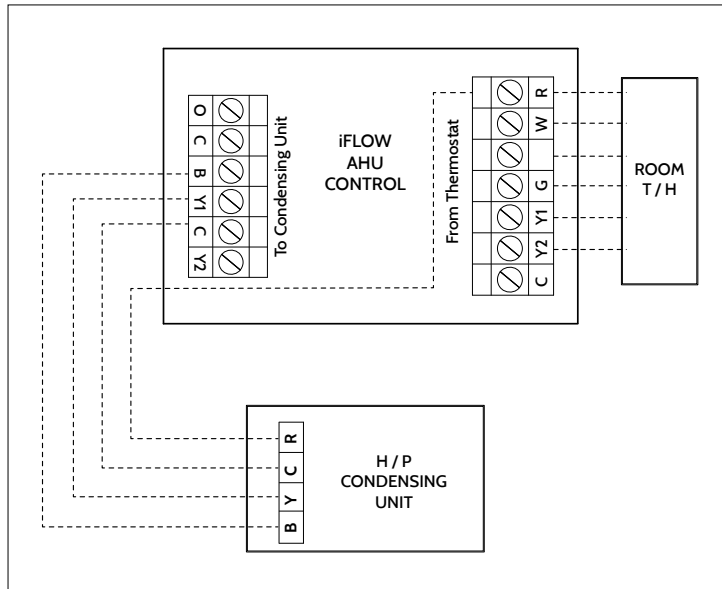
To what terminal on the heat pump and whether that terminal connection is marked (**O or B**), can vary by manufacturer. As such, the installing contractor **MUST NOT** rely solely on wiring diagrams without also confirming proper operation. To confirm operation, initiate a call for cooling and then feel the temperature on the heat pump line set to the evaporator to confirm chilled refrigerant. Next, initiate a call for heating to the heat pump. If wired correctly, heated refrigerant should have arriving at the evaporator coil. Be sure to confirm operation both heating and cooling to ensure no damage to the equipment.



## CAUTION

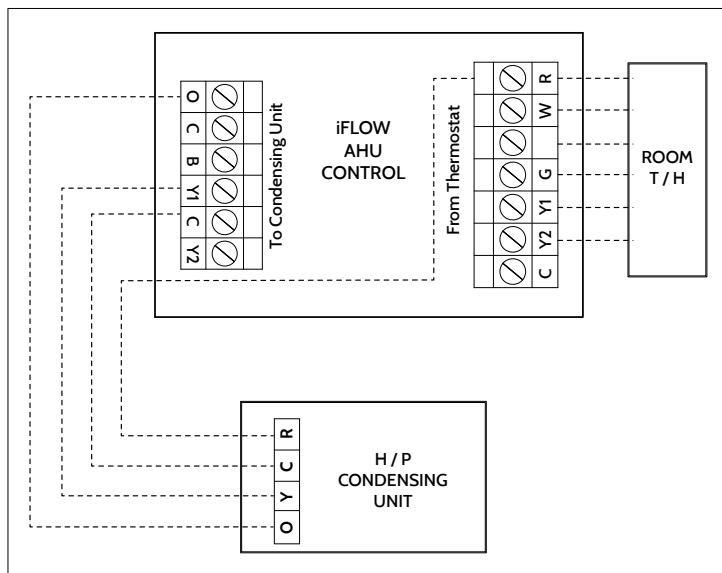
Mistaking the wiring and not confirming both the heat pump's heating and cooling operation may lead to evaporator and hydronic coil damage that will not be covered under warranty

Given the variances, the installing contractor will have to coordinate the wiring between the products. All iFLOW can do is explain how its units will perform. As such, the wiring diagrams and directions below are provided as examples only and **may or may not** represent the heat pump being installed.



If the Heat Pump's **default mode is 'Heating'**, then:

- **On a call for heating**, the iFLOW will energize (24VAC output) Y1 and Y2 at the dedicated output contact (not at thermostat connection) to call the compressor on. The heat pump will deliver heating.
- **On a call for cooling**, the iFLOW will energize (24VAC output) Y1, Y2 and B at the dedicated output contact (not at thermostat connection) to call the compressor 'on' **and** to activate the reversing valve respectively. The heat pump will deliver cooling.



If the Heat Pump's **default mode is 'Cooling'**, then:

- **On a call for cooling**, the iFLOW will energize (24VAC output) at Y1, Y2 at the dedicated output contact (not at thermostat connection) to call the compressor on. The heat pump will deliver cooling.

- **On a call for heating**, the iFLOW will energize (24VAC output) Y1, Y2 and O at the dedicated output contact (not at thermostat connection) to call the compressor 'on' and to activate the reversing valve respectively. The heat pump will deliver heating.

#### Notes

- The signal for the reversing valve will come directly from the iFLOW to the Heat pump; as such, do not connect anything to the O and B contacts **at the thermostat**; they can be ignored
- If the actual outdoor temperature is below the "Heat Pump Heating Off" switchover temperature setting, the iFLOW will automatically call on the pump to use the water based heat source (and will not operate the heat pump).

If you encounter any set up difficulties, please contact iFLOW at 1-800-985-9227. Thank you for installing iFLOW Hydronic Furnaces. It is very much appreciated!

#### 'Power Stealing / Robbing' Thermostats:

Some thermostats are considered "Power Stealing" or "Power Robbing". These are thermostats that have an internal rechargeable battery which should be recharged ideally from a dedicated 24V 'C' wire. In cases where there is no 'C' wire, these types of thermostats will 'steal' or 'rob' power from the 24V supplied by the 'R' wire. As soon as there is a power draw off this line, the iFLOW's very precise PCB design will recognize this as a call for heating and will immediately start, even though the thermostat is not calling for heating. It is the power draw for the battery recharge that is mimicking a call for heat.

This unexpected draw of power off the R line (or any 'field solution' attempted) may damage the PCB circuitry of the iFLOW over time, which would not be considered a 'manufacturer's defect' and thus would not be covered under warranty.

This is not an iFLOW issue, nor is this a thermostat issue. Thermostat manufacturers are trying to come up with creative solutions for retrofits to make their 5 wire thermostats (normally R, W, G, Y C), operate on fewer wires (so they can sell more thermostats of course). Those solutions however, are not always compatible with advanced electronics. At the end of the day however, the problem is the wiring in the home is not sufficient to properly operate a communicating thermostat.

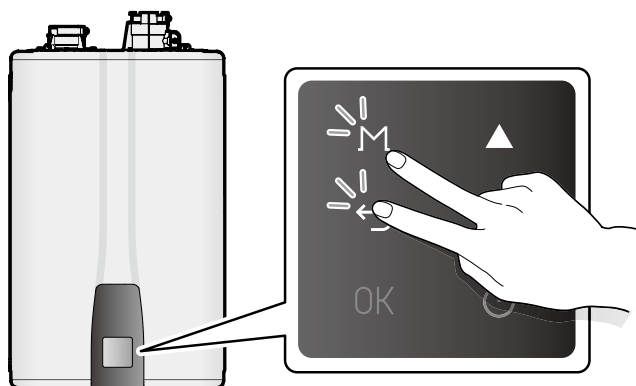
There are a few of options:

- 1) Use iFLOW's Smart Mode and completely eliminate the thermostat (available on the iFLOW W, D and Q models);
- 2) Use either a simple AA or AAA powered thermostat; or
- 3) Rewire to provide at least 3 wires for heating (R, W, C) or at least 4 wires if also cooling (R, W, Y, C).

# i How to set up iFLOW AHU Communication with NAVIEN NPE A2/S2

## 1) Viewing the Installer Menu

1. Press and hold the Menu button (M) and the Back button (↶) simultaneously for 3 seconds, and then select 1.Installer Menu.



### Service / Installer

- 1. Installer Menu
- 2. Cascade Status and Set
- 3. Test Mode
- 4. Special Operations



2. In the Password screen, press the Up button (▲) or the Down button (▼) to change numbers and places and press the OK button

(OK) to enter the password.

The factory default password is "1234".

PASSWORD

PASSWORD

1

2

3

4

### Notes

- If you enter an incorrect password 10 times or make no input for 1 minute, the water heater will return to Normal mode.
- To return to the previous mode, press the Back button (↶).
- The factory default password is "1234."

3. Press the Back button (↶) to return to the previous screen or menu.

## 2) Setting the Application

1. From the Installer Menu, select 1. Application Setting.

### 1. Installer Menu

- 1. Service Status Info
- 2. Parameter Settings
- 3. Application Settings
- 4. Service Notif Time



### 3. Application Settings

- 1. NaviLink
- 2. AHU Communication
- 3. Air Handler Unit
- 4. HotButton (manual rec)

2. Press the Up button (▲) or the Down button (▼) to change numbers and places and press the OK button.

3. From the Application Setting, select 2. AHU Communication.

Category	Item	Description
2. AHU Communication	1. AHU Communication	Enable or disable the AHU link function communication. • Setting range: Enable, Disable • Default: Disable

4. From AHU Communication, select 1. AHU Comm Connection.

### 2. AHU Communication

#### 1. AHU Comm Connection

### 1. AHU Comm Connection

Enable to allow direct communication to a compatible air handler unit.

### 1. AHU Comm Connection

Enable

Disable

5. From AHU Comm Connection, select "Enable" and press the OK button (OK).

6. Press the Back button (↶) to return to the previous screen or menu.

# i Troubleshooting

## 1) Fault codes and Explanations:

Segment	Code	Description	Cause
Sensor	001	Supply Air Temp. Sensor	Sensor has no continuity. Sensor is out of measuring range. Faulty Sensor.
	002	Return Air Temp. Sensor	
	003	Supply Water Temp. Sensor	
	004	Return Water Temp. Sensor	
	005	A/C Evap. Temp. Sensor	
	006	D.H. Evap. Temp. Sensor	
	007	Outdoor Temp. Sensor	
	008	Humidity Sensor	
	101	Supply Zone 1 Temp. Sensor	
	102	Supply Zone 2 Temp. Sensor	
	103	Supply Zone 3 Temp. Sensor	
	104	Supply Zone 4 Temp. Sensor	
	105	Return Zone 1 Temp. Sensor	
	106	Return Zone 2 Temp. Sensor	
	107	Return Zone 3 Temp. Sensor	
	108	Retrun Zone 4 Temp. Sensor	
	109	Zone 1 Pressure Sensor	
	110	Zone 2 Pressure Sensor	
	111	Zone 3 Pressure Sensor	
	112	Zone 4 Pressure Sensor	
	Resolution	Check sensor reading against corresponding temperature sensor chart. If out of range, replace sensor	
	Heat Exchanger	020	H/ex. Freeze Protection
Resolution		Unit will automatically run circulator until temperature is increased.	
021		H/ex. Overheating	
Resolution		Ensure proper CFM and GPM. Make sure no restriction of water flow and airflow. Check sensor. Replace if necessary. Check filter. Check pump operation.	
022		Wrong piping. (Return water temperature higher than supply water temperature.)	
Resolution		Check inlet and outlet pipe connection, check S.W.T. sensor, R.W.T. sensor.	
A/C Evaporator	030	A/C Evap. Freeze protection	Evaporator temperature below 37°F
	Resolution	Check airflow. Check refrigerant level. Check proper A/C operation.	
A/C Evaporator	031	A/C Evap. Overheating	Air temperature ΔT below 5°F
	Resolution	Excessive CFM. Ensure proper A/C operation	
D.H. Evaporator	040	D.H. Evap. Freeze protection	Evaporator temperature below 37°F
	041	D.H. Evap. Overheat	Air temperature ΔT below 5°

Segment	Code	Description	Cause
Water Flow	060	Abnormal Pump Operation	Improper pump size. Improper piping. Pump failure. Air in circulator. Check proper voltage and connection to circulator.
	Resolution	Ensure all causes are absent. If so, replace circulator.	
	061	Flow Switch	Flow Switch Short
	062	Water Adjustment Valve Abnormal	
	Resolution		
Thermostat	070	Incorrect wiring	Incorrect thermostat/control wiring
	071	Incorrect demand	
	Resolution	Ensure all connections are tight and secure.	
Motorize Damper	120	Supply Zone 1 Damper Abnormal	
	121	Supply Zone 2 Damper Abnormal	
	122	Supply Zone 3 Damper Abnormal	
	123	Supply Zone 4 Damper Abnormal	
	124	Return Zone 1 Damper Abnormal	
	125	Return Zone 2 Damper Abnormal	
	126	Return Zone 3 Damper Abnormal	
	127	Return Zone 4 Damper Abnormal	
	Resolution	Check AC24V at the damper power connector.	
Safety	080	Over Cooling	Return air temperature below 60.8°F during cooling mode
	081	Over Heating	Return air temperature above 80°F during heating mode
	082	Room Temp. High	Return air temperature above 85°F before and after a call for heating
	083	Room Temp. Low	Return air temperature below 60.8°F before and after a call for cooling
	084	Abnormal Cooling	After a call for heating, $\Delta T$ 10°F does not occur.
	Resolution	Run blower fan until temperature returns to normal operating conditions.	

## **2) Problem and Solutions**

### **Insufficient or no heat:**

- Filter or coil may be dirty. Refer to maintenance section for filter replacement and coil cleaning.
- Air trapped in the heating loop. Purge system.
- Inlet and outlet connections to air handler are backward. Reverse connections.
- Supply temperature is set too low. Check the water temperature.
- There is a restriction in the heating loop. Remove restriction. The check valve may be stuck. Valves may be too restrictive or left partially closed after purging.

### **Pump does not run:**

Close the isolation valve on the return leg and open the drain port so that water flows through the pump; this may free the pump. The circulator may allow you to remove the front screw-on plate and rotate the shaft one turn with a slotted screwdriver. If either method fails to free the pump, removal for cleaning or replacement is necessary. The pump exercise function will help prevent pump seizing.

### **Pump is noisy at start-up:**

Air is present in the loop. If the noise has not diminished after 1 minute, purge air in accordance with start-up procedure.

### **Fan runs for cooling but not for heating:**

Check thermostat connections or thermostat. Check A/C condensing unit.

### **Heating during standby mode:**

Probable cause is thermal syphoning. See check valve description for details. Repair or replace the check valve.

### **Freeze Protection:**

This feature is initiated by extremely low air temperatures and is detected by the ambient air sensor.

### **Water Coil freeze protection:**

This feature is initiated by extremely low air temperatures crossing over the freeze protection sensor located above the hydronic heating coil.

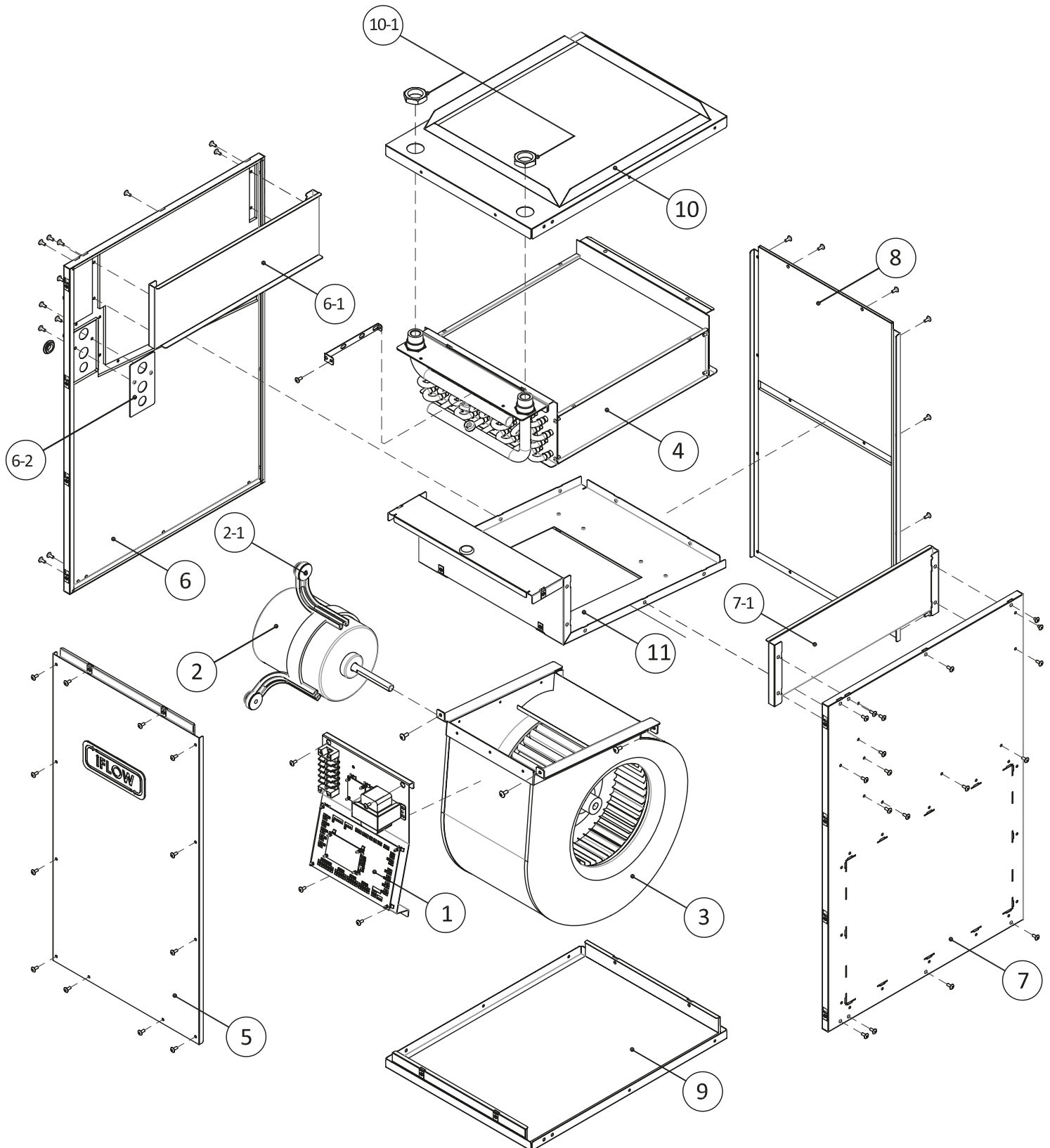
### **Cooling Lockout:**

This feature is initiated after three freeze protection cycles occur within a single cooling cycle, or if three freeze cycles occur when a cooling cycle is not in progress. A freeze protection cycle is when the air handler A/C coil freeze sensor is triggered by unacceptably low discharge air temperature.



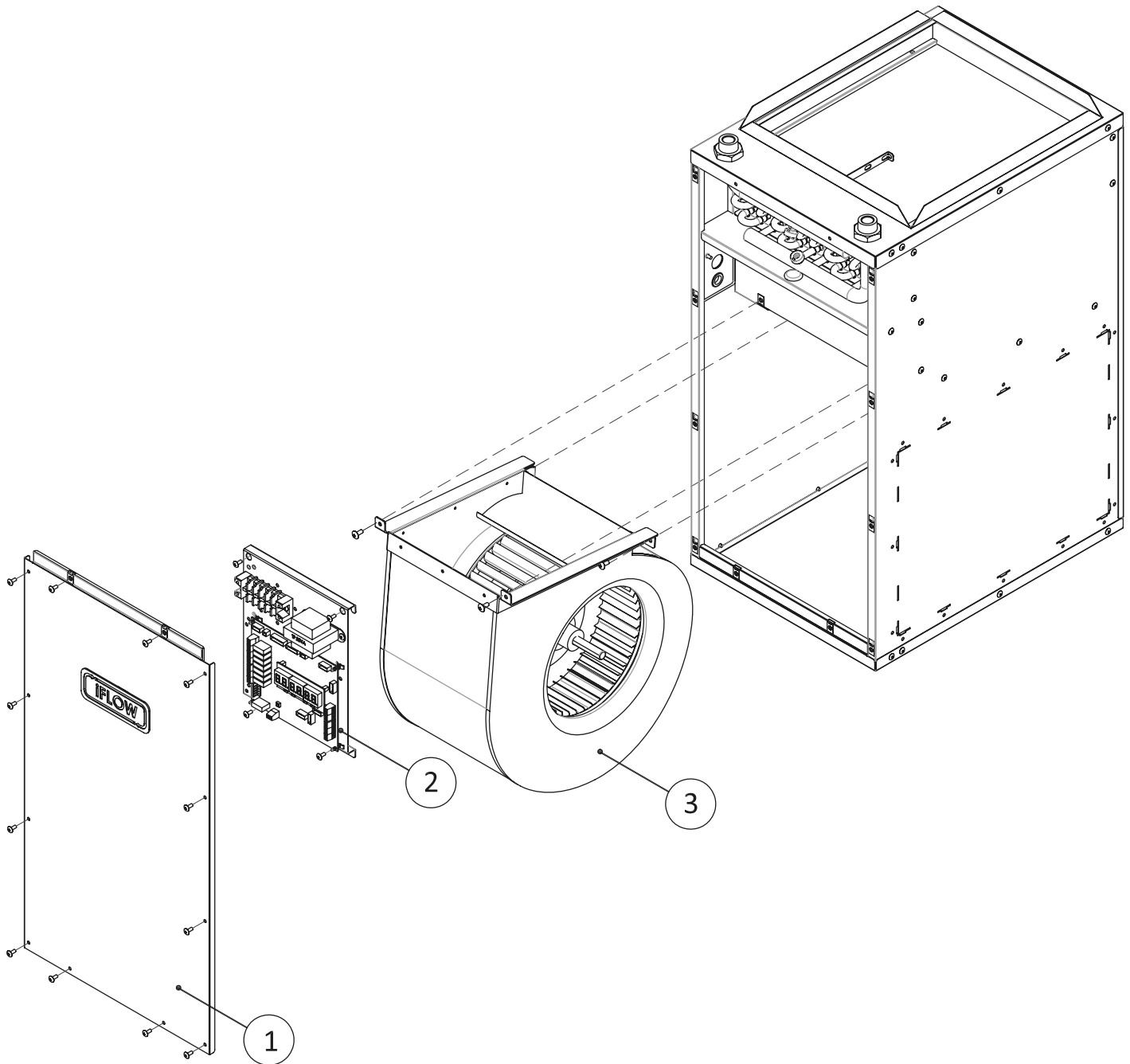
### 3) Component Assembly Diagram and Parts Lists

#### Assemble Diagram



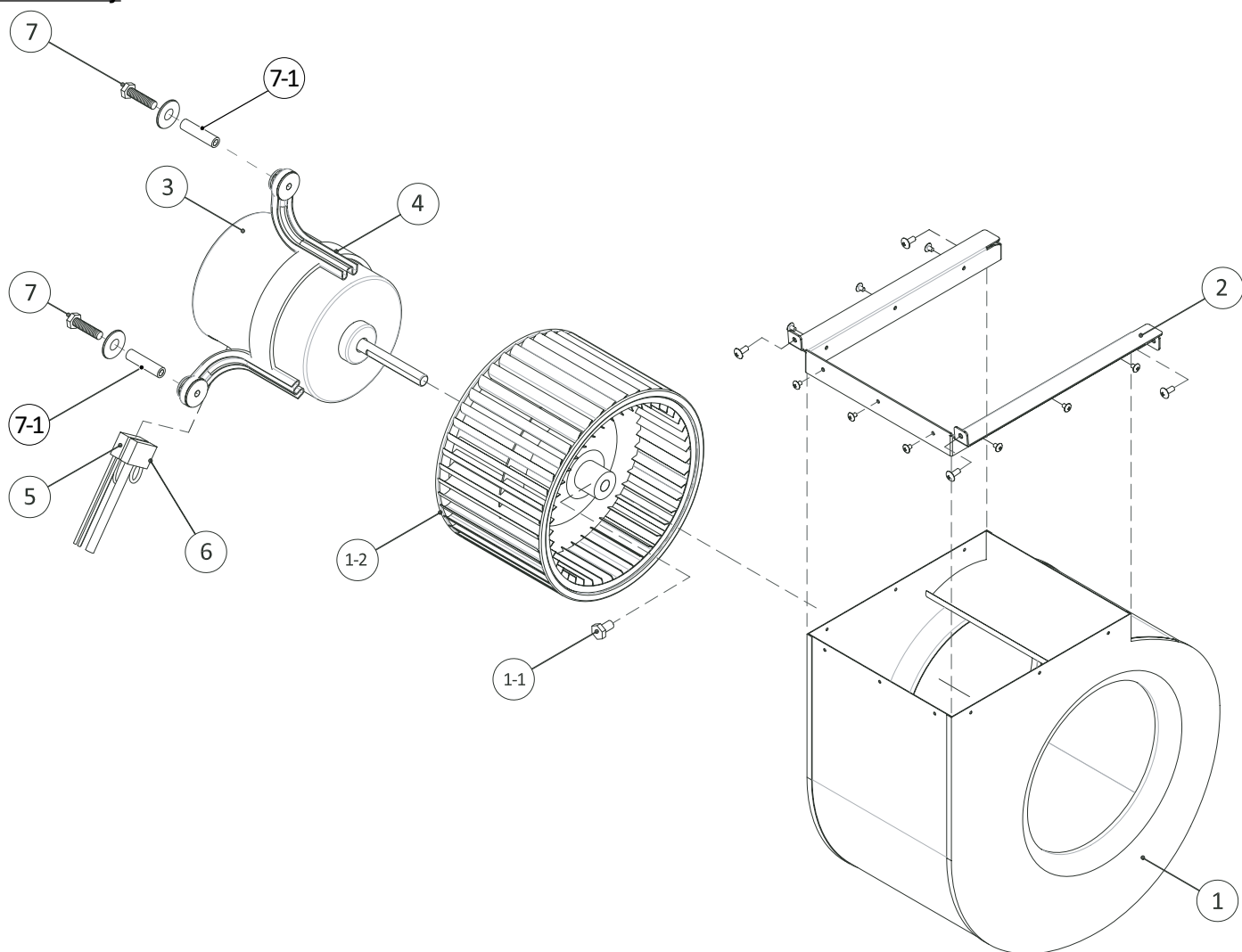
No	Description	Part #	Model	Service Parts	Remark
1	CTL Board Assembly	30CBA0SZ	iFLH-140000	✓	
		30CBA0DZ	iFLH-160000	✓	
		30CBA0QZ	iFLH-180000	✓	
2	Blower Motor	2016121A	iFLH-14,160000	✓	
		2018341A	iFLH-180000	✓	
2-1	Motor Bracket Set	2014008B	iFLH-14 / 160000	✓	
		2018084B	iFLH-180000	✓	
3	Blower Assembly	201408CW	iFLH-140000	✓	DC-916-600-5CW
		201609CW	iFLH-160000	✓	DC-916-704-5CW
		201810CW	iFLH-180000	✓	DC-1020-800-5CW
4	Heat Exchanger	1014004A	iFLH-140000	✓	
		1016004A	iFLH-160000	✓	
		1018004A	iFLH-180000	✓	
5	Front Cover	0014FC00A	iFLH-140000		
		0016FC00A	iFLH-160000		
		0018FC00A	iFLH-180000		
6	Left Panel	0014LC00A	iFLH-140000		
		0016LC00A	iFLH-160000		
		0018LC00A	iFLH-180000		
6-1	Left Panel Heat Exchange Guide	0014LG00A	iFLH-140000		
		0016LG00A	iFLH-160000		
		0018LG00A	iFLH-180000		
6-2	Left Panel Conduit Support	0000LS00A	iFLH-14 / 16 / 180000		
7	Right Panel	0014RC11A	iFLH-140000		
		0016RC11A	iFLH-160000		
		0018RC11A	iFLH-180000		
7-1	Right Panel Heat Exchange Guide	0014RG00A	iFLH-140000		
		0016RG00A	iFLH-160000		
		0018RG00A	iFLH-180000		
8	Rear Cover	0014RC00A	iFLH-140000		
		0016RC00A	iFLH-160000		
		0018RC00A	iFLH-180000		
9	Bottom Plate	0014BC00A	iFLH-140000		
		0016BC00A	iFLH-160000		
		0018BC00A	iFLH-180000		
10	Top Plate	0014TC00A	iFLH-140000		
		0016TC00A	iFLH-160000		
		0018TC00A	iFLH-180000		
10-1	Heat Exchange Pipe Nut	0000HN00A	iFLH-14 / 16 / 180000		
11	Middle Frame	0014MF00A	iFLH-140000		
		0016MF00A	iFLH-160000		
		0018MF00A	iFLH-180000		

## Cabinet Diagram



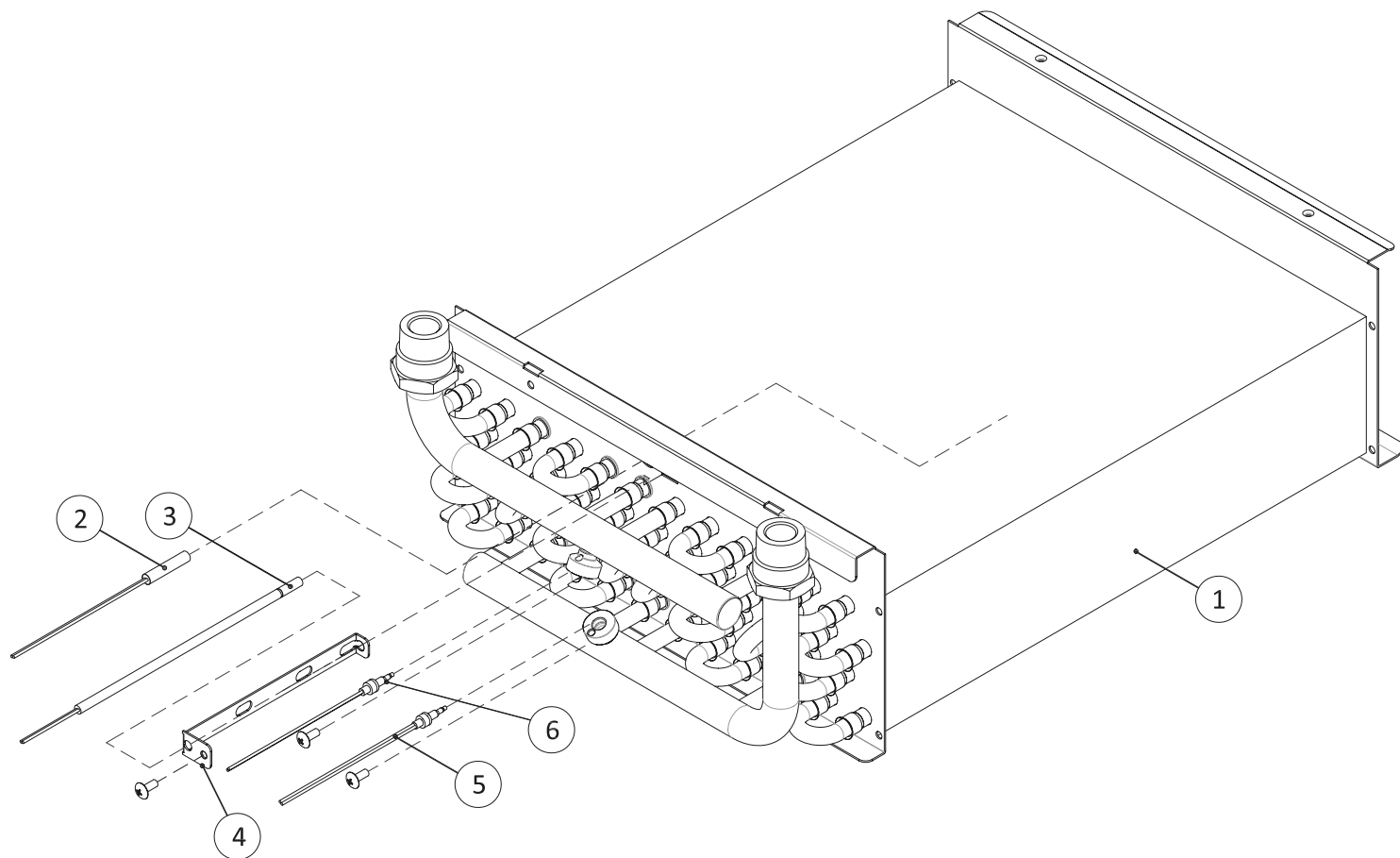
No	Description	Part #	Model	Remark
1	Front Cover	0014FC00A	iFLH-140000	
		0016FC00A	iFLH-160000	
		0018FC00A	iFLH-180000	
2	CTL Board Assembly	30CBA0SZ	iFLH-140000	
		30CBA0DZ	iFLH-160000	
		30CBA0QZ	iFLH-180000	
3	Blower Assembly	201408CW	iFLH-140000	DC-916-600-5CW
		201609CW	iFLH-160000	DC-916-704-5CW
		201810CW	iFLH-180000	DC-1020-800-5CW

## Blow Assembly



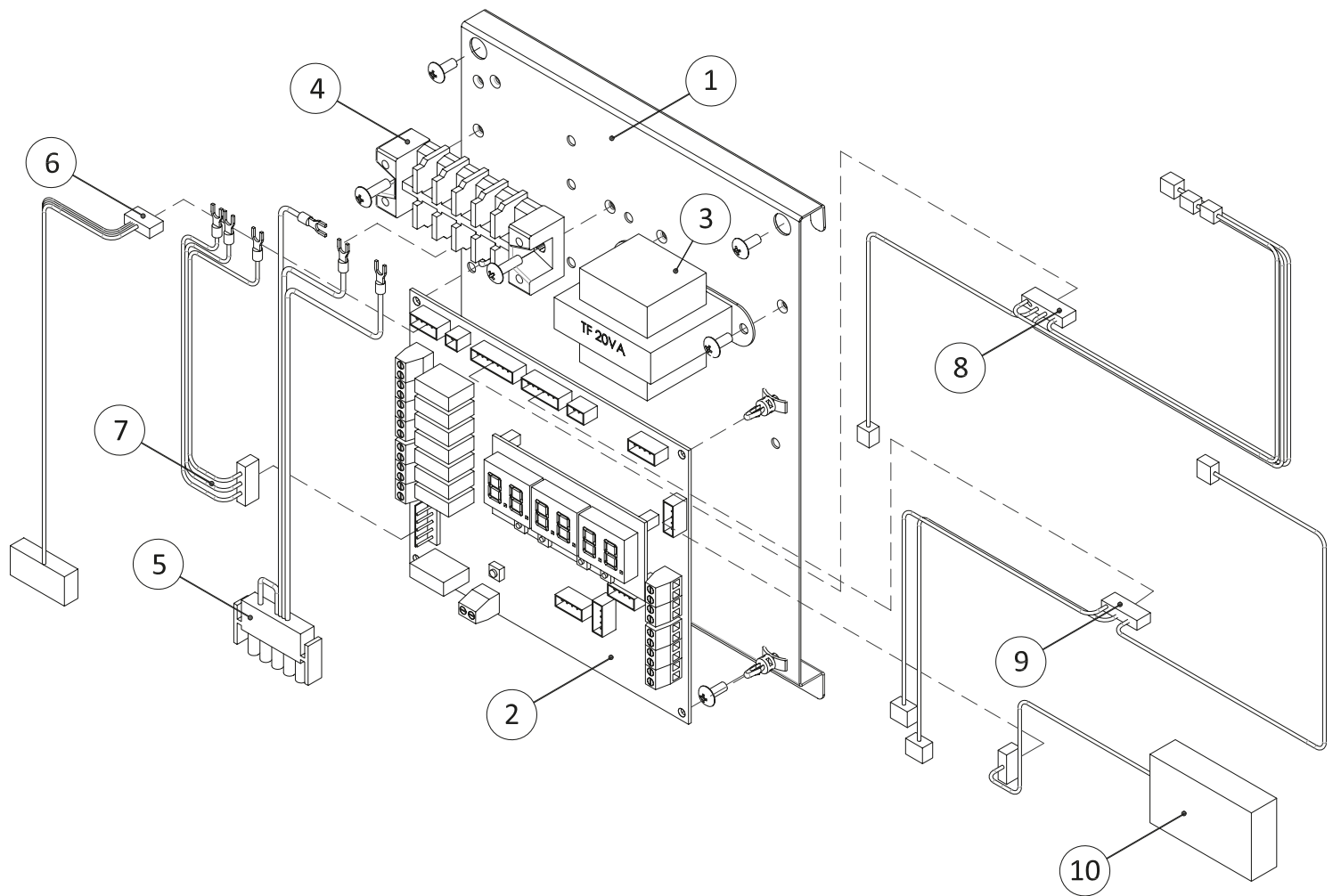
No	Description	Part #	Model	Remark
1	Blower Assembly Case	201408BC		
		201608BC		
		201808BC		
1-1	Blower Assembly Wheel Bolt	2000WB0A		
1-2	Blower Assembly Fan	201408BF		
		201608BF		
		201808BF		
2	Blower Assembly Bracket	2014081B	iFLH-140000	
		2016091B	iFLH-160000	
		2018101B	iFLH-180000	
3	Blower Motor	2016121A	iFLH-14,160000	
		2018341A	iFLH-180000	
4	Motor Bracket	2014008B	iFLH-14,160000	TR4803B
		2018084B	iFLH-180000	TR6884B
5	Motor CTL Cable	50MCTL1A		
6	Motor Power Cable	50121EON		
7	1/4"x1" Hex Cap Screw	50MBHCSA		
7-1	Sleeve Pipe	2018085A		

## Heat Exchanger Assembly



No	Description	Part #	Model	Remark
1	Heat Exchanger	1014004A	iFLH-140000	
		1016004A	iFLH-160000	
		1018004A	iFLH-180000	
2	A/C Eva. Temp. Sensor	30ETS01B		
3	Air Supply Temp. Sensor	30ATS01B		
4	Air Supply Temp. Sensor Bracket	30ATB00A		
5	Water Return Temp. Sensor	30WTR01B / 30WTR01C		
6	Water Supply Temp. Sensor	30WTS01B / 30WTS01C		

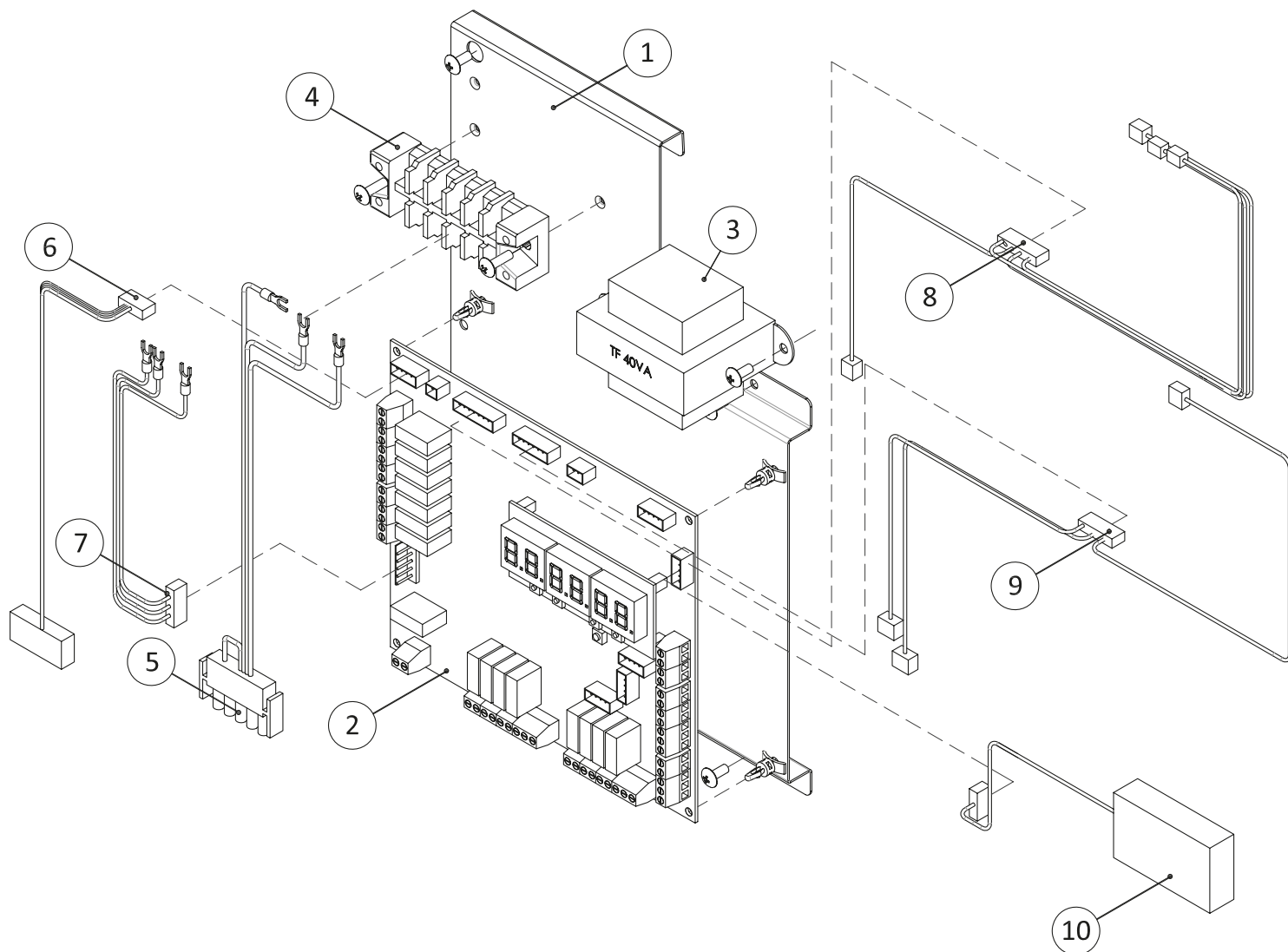
## SZ Control Assembly



No	Description	Part #	Model	Remark
1	Control Board panel	30CBP0SZ		
2	SZ Control Board Assembly	30CBA0SZ		
3	Transformer	402420B		
4	Terminal	400T001B		
5	Motor Power Cable	50121EON		16AWG
6	Blow Motor Control Cable	50MCTL1A		
7	Circulator Control Cabel	50PCTL0A		
8	SW / RW / SA / RA Cabel	50SRWA0A		
9	AC Eva / DH Eva / HUM Sensor Cable	50EVHU0A		
10	Wifi Module	30WFA00A		

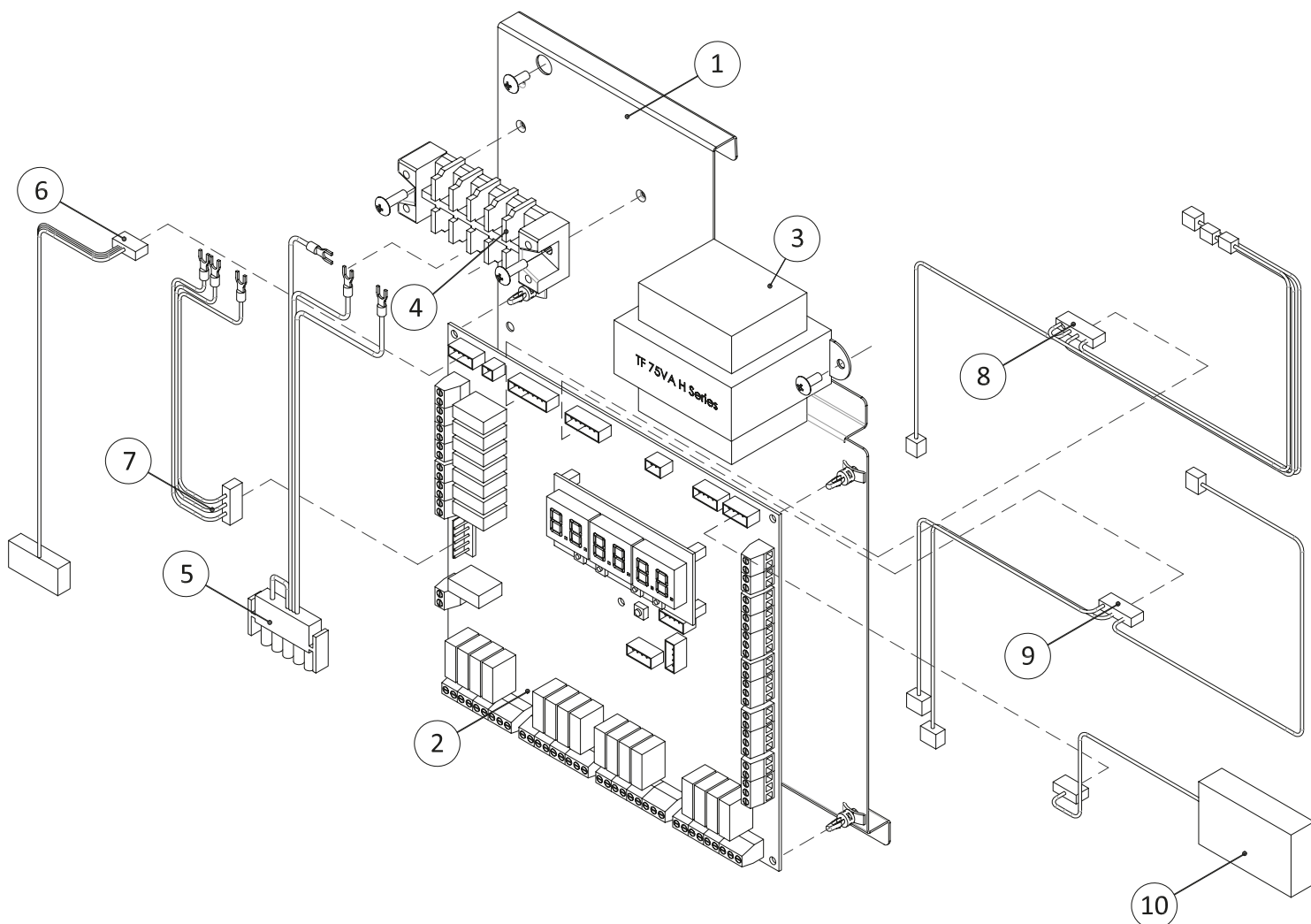


## DZ Control Assembly



No	Description	Part #	Model	Remark
1	Control Board panel	30CBP0SZ		
2	DZ Control Board Assembly	30CBA0SZ		
3	Transformer	402420B		
4	Terminal	400T001B		
5	Motor Power Cable	50121EON		16AWG
6	Blow Motor Control Cable	50MCTL1A		
7	Circulator Control Cabel	50PCTL0A		
8	SW / RW / SA / RA Cabel	50SRWA0A		
9	AC Eva / DH Eva / HUM Sensor Cable	50EVHU0A		
10	Wifi Module	30WFA00A		

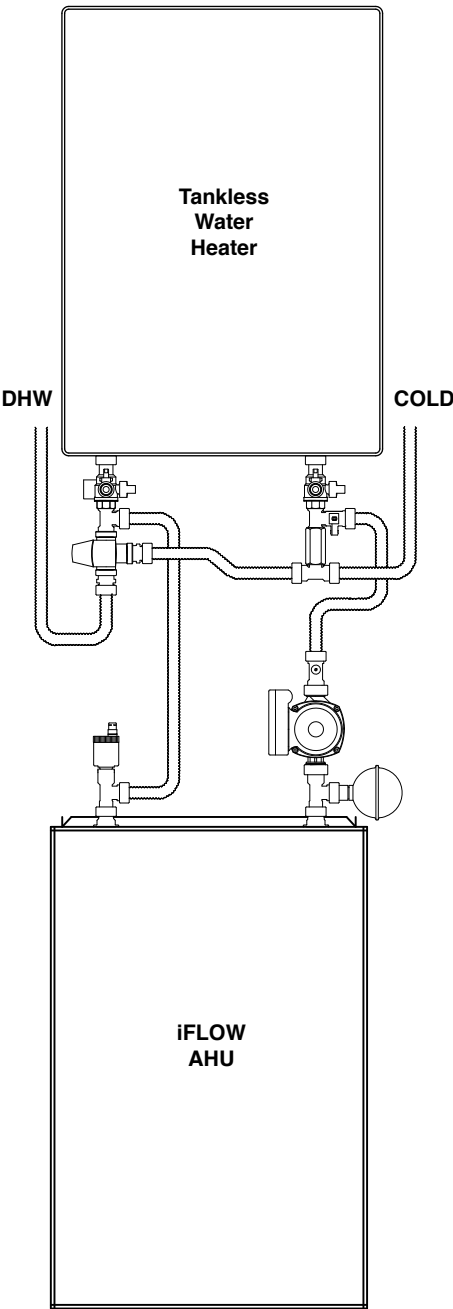
## QZ Control Assembly



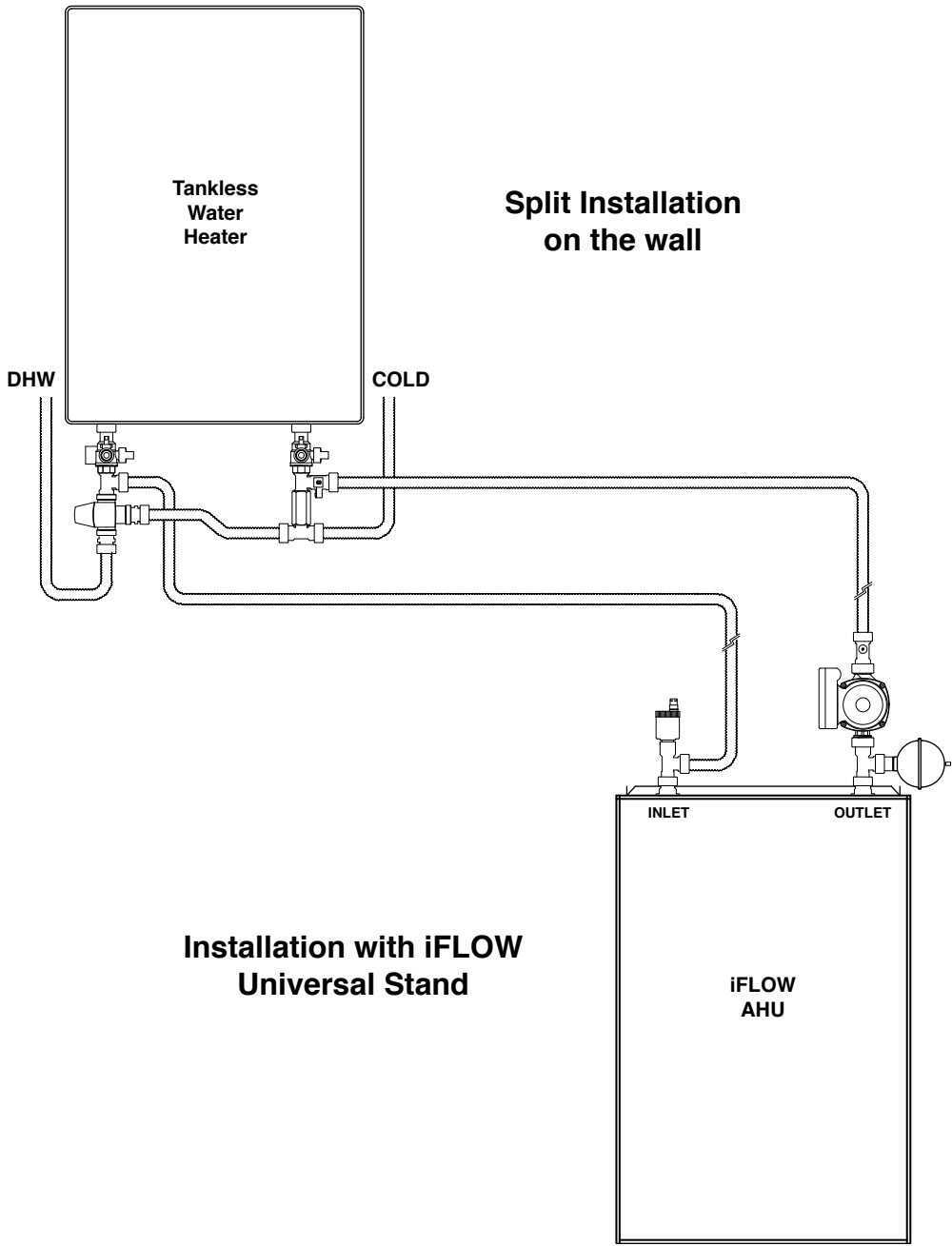
No	Description	Part #	Model	Remark
1	Control Board panel	30CBP0SZ		
2	QZ Control Board Assembly	30CBA0SZ		
3	Transformer	402420B		
4	Terminal	400T001B		
5	Motor Power Cable	50121EON		16AWG
6	Blow Motor Control Cable	50MCTL1A		
7	Circulator Control Cabel	50PCTL0A		
8	SW / RW / SA / RA Cabel	50SRWA0A		
9	AC Eva / DH Eva / HUM Sensor Cable	50EVHU0A		
10	Wifi Module	30WFA00A		

#### 4) Installation Diagram

Installation with iFLOW Stand



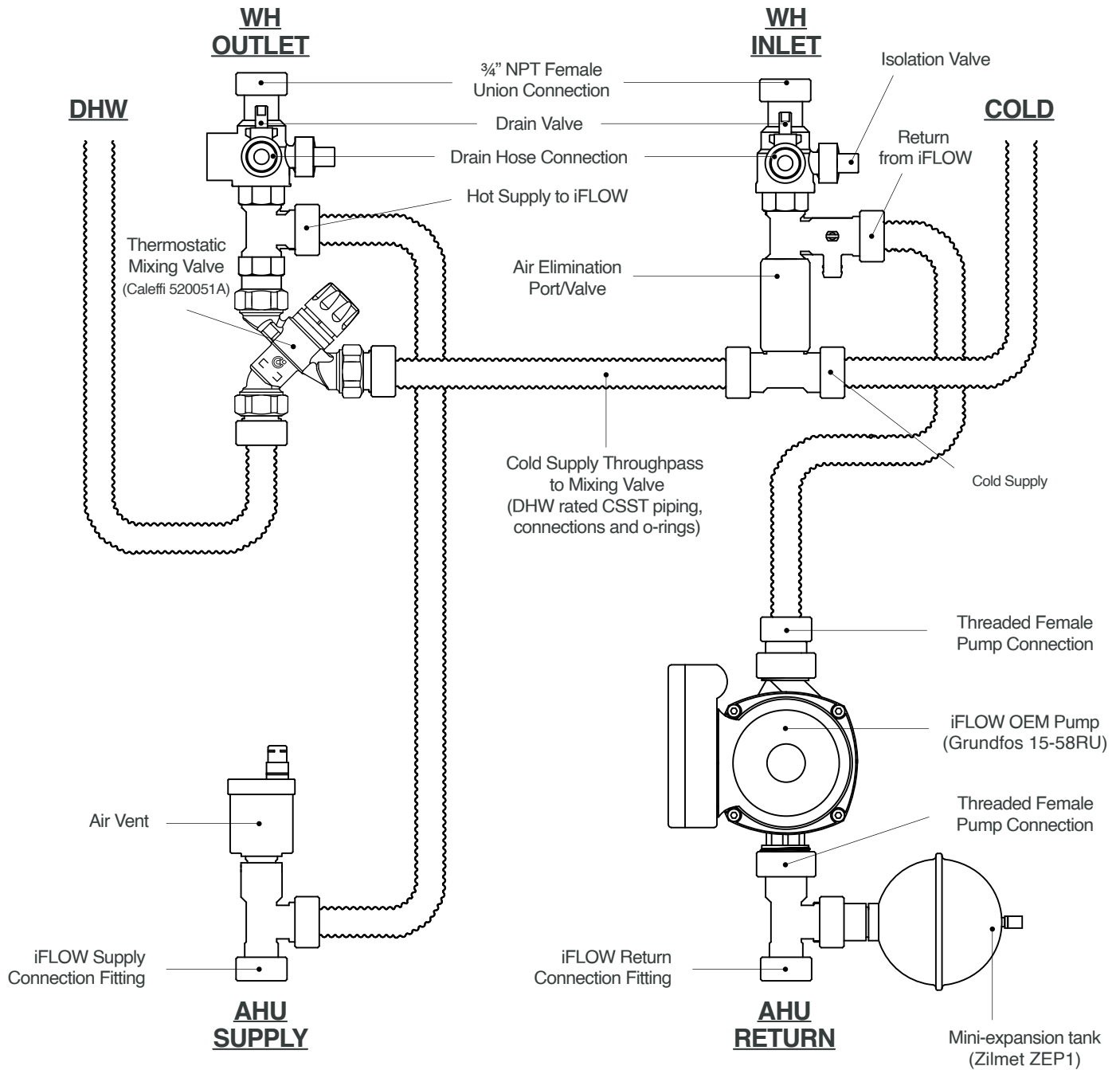
Installation on the wall



Installation with iFLOW Universal Stand

No	Description	Part #	Model	Remark
1	EZEE Plumbing Kit	60EPKITA		

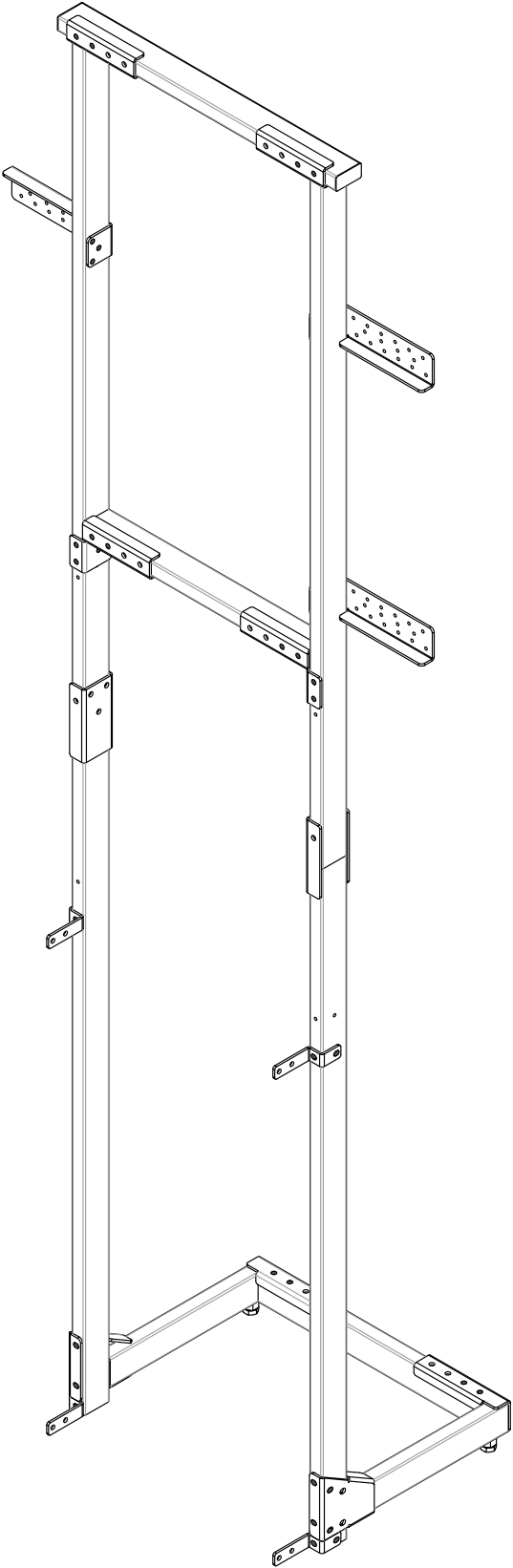
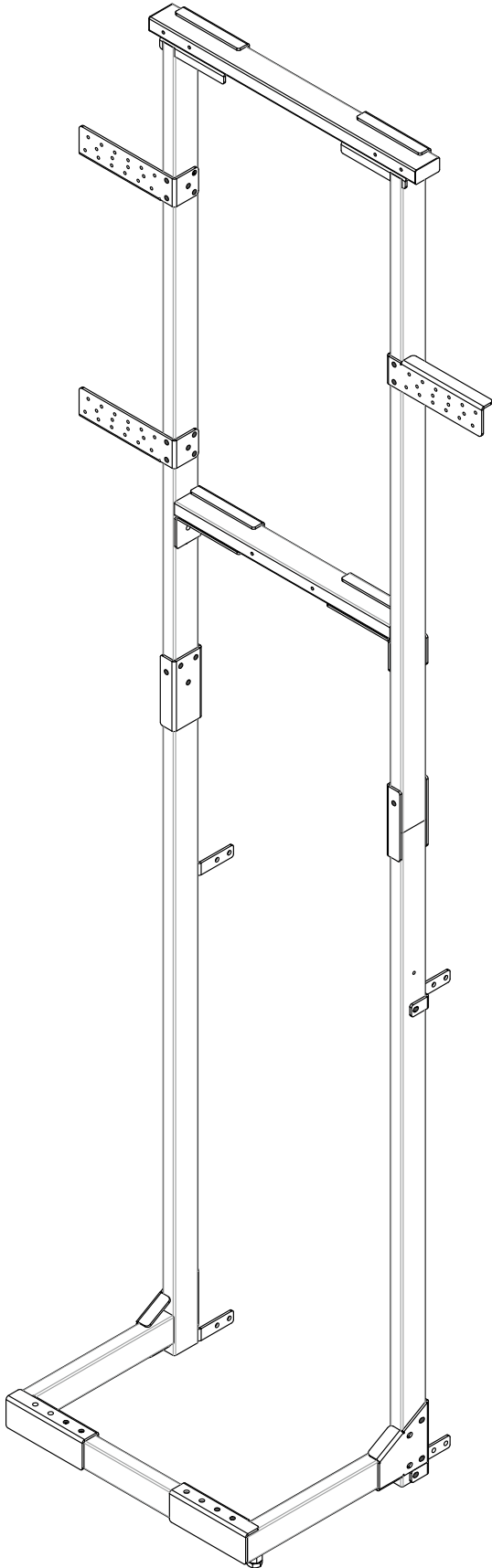
## EZEE Plumbing Kit Parts List



Service Valve 3/4" Gasket	Pex Adapter	Mixing Valve Nut
2 pcs	4 pcs	1 pcs
Copper Adapter 3/4" O-Ring	3/4" Nut	Mixing Valve Copper Adapter
11 pcs	5 pcs	1 pcs
Pump Union 1" O-Ring	Copper Adapter	Mixing Valve Pex Adapter
2 pcs	5 pcs	1 pcs
Mixing Valve 1" O-Ring		
3 pcs		

\* All brass parts are lead free material and NSF 372 Certified

# iFLOW Stand Assembly

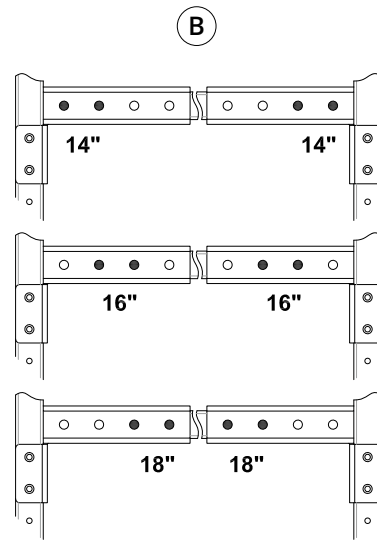
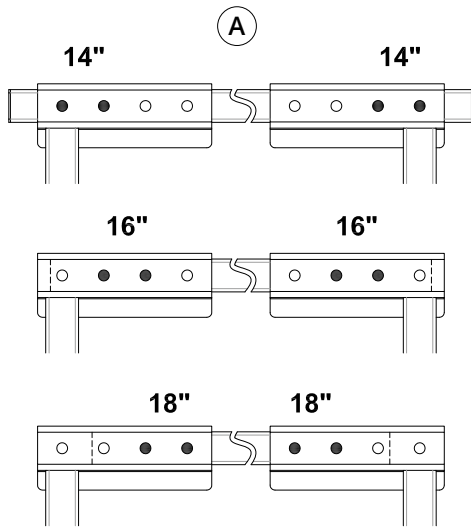


No	Description	Part #	Model	Remark
1	iFLOW Universal Stand	00STD01B		



## iFLOW Stand Assembly Instruction

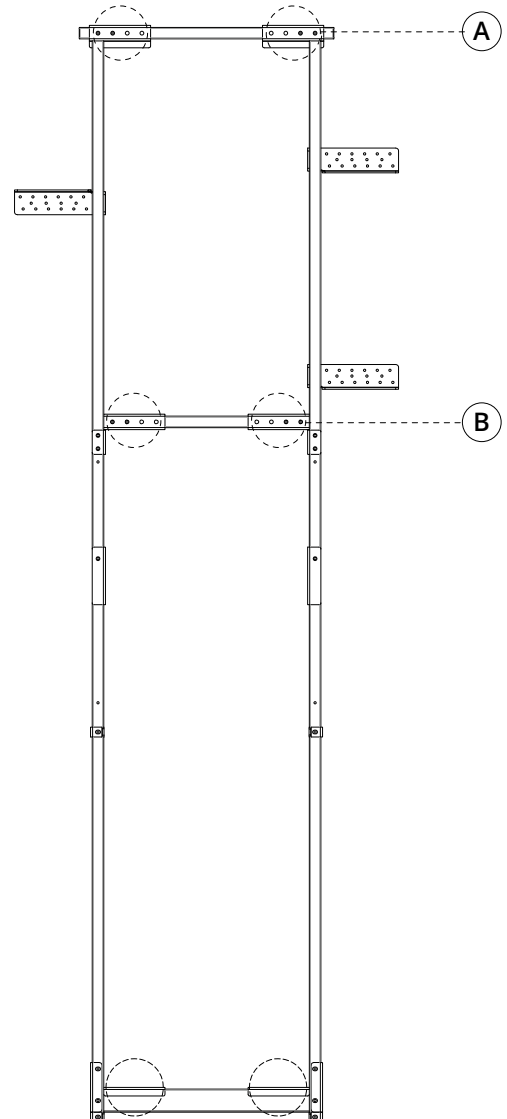
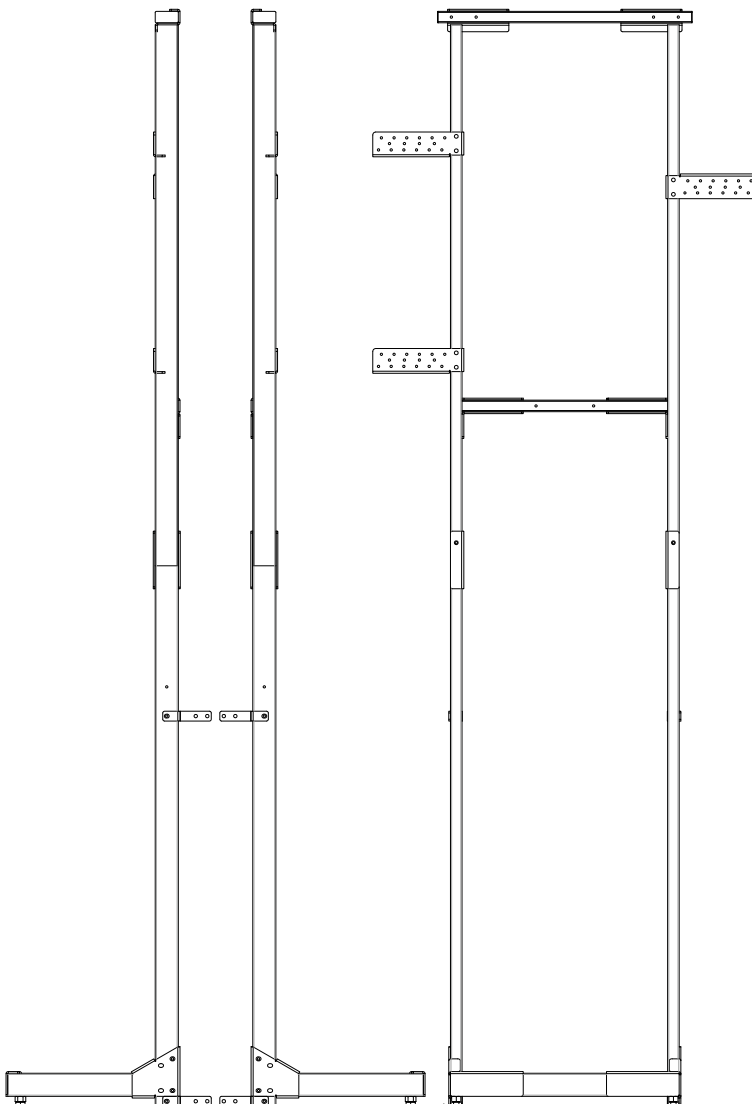
### SIZE ADJUSTMENT(SCREW POSITION)



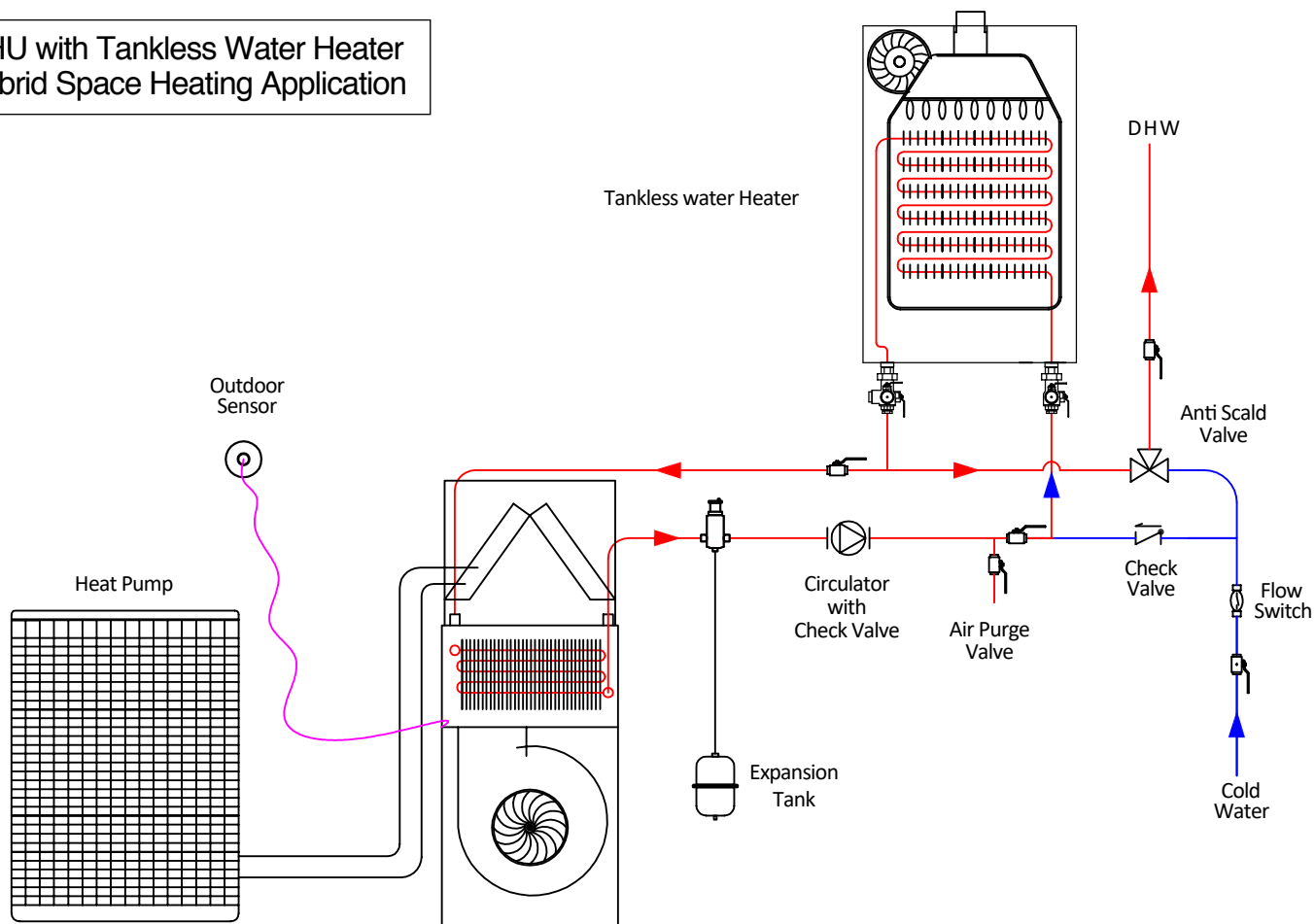
RH, LH SIDE VIEW

FRONT VIEW

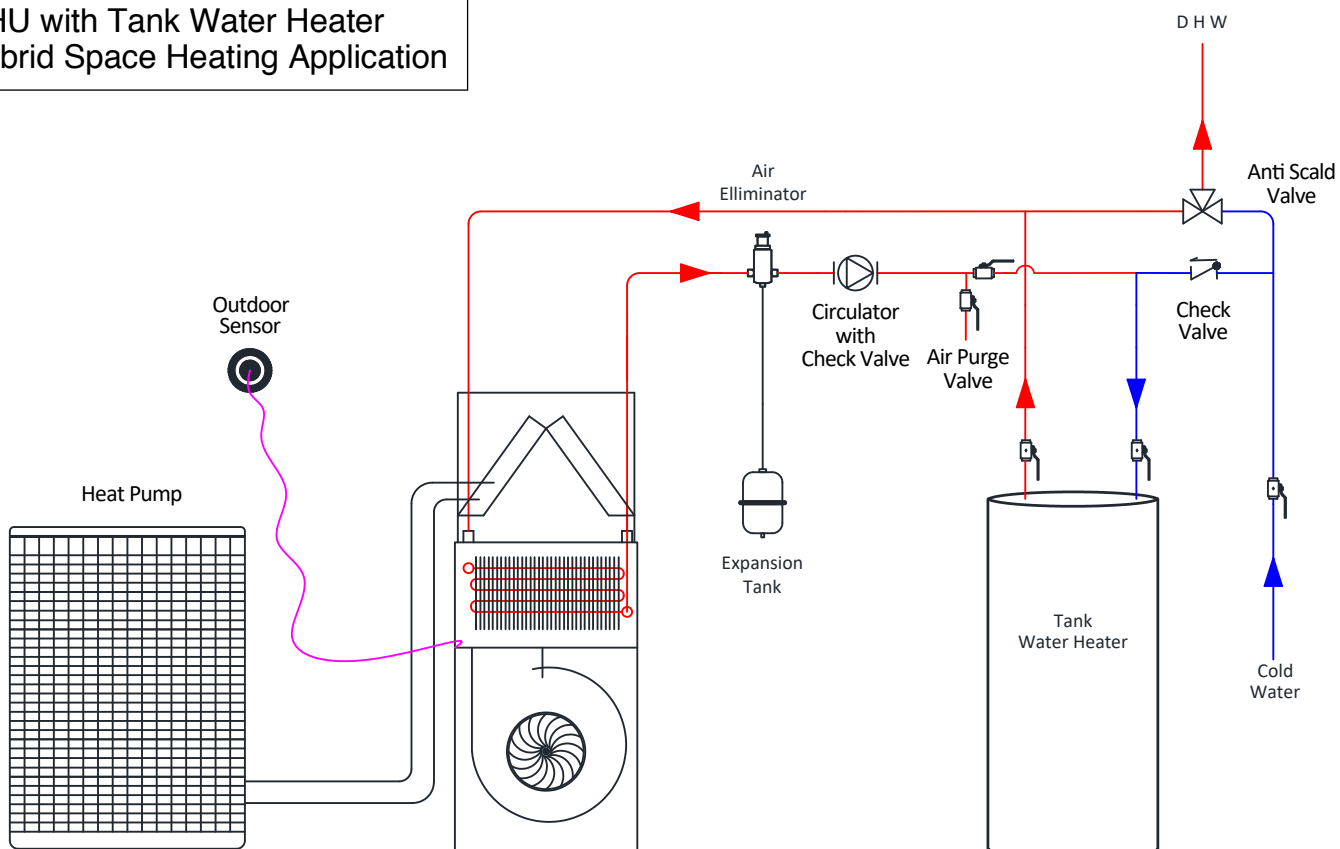
BACK VIEW



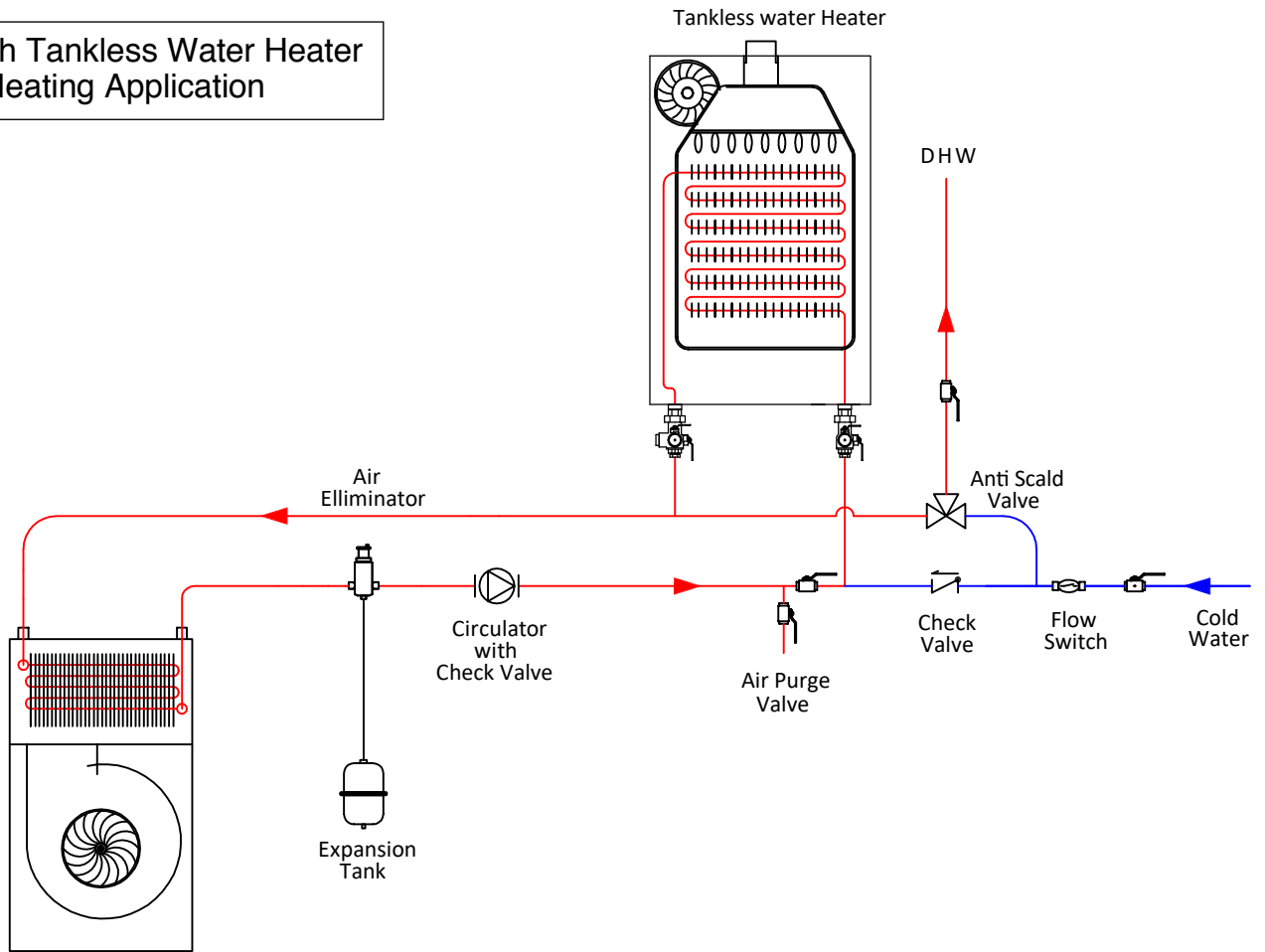
## AHU with Tankless Water Heater Hybrid Space Heating Application



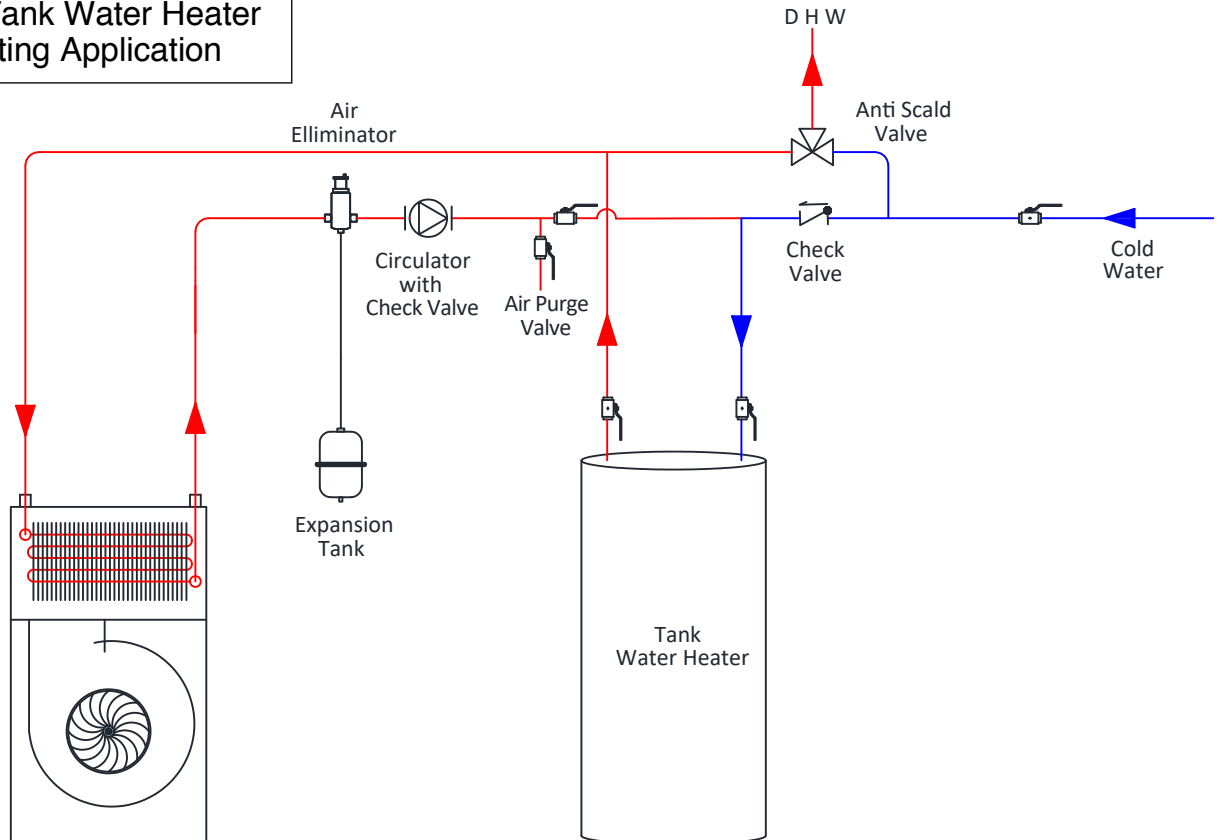
## AHU with Tank Water Heater Hybrid Space Heating Application



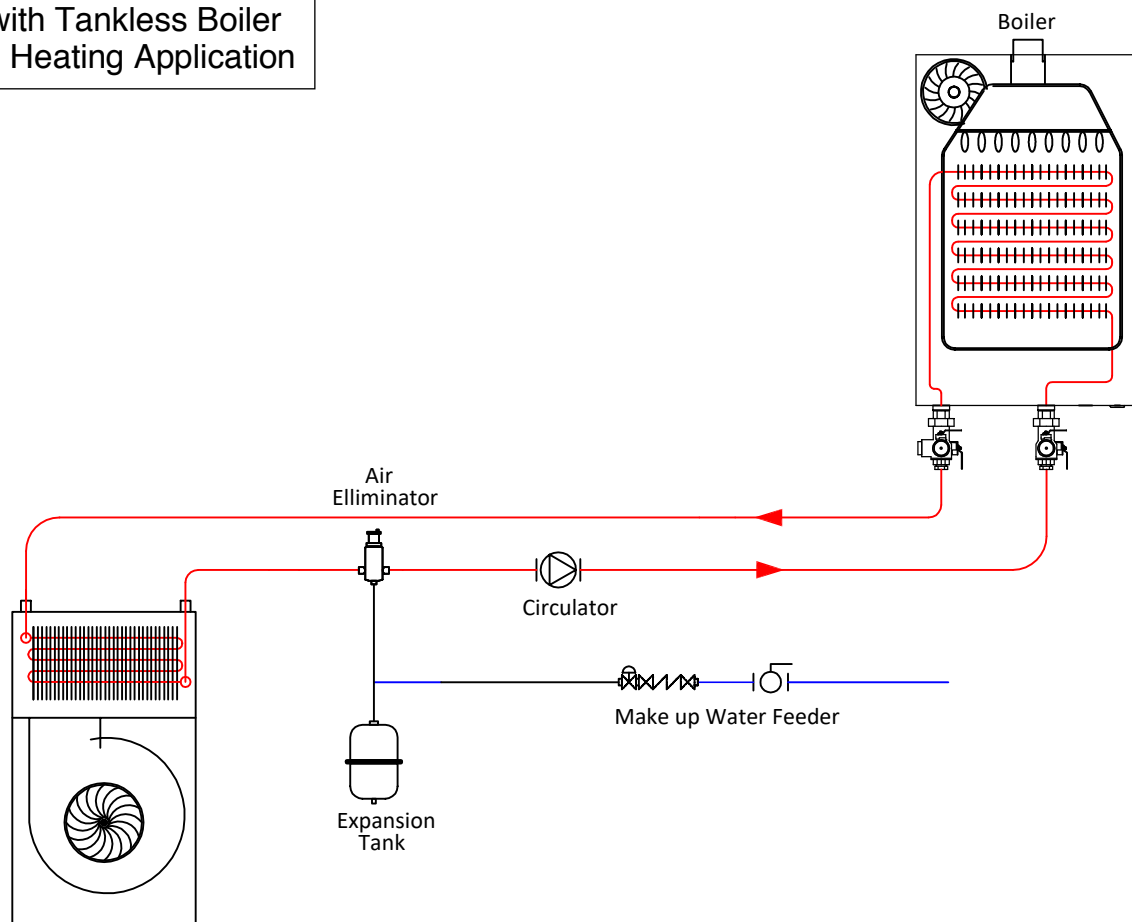
## AHU with Tankless Water Heater Space Heating Application



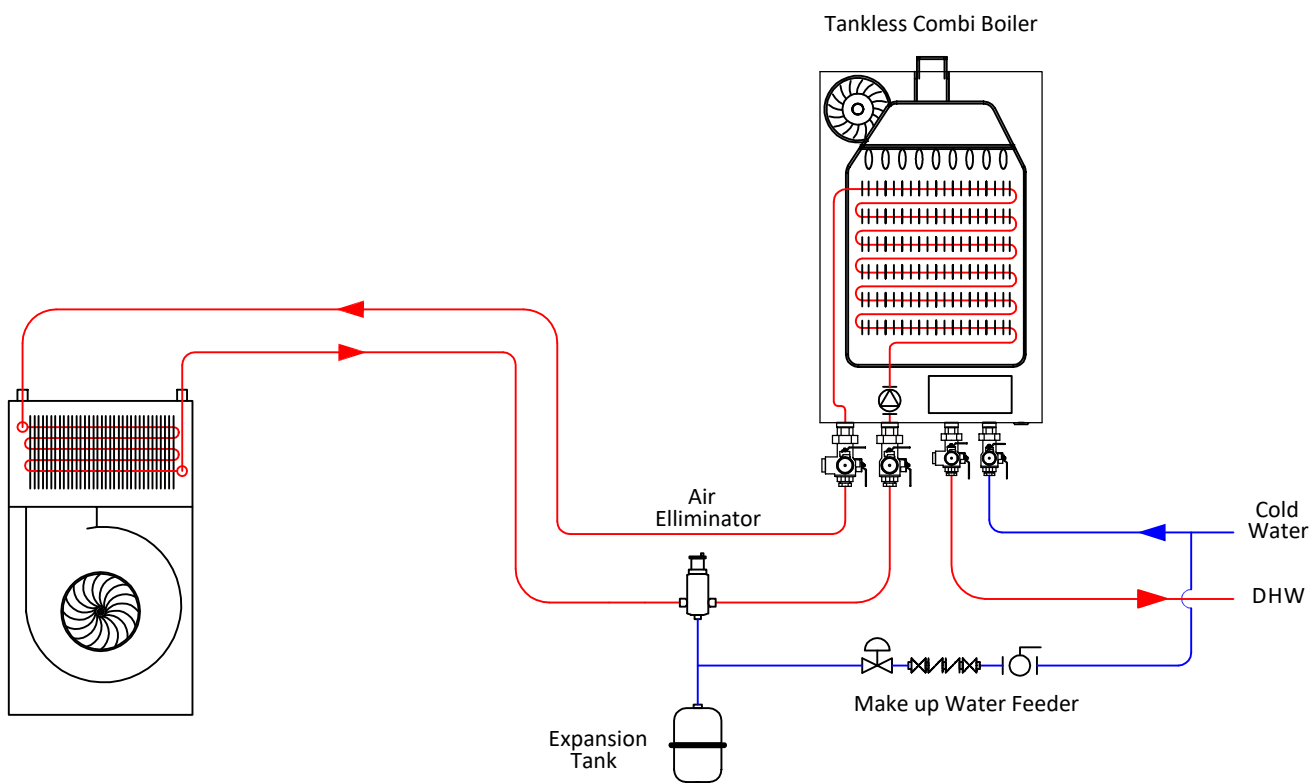
## AHU with Tank Water Heater Space Heating Application



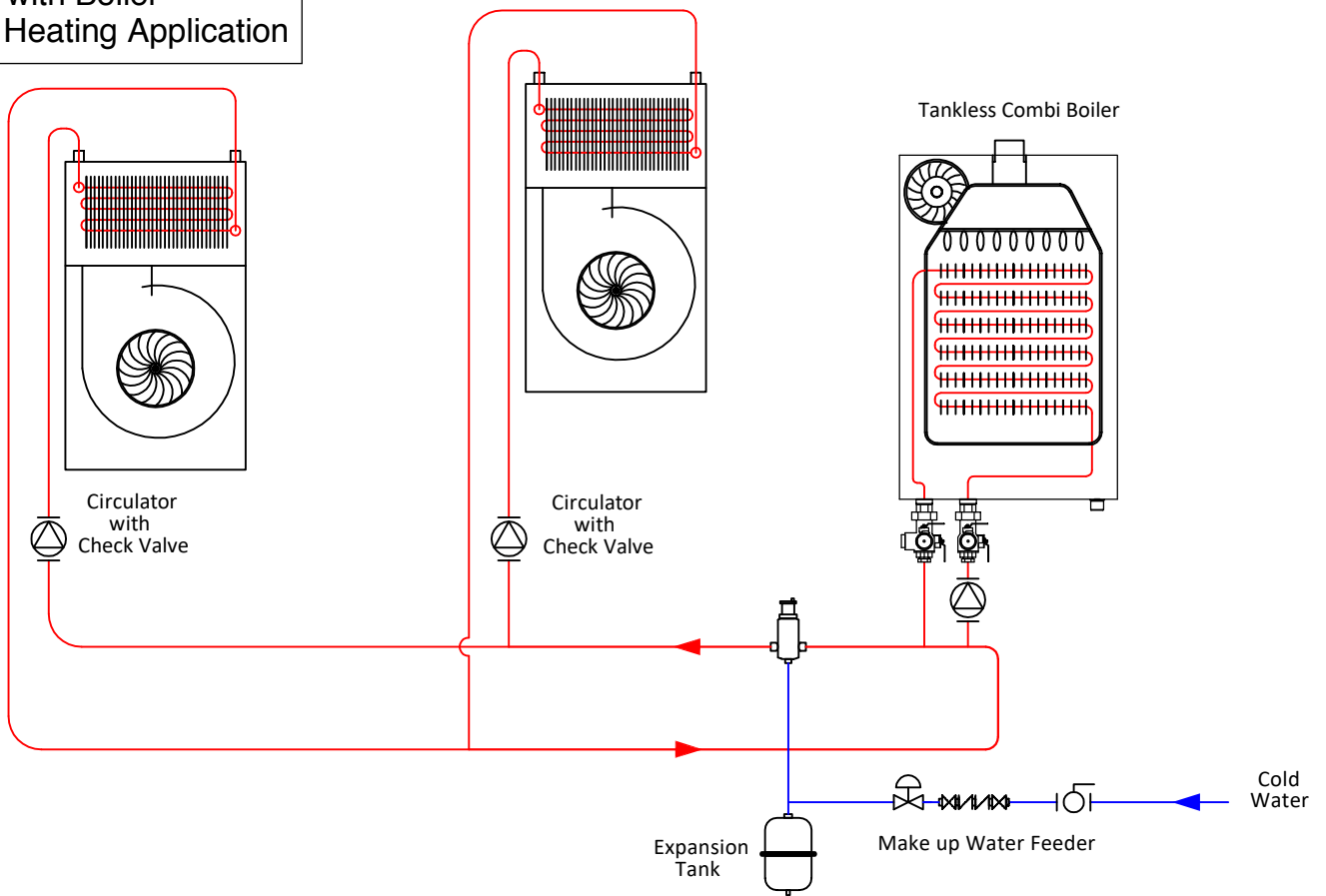
## AHU with Tankless Boiler Space Heating Application



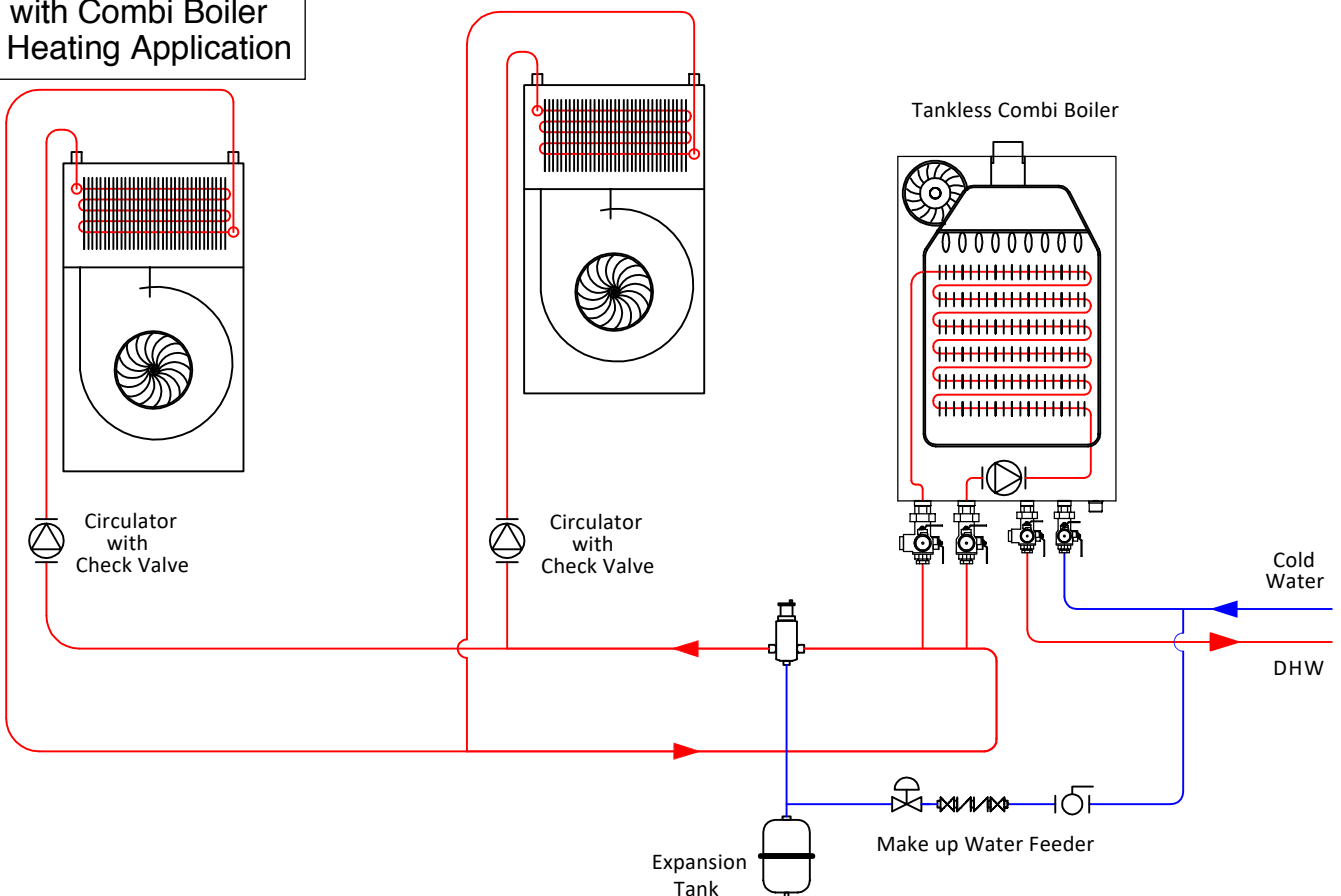
## AHU with Combi Boiler Space Heating Application



**2 AHU with Boiler  
Space Heating Application**

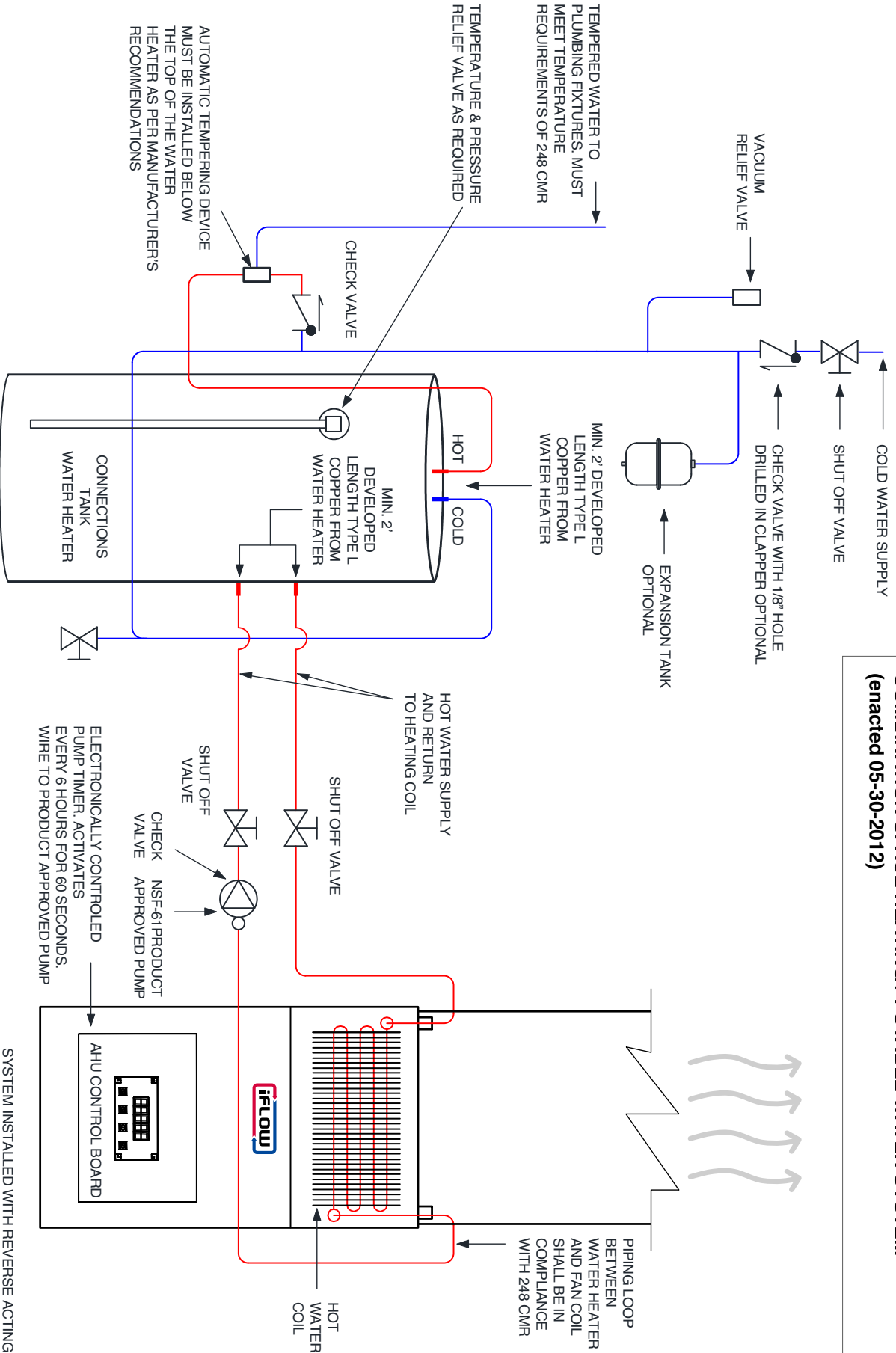


**2 AHU with Combi Boiler  
Space Heating Application**



**For the commonwealth of Massachusetts:**

**COMMONWEALTH OF MASSACHUSETTS BOARD POLICY  
COMBINATION SPACE HEATING / POTABLE WATER SYSTEM  
(enacted 05-30-2012)**



ALL WATER PIPING SHOULD BE INSULATED IN ACCORDANCE WITH 780 CMR (MASSACHUSETTS ENERGY CODE)

100' - 0" MAXIMUM DISTANCE FROM WATER HEATER TO FAN COIL AND BACK. (DEVELOPED LENGTH) NOT INCLUDING COIL IN HEATING UNIT



# i Warranty and Contact Information

## 1) Warranty

### CHANGE TERM OF WARRANTY TO YOURS

1. **Terms of Standard Warranty:** All iFLOW air handler parts are warranted and are to be free from defect in materials or faulty workmanship for a 36month period from the date of original installation subject to the Conditions of Warranty set out below. When the original date of installation cannot be determined, the warranty will be deemed to begin six months after the date of manufacture. Replacement parts will only carry the unexpired portion of the warranty.

2. **Warranty Procedure:** Warranty parts shall be replaced by a qualified local contractor or dealer and will require the following information: Model number, serial number, date of installation and an accurate description of the problem. Contractor or dealer will contact a local iFLOW distributor for replacement parts.

3. **Conditions of Warranty:** iFLOW assumes no costs for warranty service or costs associated with the replacement of parts. This warranty does not include labor, including diagnostic labor nor any freight associated with the repair service, or sales tax that might be incurred by the purchaser under this warranty. This warranty does not cover defects caused by improper installation, modifications, alterations, abuse or accident to, or misuse of the product or its operation in a manner contrary to the instructions included with this unit at the time of shipment, or failure to perform maintenance as detailed in aforementioned instructions. This warranty will not cover normal maintenance, equipment that has been moved from its original installation location, operated beyond rated capacity and at voltages other than the rate specified in the nameplate, acts of God such as floods, winds, fires and lightning, and exposed to corrosive elements such as salt, chlorine, fluorine or other damaging chemicals. This warranty will not cover part deficiencies due to lime or scale deposits. This warranty will not apply to damage or defect resulting from operation with system components other than those specified in the installation instructions, which are not authorized in writing by iFLOW manufacturing.

4. **Limitations of Warranty:** iFLOW manufacturing makes no express warranties other than the warranties set out above. All implied warranties including the implied warranties of merchantability and fitness for a particular purpose are excluded to the extent legally permissible, or are limited to a period of ONE year. Should such exclusion or limitation of warranty be unenforceable, such implied warranties are in any event limited to the duration of the express warranty, set forth above. Liability for incidental, punitive and/or consequential damages, whether arising out of breach warranty, breach of contract, negligence or otherwise, is excluded.

## 2) Contact Info

[www.iflowhvac.com](http://www.iflowhvac.com) / 1-800-985-9227



# INSTALLATION & OPERATION MANUAL

## iFLOW AIR HANDLER

Version : 9.9L | February 22, 2023



CONFORMS TO UL STANDARD  
1995 CERTIFIED TO CSA  
STANDARD C22.2 NO. 236



NSF 372



**iFLOW HVAC INC.**

29 Howden Road, Toronto, ON M1R 3C7  
1-800-985-9227